



Patient-169

Patient-169 was in Sunrise Hospital for 5 days and had a horrible experience. Patient says it was complete incompetence and numerous lies. No doctors showed up. Patient complained, but nothing was done to improve the medical care. Stay away from Sunrise Hospital!!

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Horrible experience there.

Complete incompetence on the 3rd floor surgical wing.

It has to be a Medicare scam or fraud.

Promised doctors to visit, and no doctor showed up for 5 days.

I complained to a Patient Advocate and haven't heard anything from him.

I discussed this with charge nurses. Nothing again.

I asked for the floor manager, Donna. She said she would investigate what is going on. Guess what? She never contacted me again.

I could go on and on.

Everything told to us were lies.

I wish I could speak to some committee in charge of patient neglect. I have a lot to say.

Keep yourself healthy, and stay away from Sunrise Hospital!!!!



How To Manage Incompetent Employees

Removing Incompetent Employees

With incompetent employees, getting one of three main outcomes -- improve, move or **removal** -- is a must.

It is damaging to the team, the company and you personally to leave an incompetent person in your team as they will reduce overall team performance significantly.

The biggest impact on team performance from incompetent people comes through the negative impact they have on performance expectations and standards across the team and on the culture and work ethic within the team.

Do not keep an incompetent person in your team. Doing so is toxic for your career and the team and business performance.

Read a related **article** titled "The Rise of Incompetent Managers: An Unspoken Crisis in Large Organizations" which discusses the Erosion of Organizational Culture (which sounds very familiar in these stories about Sunrise Hospital). Here is one excerpt from the article:

The behavior and values of leaders significantly influence organizational culture. Incompetent managers can foster a toxic work environment, characterized by poor communication, lack of trust, and low collaboration. This erosion of culture can have long-lasting negative effects on the organization's reputation and success.

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Just say NO to Sunrise Hospital

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