



Patient-117

Patient-117 went to Sunrise Hospital in severe pain. Staff was unprofessional, and the patient noticed excessive gossiping and multiple HIPAA violations. The doctor did not even know which patient he was seeing and provided no answers. The patient was only given morphine and sent out the door.

I came to the hospital in severe pain and felt completely brushed off --possibly because I was an out-of-town visitor and wrongly assumed to be someone who just drank too much.

I waited eight hours for lab results -- in a chair.

While I sat there, visibly suffering, I overheard staff openly gossiping about coworkers and other patients.

Not only was this incredibly unprofessional, but discussing other patients within earshot of anyone is a clear violation of HIPAA privacy regulations.

The only person who showed me any kindness was the woman who took my insurance information. She was the only one who offered me a wet napkin while I vomited for hours.

When I was finally seen, the provider didn't even know which patient I was and offered no clear explanation for my condition.

I was simply given morphine and sent on my way.

Before being discharged, I had to ask whether I should follow up with my primary doctor, and the response I got was a casual "yes," with no real guidance.



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This is a stock photo illustrating hospital employees gossiping.

Just say NO to Sunrise Hospital



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