I FAPEROG RATINGS

Sunrise Hospital and Medical Center

3186 S. Maryland Parkway Las Vegas, Nevada 89109-2306

Survey Submission Date: June 23, 2025

Facility info, location, and more

Find a procedure or measure



All measures:



Collapse all

PATIENT SAFETY

Patient Rights and Ethics

Measure name Leapfrog's Standard **Hospital's Progress Billing Ethics** Hospitals should provide patients with complete

billing information and access to a representative that can quickly resolve billing issues. In addition, hospitals should not sue patients over late or unpaid bills.





This hospital provides a detailed bill within 30 days of receiving insurance payments: No

This hospital provides access to a representative who can quickly investigate billing errors and establish payment plans: Yes

This hospital sues patients: No

Health Care Equity

Hospitals should examine their own data to identify any differences in processes or outcomes for patients of different races and ethnicities, and patients who speak different languages. Hospitals should also put action plans in place if differences are identified.



Informed Consent

Hospitals should ensure that all patients are fully aware of risks and alternatives prior to procedures.



▲ SHOW LESS ▲

This hospital ensures that all staff involved in the informed consent process achieve the appropriate training: **Yes**

This hospital ensures doctors explain expected difficulties and recovery time and allow patients to ask questions: **Yes**

This hospital lists all doctors involved in the procedure on the consent form, and notifies patients if a doctor will be absent and if trainees will be involved: **Yes**

This hospital provides consent forms written at a 6th grade reading level: **No**

This hospital asks patients about their preferred language for decision-making and makes a trained medical interpreter available if appropriate: **Yes**

This hospital ensures doctors use the "teach back method" to ensure patients understand what will be performed and the associated risks: **Yes**

Responding to Never Events

Hospitals should have a never events policy that includes all nine (9) actions that should occur following a "never event," which includes apologizing to the patient and not charging for costs associated with the never event.



▲ SHOW LESS ▲

The hospital apologizes to the patient and/or family following a Never Event: **Yes**

The hospital reports the Never Event to an external agency: Yes

The hospital conducts an analysis of how the why the event occurred: Yes

The hospital interviews patient and/or family involved in the event to gather evidence for the event analysis: **Yes**

The hospital informs patient and/or family of the action(s) taken to prevent future events: **Yes**

The hospital waives all costs directly associated with the event: Yes

The hospital supports caregivers involved in the event: Yes

The hospital makes a copy of this policy available to patients and payors upon request: **Yes**

The hospital performs an annual review to ensure compliance after all Never Events: **Yes**

More Information

Patient and Family Caregiver Initiated Rapid Response

Team

care

This hospital **does** have a patient and family caregiver initiated rapid response team.

Protocol to collect and respond to patient-reported concerns about

This hospital **does** have a protocol to collect and respond to patient-reported concerns about care.

Preventing Patient Harm

Measure name	Leapfrog's Standard	Hospital's Progress
Nursing and Bedside Care for Patients	Hospitals should have nurse staffing plans in place that ensure there are enough nurses of all types (i.e., registered nurses, licensed practical nurses or unlicensed assistive personnel) to provide direct care to patients in medical, surgical, or med-surg units each day.	DID NOT MEASURE
Nursing Care for Patients	Hospitals should have nurse staffing plans in place that ensure there are enough registered nurses (RNs) to provide direct care to patients in medical, surgical or med-surg units each day.	DID NOT MEASURE
Percentage of Nursing Staff who are Registered Nurses (RNs)	Hospitals should have nurse staffing plans in place that ensure the proportion of nursing hours performed by registered nurses (RNs) is adequate.	DID NOT MEASURE

Percentage of Registered Nurses (RNs) who have a Bachelor's Degree in Nursing Hospitals should have a high proportion of highly trained and skilled registered nurses (RNs) who have an advanced nursing degree.

DID NOT MEASURE

Effective Leadership to Prevent Errors Hospitals should take meaningful steps to raise awareness about patient safety, hold leadership accountable for reducing unsafe practices, provide resources to implement a patient safety program and develop systems and structures to support action to improve patient safety.



▲ SHOW LESS ▲

This hospital scored **120.00** out of 120.00 possible points.

Staff Work Together to Prevent Errors Hospitals should assess their culture of safety and hold leadership accountable for implementing policies, procedures and staff education to improve the culture of safety.



▲ SHOW LESS ▲

This hospital scored **120.00** out of 120.00 possible points.

Handwashing

Hospitals should regularly monitor hand hygiene practices for everyone interacting with patients, and give feedback to ensure compliance. Hospitals should foster a culture of good hand hygiene, offer training and education, and provide equipment, such as paper towels, soap dispensers and hand sanitizer.



▲ SHOW LESS ▲		
Hand Hygiene Domain	Performance	
Hospital regularly monitors hand hygiene practices	Met the requirement to monitor 200 hand hygiene opportunities monthly using direct observation only.	
Feedback provided to ensure compliance with hand hygiene	Met	
Appropriate training and education provided	Met	

Hand Hygiene Domain	Performance
Access to paper towels, soap dispensers, and hand sanitizer maintained	Met
Culture of good hand hygiene emphasized	Met

Medication Safety

Measure name Leapfrog's Standard

Safe Medication Ordering

Hospitals should enter at least 85% of inpatient medication orders through the CPOE system, and should fully demonstrate their CPOE system meets the national safety standard for decision support.

Hospital's Progress



◆ SHOW LESS ◆

This hospital's percentage of inpatient medication orders entered electronically: **75-84%**

This hospital's score on the CPOE Evaluation Tool: **Full Demonstration of National Safety Standard for Decision Support**

Medication Reconciliation

Hospitals should have a rate of unintentional medication discrepancies per medication that is lower than or equal to the 50th percentile (where lower performance is better) nationally.

DID NOT MEASURE

Safe Medication Administration

Hospitals should have nurses and other clinicians use BCMA in all medical/surgical units, intensive care units, labor and delivery units, pre-operative and post-anesthesia care units to scan the patient and medication prior to administration at least 95% of the time. The BCMA system includes decision support to prevent errors and the hospital has processes to prevent workarounds.



Implementation Performance The extent of BCMA implementation throughout the hospital with a focus on medical and/or surgical units (adult and pediatric), labor and delivery units, intensive care units (adult, pediatric, and neonatal), and pre-operative and post-

Implementation	Performance
anesthesia care units (adult and pediatric)	
Compliance with both patient and medication scans at the bedside prior to administering medications	100%
The types of decision support that the BCMA system offers	5 out of 5
Structures to monitor and reduce workarounds	8 out of 8

Medication
Documentation
for Elective
Outpatient
Surgery
Patients

Hospitals should document 90% or more of home medications, visit medications and allergies/ adverse reaction(s) in the patients' clinical record.



Healthcare-Associated Infections

Measure name Leapfrog's Standard

Hospital's Progress

C. difficile Infection

Hospitals should have fewer than expected colon infections from C. diff bacteria.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare more



▲ SHOW LESS ▲

This hospital's standardized infection ratio (SIR) is: 0.044

Infection in the Blood

Hospitals should have fewer than expected central-line associated blood stream infections.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare more



▲ SHOW LESS ▲

This hospital's standardized infection ratio (SIR) is: 0.658

Infection in the Urinary Tract

Hospitals should have fewer than expected catheter-associated urinary tract infections.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare more





This hospital's standardized infection ratio (SIR) is: 0.292

MRSA Infection

Hospitals should have fewer than expected antibiotic resistant bacterial infections.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare more



▲ SHOW LESS ▲

This hospital's standardized infection ratio (SIR) is: 0.930

Surgical Site Infection After Colon Surgery

Hospitals should have fewer than expected surgical site infections after major colon surgery.

Leapfrog uses a standardized infection ratio (SIR) calculated by the CDC's National Healthcare more



◆ SHOW LESS ◆

This hospital's standardized infection ratio (SIR) is: 0.621

SPECIALTY CARE

Critical Care

Measure name Le

Specially
Trained
Doctors Care
for Adult
Critical Care
Patients

Hospitals should have intensivists present on-site at least eight hours a day, seven days per week or have intensivists present via 24/7 telemedicine with some on-site intensivist presence. When not in the ICU, the intensivist immediately responds to calls and has another physician or trained clinician who can immediately reach the patient.

Leapfrog's Standard





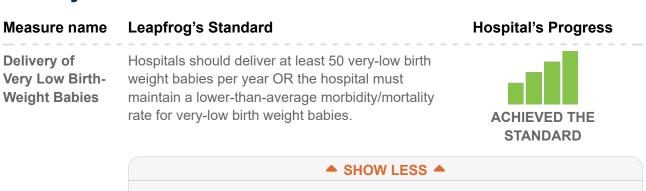
▲ SHOW LESS ▲

This hospital achieved the standard using on-site intensivist coverage.

Pediatric Care

Measure name Leapfrog's Standard Hospital's Progress Hospitals should perform better than most **Experience of** Children and hospitals in five (5) areas: **Their Parents** 1. Communication with Parent - Communication about your child's medicines **DECLINED TO** more **RESPOND Radiation Dose** Hospitals should have an average radiation dose for Pediatric for routine pediatric CT scans of the abdomen and Abdomen/ pelvis that falls within national benchmarks. **Pelvis Scans DECLINED TO RESPOND Radiation Dose** Hospitals should have an average radiation dose for Pediatric for routine pediatric CT scans of the head that falls **Head Scans** within national benchmarks. RESPOND Congenital Hospitals should perform at least 8 procedures **Heart Surgery** annually, and as part of their process for for Infants privileging surgeons, ensure that each surgeon performs at least 5 procedures annually. (Norwood **DECLINED TO** Procedure) **RESPOND** Specially Specially Trained Doctors Care for Pediatric Trained Critical Care Patients **Doctors Care** for Pediatric **ACHIEVED THE Critical Care STANDARD Patients** ▲ SHOW LESS ▲

Maternity Care



This hospital achieved the standard using on-site intensivist coverage.

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Cesarean Sections

This is defined as first-time mothers giving birth to a single baby, at full-term, in the head-down position who deliver their babies through a C-section. Hospitals should have a rate of C-sections of 23.6% or less.



▲ SHOW LESS ▲

This hospital's rate of Cesarean sections is 19.0%

Episiotomies

This is defined as mothers having an incision made in the perineum (the birth canal) during childbirth. Hospitals should have a rate of episiotomies of 5% or less.



▲ SHOW LESS ▲

This hospital's rate of episiotomies is 3.3%

Screening Newborns for Jaundice Before Discharge

Hospitals should screen at least 90% of babies for jaundice.



◆ SHOW LESS ◆

This hospital's rate of screening newborns for jaundice before discharge is 100.0%

Preventing
Blood Clots in
Women
Undergoing
Cesarean
Section

Hospitals should provide treatment to prevent blood clots to at least 90% of women undergoing a cesarean section.



▲ SHOW LESS ▲

This hospital's rate of preventing blood clots in women undergoing cesarean section is **100.0**%

More Information

Number of Live Births	The hospital had 3,143 live births (i.e., liveborn infants) at this hospital location for the reporting time period.	
Midwives	This hospital does not have certified nurse-midwives and/or certified midwives deliver newborns.	
Doulas	This hospital allows patients to bring their own doulas.	
Lactation Services	This hospital offers lactation services in the hospital.	
Vaginal Delivery After Cesarean Section (VBAC)	This hospital does offer vaginal delivery after cesarean section (VBAC).	
Tubal Ligation	This hospital does offer tubal ligation during the labor and delivery admission.	
Policy to Prevent Early Elective Deliveries	This hospital does have a policy to prevent early elective deliveries.	

SURGERY

Complex Adult Surgery

Measure name	Leapfrog's Standard	Hospital's Progress
Carotid Endarterectomy	Hospitals should perform at least 20 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 10 procedures annually.	DECLINED TO RESPOND
Mitral Valve Repair and Replacement	Hospitals should perform at least 40 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 20 procedures annually. In addition, hospitals should participate in a national clinical registry and achieve the same or better outcomes when compared to others who also perform this procedure.	DECLINED TO RESPOND

Open Aortic Procedures	Hospitals should perform at least 10 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 7 procedures annually.	DECLINED TO RESPOND
Bariatric Surgery for Weight Loss	Hospitals should perform at least 50 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 20 procedures annually.	DECLINED TO RESPOND
Esophageal Resection for Cancer	Hospitals should perform at least 20 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 7 procedures annually.	DECLINED TO RESPOND
Lung Resection for Cancer	Hospitals should perform at least 40 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 15 procedures annually.	DECLINED TO RESPOND
Pancreatic Resection for Cancer	The hospital performs at least 20 procedures annually, and as part of their process for privileging surgeons, ensures that each surgeon performs at least 10 procedures annually.	DECLINED TO RESPOND
Rectal Cancer Surgery	Hospitals should perform at least 16 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 6 procedures annually.	DECLINED TO RESPOND
Total Knee Replacement Surgery	Hospitals should perform at least 50 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 25 procedures annually.	DECLINED TO RESPOND
Total Hip Replacement Surgery	Hospitals should perform at least 50 procedures annually, and as part of their process for privileging surgeons, ensure that each surgeon performs at least 25 procedures annually.	DECLINED TO RESPOND

Safe Surgery Checklist -Complex Surgery Hospitals should go through all the elements of a complete safe surgery checklist on all patients every time a surgery is performed.



Care for Elective Outpatient Surgery Patients



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3186 S. Maryland Parkway Las Vegas, Nevada 89109-2306

Map and Directions

✓ Visit facility's website

Hide More Information

Teaching Hospital Status	Non-Teaching
Number of Acute-Care Beds	834
Number of ICU beds	80
Number of Adult Admissions	38,209
Number of Pediatric Admissions	3,586
Number of ICU Admissions	3,421
Number of NICU Admissions	1,482
All Providers are Board Certified Look up provider	Yes
Executive Review and Compensation	Yes



See facility's Safety Grade

About The Leapfrog Group

The Leapfrog Group is a nonprofit watchdog organization that serves as a voice for health care consumers and purchasers, using their collective influence to foster positive change in U.S. health care. Leapfrog is the nation's premier advocate of transparency in health care—collecting, analyzing and disseminating data to inform value-based purchasing and improved decision-making.

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