



Patient-143

Patient-143 had an accidental fall and went to Sunrise Hospital by ambulance. They put the neck brace on too tight, and the breathing tube was not even attached to a tank. No response to calls for help. Staff was unprofessional and mocking the patient.

My mom had an accidental fall at home and went to Sunrise Hospital.

As soon as she arrived there from an ambulance, the nursing staff just left her in the hallway for 2 hours unsupervised while she was in pain.

The neck brace that they put on was too tight, and the breathing tube wasn't even attached to a tank.

When she was trying to yell for help, the staff who was supposed to watch over her, wasn't even paying attention.

When they did, they were mocking her grunting and moaning due to pain.

If I can put zero stars for this review, I would, but I need to share this info for everyone to see and to inform that this hospital is unprofessional and that clear malpractices are happening.

I DO NOT recommend anyone going to this hospital.

I don't usually post a review on anything, but this situation from last night had me furious.

HOW TO WEAR?



Step 1: Open both sides of the brace outward. Place the top/centre of the collar directly under the chin.



Step 2: The chin should not slip into the collar. Hold it firmly with both hands and push one side of the panel towards the neck.



Step 3: Fasten the hook and loop on the left to the neck support on the right.



Step 4: You can adjust the hook and loop to the best position according to the comfortable tightness of the neck.

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Just say NO to Sunrise Hospital

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