



# Patient-173

**Patient-173 went to Sunrise Hospital. Employees were rude and disrespectful. Computer systems are from the 1970s. Patient had to check in 7 times from three different sources and in person. Billed by an anesthesiologist but never received services from him. Patient says they only care about money and provide poor customer service.**

**The worst experience in a hospital ever!!!**

**Seven check-ins from three different sources--email, app, phone--and in person. All the same info!!**

**Their computer sharing of information is from the 1970s.**

**Every single person I ran into--from the front door to the procedure room-- was rude and disrespectful.**

I told the head nurse how unsatisfying this had been, and she said, "Why did you come back then?"

I was billed by the anesthesiologist even though the procedure was not done.

The same issue was present in pre-op, and they still had me come in and waste my time and money!!

They prepared me for a procedure, and I had the same issue in pre-op. Why even do pre op?!?!?

Oh yeah--so they can make money.

**Nobody cares about the patients. They only care about money. And they provide poor customer service.**

**I wish I never had to go back to Sunrise Hospital.**



This first picture is a stock photo showing outdated technology. The second picture lists some of the risks of using outdated technologies.



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**Just say NO to Sunrise Hospital**

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