



Patient-139

Patient-139 went to Sunrise Hospital and was admitted. Poor medical care, and the staff would not clean the patient or change the linens. The family sought help from the supervisor, the charge nurse, the patient advocate, and the CEO's assistant. No help.

My family member came in on Saturday to the ER (emergency room) at Sunrise Hospital. She was admitted.

Sunday night she had an "accident" and needed to be cleaned up. The staff told her to go back to bed and said, "We don't change linens."

We spoke to the house supervisor and the charge nurse.

We called the patient advocate and left a voicemail on Monday.

As of Friday, the patient advocate has not called us back.

We also called and spoke to the CEO's assistant on Monday.

The only person that called back was the manager on the floor.

I feel this hospital doesn't care at all, and they need to go back to the basics on care.

How they treated my family member was awful.



How To Manage Incompetent Employees

What should be done with lazy and incompetent employees, unresponsive management and bad leadership?

Removing Incompetent Employees

With incompetent employees, getting one of three main outcomes -- improve, move or **removal** -- is a must.

It is damaging to the team, the company and you personally to leave an incompetent person in your team as they will reduce overall team performance significantly.

The biggest impact on team performance from incompetent people comes through the negative impact they have on performance expectations and standards across the team and on the culture and work ethic within the team.

Do not keep an incompetent person in your team. Doing so is toxic for your career and the team and business performance.

Read a related [article](#) titled "The Rise of Incompetent Managers: An Unspoken Crisis in Large Organizations" which discusses the Erosion of Organizational Culture (which sounds very familiar in these stories about Sunrise Hospital). Here is one excerpt from the article:

The behavior and values of leaders significantly influence organizational culture. Incompetent managers can foster a toxic work environment, characterized by poor communication, lack of trust, and low collaboration. This erosion of culture can have long-lasting negative effects on the organization's reputation and success.

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NOTE TO READERS: Many of the complaints about Sunrise Hospital include comments about poor medical care, lack of communication, staff not responding to patients' requests for help, etc. The hospital needs to eliminate under-performing employees (executives, doctors, nurses and other staff).

Just say NO to Sunrise Hospital

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