



Patient-159

Patient-159 went to Sunrise Hospital for surgery. The post-operative care was horrible. The patient was yelled at and berated by the employees. He kept asking to be discharged and ultimately had to insist on signing an AMA form so he could leave. In a twist of fate, his Uber driver was a former nurse at Sunrise Hospital and told him about the numerous NDAs that employees are forced to sign because of all the lawsuits.

Some of the WORST memories of the time spent there was my encounter with a young radiological technologist, who thought it was a good idea to yell out my name (startling me to the degree that, as a Navy Veteran suffering from PTSD), I immediately awakened from the mild sleep-state, in "fight or flight" mode, jostling my (compound fractured) broken arm, and experienced a new wave of unexpected/undeserved pain and trauma that added insult to the injury.

He then attempted to berate me for angrily demanding him to explain why he decided to yell at me, instead of using old-fashioned "bedside manners" to alert me that they needed to take a new series of x-rays.

I was also kept much longer than I believed was necessary, after announcing numerous times, that if I was not discharged and sent home -- to address important and needful financial affairs (which required access to my laptop - at home) -- that I would exercise my right to leave the hospital "against medical advice."

Sadly, I was forced to do the latter, and I used the last of my mobile phone's battery capacity to call an UBER to transport me back home. Interestingly enough, my driver was a retired NURSE, who was also a former employee of Sunrise Hospital, and her words to me were: "You're lucky to have gotten out of that place".

When I inquired further, she explained that she knew about the (horrible) "standard of care/regular practices", at this medical facility and how she was coerced into signing numerous NDAs (Non-Disclosure Agreements) because of lawsuits that were filed against the hospital -- by family members of patients who died while there under their care.

You would THINK that the phrase "do no harm", incorporated into the oath they swore to uphold, would have some meaning even after a patient's decision to discharge themselves.

But...they showed their TRUE care for their "visitors" as billable accounts --as opposed to patients -- and the ONLY only follow-up calls or concerns about my post-operative care that I have received from Sunrise Hospital, or the Orthopedic "specialist" who did the surgical repairs, was this emailed SURVEY asking me "how was my visit"!!!

Stay away from Sunrise Hospital!!



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Just say NO to Sunrise Hospital

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