Dr. Michael S. Bradford, Sunrise Hospital and Nevada Orthopedic & Spine Center

Complaints, Negative Reviews and Related Information

Ratings

- 1.0 stars (out of 5) from Medicare for Sunrise Hospital and Medical Center
- 1.5 stars (out of 5) with 10 reviews on RateMDs.com for Sunrise Hospital & Medical Center
- 2.5 stars (out of 5) with 188 reviews on Yelp for Nevada Orthopedic & Spine Center
- 3.0 stars (out of 5) with 19 reviews on RateMds.com for Dr. Michael S. Bradford

This document provides a partial collection of some of the complaints, negative reviews and court rulings regarding Dr. Michael S. Bradford, Sunrise Hospital and Nevada Orthopedic & Spine Center. Many additional negative comments can be found at the sources noted. This information shows a long-term pattern of inadequate patient care.

Complaints, Reviews and Court Rulings

07/01/2025

Do not go here if you want to be taken care of. DR. Chan Holman told me I needed surgery to unlock my leg. He said he was going to straighten out my leg and remove the scar tissue behind my knee. He said it was a very complicated surgery and he was the only doctor that would be able to do the surgery. I will be walking day of surgery. He said he had performed 3 of these complicated surgeries. He never straightened out my leg, he never removed the scar tissue ball from my leg. He said he felt it dislove. He instructed me to walk after the nerve blocker wore off. I called him and his office multiple times after the surgery and told them my leg was still locked and in extreme pain. They staff and him just told me it was normal to keep trying to walk. I had giant bruise on my upper thigh looked like I was kicked by a ufc fighter. I have severe osteoporosis which doctor Holman was aware of. 5 days after surgery the pain was not going down. It was just getting worse. I went to the er hospital where he performed the surgery. I was told I have fractured femur. They contacted doctor Holman he said it was from the impact of me trying to walk. Which where HIS INSTRUCTIONS. He

never reached out to me the day of the first hospital stay or the second. He sent his assistant go see me all he said was Dr. Holman said be in a knee brace. Which was impossible to get back in due to how deep he made the stiches and my leg still being locked. He finally came on the 3rd day. He never examined my leg all he said is how he wanted to keep me as a patient because I told his assistant I no longer wanted him as my doctor. Needless to say he never checked back in. I called him on the 5th day of the hospital to let him know that I was upset that he had not checked in and had not informed me of why I wasn't having surgery the hospital said I would be having. When I asked him for a mri after my stitches were removed he refused to and started raising his voice at me. I started yelling back at him. Told him as a doctor you should take care of your patients. You never called me the first or second day of the hospital. You came and never examined my leg. You just wanted to convince me to keep you as my doctor. You haven't called me after your visit. Im calling you to find out why I'm still in the hospital with no answers. He refused to give me an mri. He didn't want to because I would find out the scar tissue ball was never removed or dissolved in his words. When I went to his office to get my stiches remover from another doctor in office. I was told they were very deep. Ive seen two orthopedic doctors since him. One orthopedic said the case was to complicated for him. The last orthopedic said the surgery should have never been done in the first place. He believes my femur was fractured during surgery. This doctor informed me Dr. Holman was his friend and he didn't know what he meant by the scar tissue ball disloved. So in other words Dr. Holman lied. They asked if I received a picture of my leg being straight? Which of course I never did. He's suggesting AMPUTATION due to the damage Dr. Holman did or a taylor frame which can cause more fractures. Im still looking for an orthopedic that will take my case with out suggesting amputation or a taylor frame. Since most doctors won't touch another doctors messes up especially in the first 90 days of surgey. My leg is still locked and the scar tissue ball is still there. My surgery was Feb 6th 2025. Ive been told it could take up to two years to get my leg better if it ever does get better. My femur is only partially healed. If I could rate this place negative stars I would. Dr. Holman has two prior complaints with the nevada state medical board for performing surgery and damaging patients. On one patient he performed surgery on the wrong side. Clearly his not qualified. The fact that this practice still allows him to perform surgey knowing he hurts patients is unreal. Please save yourself and do not go here. Enter his name in Google along with complaints and his state board complaints will show up. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Tanya P.)

06/26/2025 I went for a knee and back appointment. Staff was very nice. I was sent for X-rays. Paul Morgan sent me for them, walks in and ask what I'm there for. I said my knee and back. He said how long have you been in pain? I said I had a car accident in 2004. He responds with you been in pain that long? I said can explain what happened, he responded with we're not gonna go there. You can leave and don't ever come back very loudly. He has to be one of the rudest and arrogant people I have ever had the misfortune of meeting. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Nickie E.)

06/14/2025

I would like to give this place a zero rating. The front office is ridiculous and the women who work in the front our stupid. They are also rude and won't answer your questions. They constantly ask for money and are less than helpful. The office manager is rude and refuses to explain why we owed money. Dr. Baker isn't any better than his office staff. He's dismissive, can't get out of the room fast enough and isn't interested in helping someone in pain. I wouldn't recommend this practice to anyone. There is no quality of care. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Diane R.)

06/06/2025

exceedingly disappointed

im not interested in considering

dr golshani as a surgeon that i would consider for my needed surgery as long as he is associated with nevada orthopedic and spine center and their ubsurd requirements.

imaging and records before an intial consult with any doctor is beyond ubsurd so good luck with your requirements and the way you run your doctors office. these morons would not schedule me to see a doctor without an x-ray or any records from the previous procedure done 18 years ago in sacramento california. i have insurance and they are getting paid for a consult with a doctor but what a horrible experience when its like you are in the twilight zone and idiots that set an appointment make it impossible to see a doctor. its absolutely horrifying to see what the health care system in this country is going to shit in a handbag. soon they will want your dna sample to see a doctor for an initial consult. people its not like i was going to get a free visit with no insurance. its a shame on all those who swore to care for us. its all a lie an unbelievably shameful experience dealing with a place that i did trust but i no longer do.

i had a procedure done on my left shoulder three years ago by dr. baker (great surgeon and procedure) but i absolutely did not go through this horrible horrible horrible experience to see him and shame on everyone there that thinks they

can treat patients this way.

until their management reaches out to rectify this

i will not consider anymore surgeries by any doctor that works for nevada orthopedic and spine.

call centers need to set appointments and doctors need to be doctors and to honor their oath. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Sohail L.)

02/18/2025

Completed waste of my time had meniscus surgery back in 2022 with one surgeon knee has got severely worse since then they referred me to another knee specialist in the same office. Did another MRI for him to tell me not much he can do because of my age, and I basically have to deal with it and wear this humongous knee brace and see if that does the trick. So I guess they'd rather me just suffering pain then do a partial knee replacement. And how that back office staff just talk to me today like I was uneducated completely unacceptable. I definitely will be falling a complaint with my insurance as well because they didn't do nothing. They could've told me that over the phone. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Porschia p.)

01/30/2025

First time here and it's not a surprise that this place is yet another pathetic joke of the Southern Nevada healthcare system. Also another medical clinic posting signs saying "Rude and aggressive behavior will not be tolerated" simply means bad patient service, which we see clearly.

Front desk woman is unfriendly. Check-in registration was disorganized. In the exam room, pre-screen questions are basic.

We arrived at 12:30 p.m. for a 1:00 p.m. appointment. It's now 2:00 and still waiting for the doctor. More of they don't care or respect someone's personal time.

I have an 80+ year old mother with multiple health concerns and it's absolutely unacceptable to make her wait this long.

Lastly, this is orthopedic care, meaning you have to see a different doctor for each part of your body. Totally absurd and more draining of medical insurances. This practice is unethical, corrupt, and obviously has the worse doctors who can only finish medical school focusing on a single part of the body. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Patrick J.)

01/10/2025

Huge Zero!!! Do not go to this place! I've been going for 5 years and it has deteriorated in the past few years. So bad that there is a sign saying "Rude or

aggressive behavior will not be tolerated". How bad is your patient service that you need a sign showing how awful you are? Had 3 different doctors there who are wonderful. Made a huge mistake and tried to go to Dr. Limtong. His surgical assistant Francine is totally incompetent and over worked that you are ignored at every cost. You are never allowed to see the doctor and treated like it's a drive through fast food joint. Thank God I decided not to get my knee replaced after how I saw the butcher work done on another patient I know. Save yourself stress and money and go anywhere else. This place does not care about you!!!! (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Fiona B.)

- 12/21/2024 RUN FROM THIS HOSPITAL. DON'T EVEN CONSIDER STAYING THERE FOR CARE.

 ALL THE REVIEWS ARE SPOT ON! 3RD WORLD COUNTRY AT BEST! (Source: ratemds.com)
- O7/19/2024 Like always I wish I could give this place a zero.

 Went into fast track, where I have gotten injection there before because there's no point in seeing a doctor when all they do is gaslight you.

 People who actually leaving good reviews are probably being gaslighted and

don't even know it.

Now, supposedly without informing their patients, they don't give injections on fast track. They want to force you to make an appointment with the doctor so they could lie to you. If somebody gets an injection in fast track in July August or September, please message me. I'm trying to report them to the board for refusing to give medical care. I'm hopeful to change my insurance in January so I never have to see this place again. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by 23mp P.)

- 06/24/2024 Bad service, rude, disorganized, they don't need my business and I'll find another doctor somewhere else

 Don't waste your time. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Scuba G.)
- 05/20/2024 I don't understand what kind of practice "sees" a patient and never gets back to them after you send me to get an MRI. I called numerous amount of times and still no response. Going on 3 weeks now. Waste of money and time. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Sandra T.)
- 10/02/2023 I spent 2 weeks in Sunrise Hospital, my last week I was waiting for 1 procedure to be done. That procedure was never done. The higher ups kept cancelling the

procedure. Now I have to try to have this procedure done, as it can be life threatening. (Source: ratemds.com)

09/11/2023

Terrible place of business. Communication here is horrible. They don't call you back or It the surgery center know of your actual surgery in reasonable time which causes the surgery center to let you know of you financial obligations just days before surgery. The admins in the front have terrible attitudes in person and over the phone. They sound like they never want to do their job and are not helpful. Never returning here. Bad customer service. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Christina M.)

07/11/2023

The only comment I'm leaving is I'm seeking legal advice. (Source: ratemds.com)

04/06/2023

This place is awful. Honestly deserves zero stars. Dr. Bradley Baker is the worst Doctor I've seen in 42 years in this town. He spent a whole 6 minutes for my consultation, barked at me, refused to answer questions then flew out of the room.

I had a friend fly in from out of state to take care of me after surgery. I was supposed to have surgery on the date they told me, recover, and move out of state. I gave my notice so June 1st I had no place to live unless I moved.

Dr. Baker cares nothing about his patients whatsoever. He's too busy being full of himself and taking huge spoonfuls of ego. He filled out my paperwork wrong so insurance didn't approve the surgery. He can't even do one thing right.

So his mouthpiece Judith calls me at 5 pm on the night before surgery to tell me insurance didn't approve and she didn't know why. She actually did. She's a huge liar. She told me all the BCBS insurance got covered, except for me. She later lied and said she never said that. Yes, you did. It's my knee that's the problem, not my ears.

So I fired them all. Judith told me even if/when my insurance approves, Dr. Fake Baker was booked all of April and all of May. By the time I got approved I was probably looking at July.

So go to this office if you want to be treated like garbage, lied to, have a totally inept Surgeon and have your life turned upside down because they can't do their

job correctly. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Molly S.)

03/01/2023 The worse hospital in Las Vegas! The nurses and doctors can see you dying and they walk pass you. My daughter has a chronic illness and we have been here 12 hours. They sent her to the lobby to suffer for hours. The staff has no concern for patient care. Do better Sunrise! (Source: ratemds.com)

O1/11/2023 You feel like dying then come to Sunrise!! I came in for BAD CHEST PAINS and the Doctors & Nurses did not care!!!! I heard about nurses stupid marriage problems and doctors fighting about whos going to clean stations than them worrying about my chest pains!!! This hospital disgusts me now!!! (Source: ratemds.com)

absolutely horrible place. It is a cattle call purely in the business of making money. A volume business with the shortest time with a doctor so they move onto the next one. They are doing so well that when you try to book an appt online it is blocked. Then if you call on a follow up just know you will wait on the phone at least 30 mins. A disgrace to the healthcare system. If you want pure frustration and no personal care then use this center. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Mike P.)

O9/07/2022 As long as you are not in icu then you probably have a good chance to making it out alive....Sad my mom should of walked away from this she was very health n strong she was a fighter tell the end. You should of never pushed her out the door knowing she was critical (and) had a life threatening bleed. Don't let the drs talk you ingo a trake it's all about money. (Source ratemds.com)

O5/22/2021 Dr. Bradley Baker performed an unnecessary torn meniscus surgery on my knee in August 2020 and as of September 2020 him and his office refused to call me or see me it took me until March 2021 for me to get in to see a different orthopedic doctor at a different practice. This doctor after looking at my MRI the same MRI Dr. Bradley Baker looked at and said to me point blank he never should have went in to do the torn meniscus because he destroyed your Cartlidge. April 2021 I had to have a total knee replacement surgery because of Dr. Bradley Baker's malpractice. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Denise H.)

02/20/2021 I was on the old tower fifth floor Deplorable treatment!! I'd ring for bedpan help ZERO help, I kept a list of nurses with most deplorable nursing skill & help. Kim. Then post op in the new tower, April was flustered, berated me when I needed pain medicine! To add a can Lashawn, left me to get to bedside commode by

myself The Day After Surgery! This should NEVER happen as it was way too dangerous!! I WOULD NEVER go there again. The paramedics would not take me to my preferred hospital! When in ambulance told me I could NOT! Plus they would charge an unreasonable up charge! Sunrise is an inner city hospital & the staff proves it!! There is sooo much more I documented of ROTTEN treatments!! (Source: ratemds.com)

03/06/2020

Dr. Bradford was assigned as the surgeon for my knee replacements. He seemed very encouraging at my first appointment. But later, he had a substitute assistant (not even a regular one) do my pre-op appointment, and she wasn't able to answer any of my questions (e.g. "how long will it take my incisions to heal"...basic stuff). Still, we went ahead because I was cleared for surgery by my primary care physician. The morning of surgery, I waited in pre-op for 2 hours past my scheduled surgery time. Dr. Bradford never showed up. AND he never contacted me to explain why he canceled. So now I am struggling to find a new surgeon, and will have to spend several more months getting cleared again. Thanks for nothing. (Source: healthgrades.com for Dr. Michael Bradford)

03/05/2020

He seemed like a caring dr. at the first appointment, but things went downhill from there. Very poorly trained staff--they couldn't answer any of my questions about what to expect after knee surgery. I wasted 6 months of my life getting clearances for this surgery, and he never bothered to show up on the day of it. He won't communicate with me, so now I am looking for a different surgeon. I don't know if he's was once a conscientious surgeon; but in 2020 he AND his office staff are total incompetent flakes! (Source: vitals.com for Dr Michael Bradford)

06/11/2019

Knee lasted only 2 years. Infections and problems started right away. Terrible doctor! (Source: healthgrades.com for Dr. Michael Bradford)

06/01/2018

We travelled an hour to arrive at our 10:30 appt to only be told that since we were not here at 10:00 to do paperwork we would not be seen. My husband saw Dr. Bradford 14 years ago and had a wonderful experience. It's a shame that the medical profession has lost all compassion and understanding. We offered to wait and be put into whoever's appt they must have moved into our time slot but were told that wasn't possible. What a racket! Pushing people in pain out the door with no consideration for their wellbeing or health. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by D B.)

07/27/2017

My experience with Dr. Bradford started on 7-23-16 a.m. I fell and broke my left hip, he told me I had to have a complete hip replacement. OK. I lay in the hospital for 2 1/2 days, my surgery kept getting moved back and my hospital pain Dr. was not kept abreast of the changes, so I went w/o medication for pain way to often, finally at midnight they took me to the surgery center where I was to be operated on then. But they took another girl ahead of me again, so again, I waited and had no pain meds. After 5weeks or so, I expected a call to see about getting my staples out. I called the office and left a message for Rafael to please call me back as I needed to get my staples out after my hip replacement, I got no call back. I called back several more times and explained it was very important, as I also have Parkinsons. Still no reply. So I went back to the hospital, and the nurse called the Dr. he told her to go ahead and take out the staples. I had rehab and homecare but after 7 months I was still in extreme pain, so I called Dr. Bradfords office for an appointment. It took me 3months. It has been a whole year now and I am still in pain and I have to wait forever to get past Rafael for an appt. So Now I call my Ins. Co. and let them know what I have to go through to get any help at all. I should Not Have this pain this long after a hip replacement if everything was done correctly. I want to know what is wrong and what can be done to fix the problem!!! IWant to be treated like a real patient with a real problem and to be able to get in to see Dr. Bradford regardless of Rafael!!! (Source: ratemds for Dr. Michael S. Bradford)

08/04/2016

Updating my last review. Finally got to speak to someone in Dr. Bradford group. RAFAEL. The same guy who I have left messages for while I hobble around in pain. According to him he never received any of the voice mails I left and blamed everything on being shortstaffed. When I called him out on his BS he had no answers and nothing even remotely like an apology was offered. I mean why should he apologize for making me walk around in pain for weeks and not knowing why. BTW the only reason I finally got him on the phone was because I threatened to come down there and not leave unless I got to speak to someone. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Robert R.)

08/01/2016

If I could do zero stars I would. After being referred to Dr Bradford in their office I was sent for an MRI. Two and a half weeks later and they have not contacted me with results. I have called three times and they have not had the courtesy to even call me back. Meanwhile, I have been in pain waiting on them.

I'm certain they don't give a damn about me walking around in pain for weeks which might have been corrected if they would get back to me just once.

They probably don't read anything here so I'm sure this is a waste of time but if your primary refers you to this office tell them hell no and run in the other direction It's a factory designed to take insurance and get paid. Quantity not quality.

Next call is BBB and Medical Board. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Robert R.)

11/18/2015

Have been waiting 3+ weeks for test results. Have left 3 messages with no follow up. I want my copay refunded and insurance reimbursed as we didn't get the service which was paid for at this point. I've lost confidence in the Dr and practice as this lack of follow up is unacceptable. While he may be a nice man and a good Dr the ability to service patients and customers is less than acceptable. Health care should be patient focused not dollar and appointment focused. Only take on what you can handle through completion. Waste of my time which is equally as valuable as his. I'll now need to go elsewhere and start over as this experience has ruined any credibility with the practice. If any other professional operated in this manner they would be out of business. My company wouldn't survive if our customer service was even half as poor at this office practice. (Source: ratemds for Dr. Michael S. Bradford)

07/24/2015

It is the absolute worst medical facility I have ever encountered,. You can not get through on the phone to speak to a human being. The Drs. are arrogant and rude. They are incompetent. They do not do their job. If you care about your health and well being, you should take your business elsewhere. (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Theresa G.)

08/30/2014

Their out-patient services are world class. Their ER is superior quality...However, DO NOT let them admit you, get a transfer to another hospital. Once you leave the ground floor their services fall apart! The nursing staff is over worked, way too many patients to care for. The nurses for the most part are uncaring and incompetent! They will draw blood three times a night, because they have no way to streamline multiple orders. They simply do not have their act together! I will not return as an inpatient! (Source: ratemds.com)

06/14/2014

The nurses and doctors in the Emergency room do not communicate with each other. The nurses in the ER are stressed and irritated by any questions and I am a physician so this was particularly disturbing. My wife's IV infiltrated 4 times and

they did not even give her hot compresses to treat this any of the times. There were no beds available so as a cardiac patient she was left for two days in the ER one of which was in the main admitting area for serious cases, good place to rest a cardiac patient??? Just an overall terrible experience. (Source: ratemds.com)

12/19/2013 Nevada Supreme Court ruling in the case of Schmutz vs Michael S Bradford, Ross Seibel and Southwest Medical Associates. (Source: Nevada Supreme Court ruling)

Excerpts from the court ruling:

Dr. Bradford failed to act on information that showed possible metastatic disease in decedent Clark P. Schmutz. X-rays revealed multi-level degenerative disease of the spine and an aged fracture of the pelvis. Dr. Bradford ordered an MRI. The MRI report indicated possible metastatic disease and recommended a follow-up bone scan for further evaluation. Dr. Bradford did not inform Schmutz of the possible metastatic disease, but instead treated Schmutz with pain medication and referred him to Dr. Ross Siebel, an anesthesiologist, for pain management injections. During this time, Schmutz lost 40 pounds and was in severe pain. Schmutz died just six days after a subsequent doctor read the MRI report, saw the potential metastatic disease, and sent Schmutz to an oncologist who diagnosed him with bone cancer.

O8/22/2013 I had shoulder replacement in May and have had 2 follow ups. My next follow up is not until January. It had been feeling better then I did something to my shoulder in mid August and have been in severe pain. I called Dr Bradford's office and explained what had happened only to be given an appointment for 4 weeks later! I asked for a referral for an MRI so I could, at least, have that done before appointment and his MA refused. I was told that if it hurt that bad, go to the ER. I feel that since I am an established, post op patient that they should have squeezed me in. I sounds like patient abandonment. (Source: ratemds for Dr. Michael S. Bradford)

04/04/2013 I am totally appalled by the way I have been treated by this company and it's doctor. I had appointments cancelled by the doctor, rescheduled at alternate locations without my knowledge. My surgery was rescheduled 4 times and cancelled 2 times. The 2nd time it was cancelled, I had been in the hospital for 5 hours. The doctor called to apologize but had the nerve to feign offense when I said I didn't trust him. Wouldn't recommend them to anyone! (Source: Yelp for Nevada Orthopedic & Spine Center, comment posted by Bridget C.)

10/19/2008

Dr. Bradford's failure to order an "absolutely indicated" venous Doppler ultrasound examination for my 82-year-old mother who had been immobilized in a wheelchair (27 days) for the first time in her life after a fall during which she luckily did not break any bones, resulted in a left-leg DVT not being detected, subsequent extensive bilateral pulmonary emboli and death. This orthopedic surgeon may be technically talented when performing hip replacement surgery, but he is certainly no "great shakes" outside of the OR. He desperately needs to earn some CME credits on the proper prevention (early mobilization!!!) and detection of DVTs. His bedside manner is non-existent: He cannot even offer family members condolences - not even a "sorry for your loss", nothing but "stonewalling" to all requests for information or assistance. (Source: vitals.com for Dr Michael Bradford)

05/08/2008

Failed to promptly mobilize (no walker, no physical therapy) elderly female patient who had suffered a fall, had no fractures but could no longer walk. As a result of unnecessary 37-day immobilization in a wheelchair, patient developed deep vein thrombosis (DVT) of left leg with resulting extensive bilateral pulmonary emboli ultimately resulting in death. Clearly preventable death: doctor failed to rule out presence of DVT in a patient who was clearly at "high risk" of developing one: no D-dimer test, no venous Doppler ultrasound at follow-up visit 10 days before pulmonary embolism finally occurred. (Source: ratemds for Dr. Michael S. Bradford)

03/12/2008

Professional Liability Claim, Settlement, or Judgment of \$5,000 or more. Received by the Board on 03/12/2008. Dr. Bradford refused to perform a fasciotomy to release compartment syndrome resulting in delay and partial paralysis of hand. Settlement amount: \$25,000. (Source: Nevada State Board of Medical **Examiners.**)

02/12/2008

Gave me a bum hip replacement and refuses to admit the possibility that he messed up but my hip has dislocated 4 times in the past 8 month and refuses to go in and see whats wrong. Refuses to return calls. (Source: ratemds for Dr. Michael S. Bradford)

08/08/2007

BAD SAD NEVER AGAIN LUCKY TO BE ALIVE IT ONLY TOOK ONE VISIT. (Source: ratemds for Dr. Michael S. Bradford)