



Patient-185

Patient-185 went to Nevada Orthopedic & Spine Center for orthopedic care. Patient provides a detailed explanation of their office policies and the lengthy and time-consuming patient forms. You have to complete all of the forms again every time you come to the office. Patient says this office is "run by lawyers, not doctors." It's all about risk management (instead of focusing on patient care).

They are all about covering their behind and not providing the best care.

Run by lawyers, not doctors. Tone deaf about their policies. Horrible cumbersome technology as well.

- 1) After reading about possible solutions to physical problems with your joints, it is apparent they are going to do the bare minimum in order to keep a low risk management profile. The lawyers run this place, not the doctors.**
- 2) They want you to check in ahead of time via internet. Ok fine. But instead of a questionnaire where you check a box about cancer, diabetes, etc and hit submit at the end (like MOST doctors), you have to answer each question individually with a slow tedious dropdown with lots of clicks and processing time in between. Prepare to spend 45 mins. **Again, its all about legal risk management for them.****
- 3) They have more questions than the average doctor and frankly most of them are not relevant to your condition. **Risk management.****
- 4) They require you fill out the same tedious questionnaire and upload your insurance and driver's license EACH VISIT. I repeat EACH VISIT, even it if was just a week ago. Most doctors just want you to verify your contact information and emergency contact. Not them.**

5) Additionally, they want you to show up 30 MINS BEFORE the appointment to "CHECK IN", even if you have already done with their tedious website and were there a week earlier. >>>>THEY WILL NOT SEE YOU OTHERWISE<<<<<<.

6) So you get there and check in 30 mins early, but they make YOU wait at least 30 mins past the appointment before they call you back. So a full hour of doing nothing. And then you will wait another 15 mins before the doctor finally shows up.

7) **They will NOT see you for more than one condition per visit. If you have a problem with your knee and your shoulder, they require you make separate visits with the long check in process despite the burden on the patient.**

This place is RUN BY LAWYERS, NOT DOCTORS.

Just say NO to Nevada Orthopedic & Spine Center.

NEVADA ORTHOPEDIC IS RUN BY LAWYERS, NOT DOCTORS

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