



# Patient-113

**Patient-113 went to Nevada Orthopedic to see Dr. Edward Ashman. Bad experience. Dr. Ashman was rude and late and walked out because the patient was answering emails on her phone when he walked into the room (she was being productive while she was kept waiting). They billed the patient for procedures that were not done.**

**If there were negative stars, this would be the place that I would give them.**

I just spent the entire morning doing medical expense reimbursements, paying doctors, etc. only to scrutinize the last bill from this place. To say I am indignant, is an understatement. They billed four procedures at \$200 each that they NEVER PERFORMED!!

This was \*after\* Dr. Ashman walked out of the exam room because he was 40 minutes late and I was using my phone to read and respond to e-mails from work which I was missing because he was late!!

To add insult to injury, it's not just a mistake. I have my medical records from this practice stating what procedures were performed, and this one they billed four times was not on the records.

**This is just a billing racket. Usually you see it with medicare. Run up the procedures and do a lot fast to make up for low reimbursements. I think I had 8 visits and saw a total of 2 doctors for less than 3 minutes. They were both late, and that would be 3 doctors if you include the one I didn't see because he walked out.**

**So now I had to take time out of my only day off to write a letter, provide all the documents showing they billed for procedures that didn't occur, report the fraudulent charges to Blue Cross Blue Shield, so they can get their money back and I can get my money back.**

Worse yet, because I had to change practices, I'm still having to endure the pain from a

fractured spine with no treatment because I have to restart with tests and visits, etc.

You know it's bad when the first question out of a doctor's mouth after seeing an MRI is "can you walk?" I'm lucky I can but it can be intensely painful, and no thanks to Nevada Orthopedic & Spine Center, I'm going to have to endure it for even longer while the new doc uses me as a guinea pig until something works.

Arrrggghhhh!!!

**May 20, 2014 Update: I asked for my medical records and guess what? Both incomplete and inaccurate! Surprise!! They didn't do full intake on me during my multiple visits so just "copied" what was there. Also, no radiology reads on 2 of 3 imaging sessions which means going to another doc they will typically not accept the image -- only the printed report from the radiologist. (Like I was born yesterday.)**

I have a call in to them to try and get the records corrected and to get the balance of the documents. All I can add is SHEESH!!!

-----

Just when I thought it couldn't get any worse. A place that treats by the joint when you have multiple joint problems. A place that obviously doesn't think about the patient but more about billings.

I called today to find out when my appointment with another doc was. I called May 6th to reschedule it from tomorrow to another day but forgot to write down the new day. As it turns out, that doctor only works Monday and Wednesday and only time I can get out of work early are Tues & Thurs which is why I called to reschedule the appointment they made for me without asking my availability!!

**So... Dr. Ashman has issued a "divorce of care letter." Oh gee. I'm so hurt. It won't prevent me from seeing the 2 doctors at this practice who have already given me less than 3 minutes of their time, but I will no longer be able to go to Nevada Orthopedic.**

**ROFL!! Perhaps Dr. Ashman doesn't realize that before you get a divorce you have to get married and because I NEVER saw him because he walked out on me, kind of hard to get a divorce.... but I did refuse his proposal that I wait longer than the 40 minutes I had already been there because I had my cell phone in my hand when he finally walked in the room.**

BTW...when I was in the elevator going down after I left Ashman's office, I was grumbling and someone in scrubs asked me what was up. I said I was waiting for a doc that was 40 minutes late and he got mad because I had my cell phone in my hand (not talking, just checking work e-mails, etc. since the wait was so long... and I told him Ashman walked out and I walked out on him a few minutes later) Reply for the guy in scrubs? "Good for you. He treats everyone that way."

Just as an FYI, when I saw another doctor for another joint. He was well over an hour late and while he wasn't overtly rude, the rest of the staff had gone home, and he clearly wanted to as

well so I got the bum's rush with a quick referral for an MRI.

**It seems to me that if this place cared about their patients, they might want to look about their process that makes patients wait so long, see so many doctors and allows doctors to be so overtly rude. Any other place would have FIRED an employee for being such a rotten egg. MD or not, if you hate your job so much and hate people so much... time to look for another job!!**

I am currently sitting here waiting for my X-rays because I have neither the time nor the patience for this. I can always see another doctor.

**You got it!! I hit the door (leave the building) when someone is rude, and I don't care if they have M.D. after their name.**



Patient-113 went to Nevada Orthopedic to see Dr. Edward Ashman. Bad experience. Dr. Ashman was rude and late and walked out because the patient was answering emails on her phone when he walked into the room (she was being productive while she was kept waiting). They billed the patient for procedures that were not done.

This is a stock photo of patients waiting for doctors. Long wait times and poor scheduling practices at Nevada Orthopedic are

common complaints by patients.

**Just say NO to Nevada Orthopedic  
and just say NO to Dr. Edward Ashman**

FAIR USE NOTICE: This site may contain copyrighted material the use of which has not always been specifically authorized by the copyright owner. We are making such material available in our efforts to advance the understanding of environmental, political, human rights, economic, democracy, scientific and social justice issues, and to provide a public service to consumers so they can make informed decisions about their choice of hospitals and surgeons. We believe this constitutes a 'fair use' of any such copyrighted material as provided for in section 107 of the US Copyright Law. In accordance with Title 17 U.S.C. Section 107, the material on this site is distributed without profit to those who have expressed a prior interest in receiving the included information for research and educational purposes.

DISCLAIMER: The contents of this website (including text, graphics and images) are for informational purposes only and do not constitute medical advice. The content is not intended to be a substitute for professional medical advice, diagnosis or treatment. Always seek the advice of a physician or other qualified health provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this website.

@2026 All Rights Reserved