



Patient-135

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The patient's story is told by his son.

I cannot tell you how disgusted I am with Sunrise Hospital and its extremely low level of care.

While on vacation in Las Vegas (from the East Coast), my father had a stroke and was brought to Sunrise Hospital by the ambulance.

He went through the ER that was overcrowded with the halls filled with people on gurneys and passing away.

The ER doctor came in once offering a treatment that could help and NEVER came back to administer it.

It took the hospital one full day in the ER, then a makeshift, overflow area before they finally took my dad to the neuro-stroke wing where staff is sparse.

It took me running around for more than an hour to get a doctor to even evaluate my dad -- when my dad felt as though he was having a second stroke.

I had to go to the nurses' area, even though there was a nurse in the room doing computer work. She ignored my dad and the calls for help.

One would think this would be enough, but it gets worse.

As I stated, my dad is from the East Coast, and when the family was unable to commit to staying in Las Vegas for two weeks in Sunrise Hospital's in-house rehab facility (which was being pushed as a "hard sell"), they threatened a feeding tube -- even though my dad had been eating and swallowing just fine -- and they threatened to release him before my family could get my dad on a plane.

Stay away from this hospital!!

Important Time Limits for Treating a Stroke Patient

The goal of the stroke team, emergency physician, or other experts should be to assess the individual with suspected stroke within 10 minutes of arrival in the emergency department (ED).

The CT scan should be completed within 10-25 minutes of the individual's arrival in the ED.

Certain individuals (age 18 to 79 years with mild to moderate stroke) may be able to receive tPA (tissue plasminogen activator) up to 4.5 hours after symptom onset. Under certain circumstances, intra-arterial tPA is possible up to six hours after symptom onset.

Sunrise Hospital failed this patient.

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[Note to readers: See the stories of Patient-22, Patient-108 and Patient-127 regarding other stroke patients who went to Sunrise Hospital and were not given proper medical care.](#)

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