



Patient-126

Patient-126 went to Sunrise Hospital after having a seizure. Received poor medical care, was mistreated by the staff, and left in a hallway overnight. She was told they did not find anything even though the patient was showing symptoms. They threatened to put her in the inpatient mental health facility if she did not sign the discharge paperwork.

I had a seizure and my roommates brought me to this ER only to sit for hours with no help and rude nurses and administrators.

Couldn't stand up and was sitting on the floor because I still felt like I was going to have another one and didn't feel safe in a chair.

When I and my friend got to the back to finally have me examined, the male "doctor" was even worse than the nurses and seemed to think that I was faking and demanded that my partner show him exactly how I was moving during my seizure and how long it was.

He made him fully act it out and still dismissed it.

We got sent back out to the waiting room, which was disgusting, and made to wait for even more hours.

My mum had shown up and was appalled by the state of me and the ER.

By then, night had fallen, and I was finally told I was going to be taken back to get anti-seizure meds.

After being taken back, I had to sit for another hour waiting for them to even show up. When the nurse finally did, I asked if I could go to the bathroom before being hooked up because I had

been there most of the day and she scoffed, rolled her eyes, and said fine, but I have to be in the bathroom with you because you're a fall risk.

When I stood up and immediately almost fell back, eyes rolling back in my head, she got this angry look on her face and grabbed my forearms and jerked me up and walked me across the hall and yanked the bathroom door open shoving me in.

After I was finally able to use the restroom and very carefully cleaned up and told her I was ready to go back, she grabbed me again and stomped back to my chair.

After sitting, she roughly (remember this) shoved a needle into my arm, making pain radiate from shoulder to wrist, and left me alone.

Another hour or so later, she came back and checked everything and took me back out to my family in the waiting room, and I was left there again.

We were later told I was being admitted, and they were waiting on a room. I was told to stand and follow them. When I did, my eyes rolled back, and I fell to the ground. All of the patients in the waiting room were worried about me, but the nurse didn't seem to care but left to go get a wheelchair. I was wheeled back to a hallway and told to climb into the bed there.

When I asked about the room, I was told there were no more rooms and that I was staying in the hallway for the night. A hallway also filled with many more beds where I and one other older woman were surrounded by men.

Spent the night there both in pain and fear.

The next day, my roommates and partner were able to visit and were shocked that I was in a very public hallway and barely doing any better. They stayed as long as they were able to but eventually had to leave.

Finally, later that night, I was given a room. When I had been in there maybe 45 minutes, an older man came in alone and said nothing showed up on any of the tests they did. He said it was all in my head and that I should seek mental health and that they had an inpatient facility and that I should think about it before he left. I never got his name.

After several more tests where they watched me struggle, they left for the night.

The next morning, my partner visited and after telling him what the man said to me, he was understandably upset.

Then a male nurse came in, and I was told since they hadn't found anything, they were going to release me and to call my family to come get me. I called my partner and he had to turn back around and come get me.

The nurse started removing the wires and stuff attached to me and when he pulled the thing out of my arm that the woman had placed in there the day before, it was bent. I felt immediate relief from the pain in my arm. He hurriedly tossed it before I could get a picture and worked even faster to get me unhooked, refusing to answer any of the questions I had.

During the signing of the paperwork, I was told I had to sign something or I would have to go stay at their inpatient facility. So I had to sign it because I refused to stay there any longer.

Review of Sunrise Hospital



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Protect yourself. Just say NO if you are being mistreated or harassed at Sunrise Hospital. REMEMBER, you can leave and go to a better hospital.

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