



RURAL MUNICIPALITY OF
KELSEY

P.O. BOX 57 264 FISCHER AVE. THE PAS, MB R9A 1K6
PHONE: (204) 623-7474 FAX: (204) 623-4546
EMAIL: rmkelsey@mts.net www.rmofkelsey.ca
INSTAGRAM: @rmofkelsey

LOCAL URBAN DISTRICT OF
**CRANBERRY
PORTAGE**

P.O. BOX 209 CRANBERRY PORTAGE, MB R0B 0H0
PHONE: (204) 472-3219 FAX: (204) 472-3115
EMAIL: ludcran@mymts.net



November 13, 2025

To: Les Taylor

Norman Risk Consulting Inc.

In partnership with Cattron and ACS Contracting Ltd.

Subject: Recognition of Contribution – Remote Monitoring Success

Dear Les,

I want to acknowledge the outstanding work completed by Norman Risk Consulting Inc., in partnership with Cattron and ACS Contracting Ltd., on the implementation of remote monitoring for our lift stations in Cranberry Portage.

This system has brought one of the most meaningful improvements to our water and wastewater operations in years. It has shifted us from reactive, emergency-based maintenance to a proactive, data-driven approach that has strengthened the reliability and safety of our critical infrastructure.

Since installation, pump operations have become more stable, real-time alerts allow staff to resolve issues before they escalate, and after-hours callouts have been virtually eliminated. Maintenance is now planned, not rushed, and our team has gained a stronger understanding and confidence in station performance.

For me personally, remote monitoring has allowed me to sleep easy knowing our critical infrastructure is continuously watched and will alert me immediately to

any issue. It has increased my productivity and confidence throughout the day, knowing the system has our back.

The system has proven to be a highly cost-effective investment while also improving staff efficiency and overall operational resilience.

We appreciate the professionalism, expertise, and commitment shown by your team and partners. Your work has directly elevated the standard of service we provide to the residents of Cranberry Portage.

Sincerely,

Sid Mack
Town Foreman
LUD of Cranberry Portage
RM of Kelsey