

2022 ANNUAL REPORT



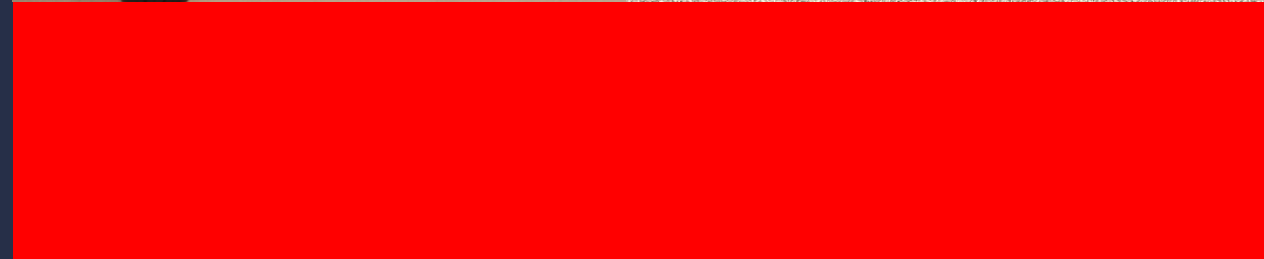
West Scarborough Neighbourhood Community Centre

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THE PRIMARY MISSION OF THE WEST SCARBOROUGH NEIGHBOURHOOD COMMUNITY CENTRE IS TO OFFER NEIGHBOURHOOD PROGRAMS AND SERVICES DESIGNED TO ENHANCE THE WELL-BEING OF PEOPLE IN THE CONTEXT TO THEIR COMMUNITY, CULTURE AND ENVIRONMENT. WEST SCARBOROUGH IS MUCH MORE THAN A HUMAN SERVICE AGENCY. IT IS A PLACE WHERE A RICH TRADITION OF CARING, SERVING AND MAKING THINGS A LITTLE BIT BETTER HAS IMPROVED THE QUALITY OF LIFE FOR EVERYONE.

AT WEST SCARBOROUGH INNOVATION AND CREATIVITY ARE PART OF EVERYDAY EXPERIENCES. EMPOWERMENT IS NOT JUST A SLOGAN, BUT A WAY OF LIFE. HERE, DIGNITY AND RESPECT HAVE BECOME THE CORNERSTONE OF ALL PERSONAL INTERACTION AND RELATIONSHIPS. EVERYONE HERE ASPIRES TO CONTRIBUTE AND BUILD A BETTER COMMUNITY.



BOARD OF DIRECTORS

PAUL BRACE, PRESIDENT

ARCHANA SELVARAJAN, VICE-PRESIDENT

KOWMITHA SATKUNARAJAN, TREASURER

DAVID PARADIS, PAST-PRESIDENT

CARMELA FIDILIO, DIRECTOR

ANNISA AZHAR, DIRECTOR

QADIRA JACKSON KOUAKOU, DIRECTOR

TINA WADHAM, DIRECTOR

PAM LOCKETT, DIRECTOR

MELISSA HACHEY, DIRECTOR

PARESH SHAH, DIRECTOR



A MESSAGE...

From the Board President and Executive Director

2022 was a year of new beginnings at West Scarborough.

While the pandemic presented many challenges, our staff and volunteers remained resilient. During 2022, we were able to welcome community members back to safe and engaging programs and services while balancing in-person and virtual environments. Our teams were once again able to plan in-person events and focused on Truth and Reconciliation, Black History Education, Pride Celebration and Volunteer Recognition. The community response was evident as participation returned to pre-pandemic levels, and a sense of renewal was in the air.

West Scarborough entered 2022 with a new Strategic Plan. Our focus on community translated to engagement like the BGC (formerly Boys and Girls Clubs) learning and impact project, creating and analyzing comparative data from 79 Clubs across the Country. It guided Diversity, Equity and Inclusion work in areas of policy development, staff engagement and program planning. Our focus on strong voice led to Alumni engagement, connecting with agency champions like sports commentator Kayla Grey, and Toronto Maple Leaf Michael Bunting. Our focus on strong agency supported governance work, and Board development. It drove current and future plans for facility improvements and agency expansion. Finally, our focus on strong connections saw our federally funded employment programs provide a record number of opportunities for those seeking meaningful employment and training.

None of these initiatives would have been possible without the passion and dedication of West Scarborough staff. Our teams strive every day to create safe, supportive spaces for community members, and work together on a common goal, while exemplifying our mission of “people helping people help themselves”.

West Scarborough benefits from a diverse and talented Board. The Board led a number of new initiatives throughout the year aimed at improving the governance practices of the organization. These included updating policies and procedures to prepare the organization for Imagine Canada accreditation, the adoption of new by-laws, and the engagement of new Board members with a diverse array of backgrounds and skills. Our Board members sit on integral agency committees, including Diversity, Equity and Inclusion, Human Resources, and Health and Safety. They provide expertise, stability and most importantly their time. We are grateful for their contributions.

Our funders and donors recognized the impact of our agency by contributing more resources to our efforts than ever before. Long time donors continued their support, with many new donors also making contributions. These financial contributions, combined with our extensive volunteer base, represent significant investments in our organization and help to ensure our community supports will be sustained for years to come.

While the recovery from the extensive challenges presented by the Pandemic was difficult, West Scarborough has emerged stronger than ever and is well positioned to meet its objectives and to make a meaningful impact on the wellbeing of the community for years to come.

Paul Brace

President, Board of Directors

Joshua Hood

Executive Director



EarlyON Centres offer free, high-quality drop-in programs for families and children from birth to 6 years old. You can learn and play with your child, meet people and get advice from early childhood professionals.

EARLYON & CHILD FAMILY CENTRES

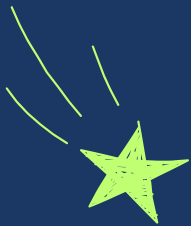
West Scarborough Neighbourhood Community Centre provides inclusive, multi-cultural programs that foster community participation, personal growth, overall health and well-being to seniors and their families.

FITNESS

RECREATION

SOCIAL

SENIORS PROGRAMS



AFTER SCHOOL PROGRAMS

The mission of all BGC Clubs in Canada is to provide a safe, supportive place where children and youth can experience new opportunities, overcome barriers, build positive relationships and develop confidence and skills for life.

Each school year, over 500 kids across many sites take advantage of what BGC West Scarborough has to offer.

Children in our after school program are organized into age groups with a leader at the head of each team. Weekly programs include physical activity, artistic development, cooking classes and an evening snack.

WHO

WE

SERVE

YOUTH PROGRAMS

LEADERSHIP PROGRAMS

EDUCATIONAL PROGRAMS

YOUTH JUSTICE SERVICES

RECREATION PROGRAMS



At the West Scarborough Neighbourhood Community Centre, we facilitate the development of life and employability skills which lead to self-sufficiency. Our staff support participants as they move towards their career goals.

GATEWAY

EMPLOYMENT

TORONTO YOUTH JOB CORPS

TARGETING WOMEN IN SKILLS

TRAINING (T.W.I.S.T.)

EMPLOYMENT PROGRAMS

176,818
CLIENT CONTACT

2,017
SENIORS
& ADULTS

1,589
YOUTH

3,432
CHILDREN



**TOTAL
INDIVIDUALS
SERVED
7,036**

1:1 COUNSELLING SESSIONS	515	IN-PERSON
	2,361	VIRTUAL
EDUCATIONAL TRAINING & MENTOR SESSIONS	766	IN-PERSON
	4,893	VIRTUAL

**HOT MEALS
PROVIDED
4,660**

**SNACKS SERVED
152,299**

**FOOD HAMPERS
DELIVERED
3,502**



OUR IMPACT 2022

PROGRAM SUPPORT

As a United Way anchor agency, West Scarborough Neighbourhood Community Centre is here to support our wide range of diverse & inclusive programming for EarlyON daycare & school age children, youth recreation, justice, education & vocational training, adult & senior social, recreation & fitness.

Our values include promoting client independence, equality & access, advocacy, volunteerism, delivering quality service while building on leadership & innovation.

PEOPLE HELPING PEOPLE HELP THEMSELVES



This year we handed out 50 gift bags to grateful families. We had a Family Day theme. Along with puzzles, story books & craft materials, we also included a cake mix, icing, cupcake wrappers and sprinkles. This was new to many families and they loved making cupcakes together.

Bridlewood EarlyON Child and Family Centre

I just wanted to reach out and show my appreciation...You're creating such an inclusive and accepting environment and it really goes a long way. It's setting an amazing example for everyone! Thank you again, I truly appreciate it!

Rabia K, YJS mentor

9 year old KH shares that the BGC WS After School Program has been the highlight of their school year this year! KH loves getting to spend time with the kids who aren't in their class after school and is always excited to play a new game each day during BGC programming. KH feels safe coming to the program daily as they love all the staff at BGC WS! Their love for the BGC WS community has fueled their dream of being a role model staff at BGC WS when they are older too!

"My favourite part of my day is being at BGC after school! I love to play basketball, dodgeball and tag with my friends! The staff are so nice that I feel like I don't want to go home!"

KH, BGC West Scarborough

SUPPORT

OUR FUNDERS

Service Canada
The City of Toronto
Province of Ontario
The United Way
BGC Canada

OUR PARTNERS

Agincourt Rotary Club
Toronto Blue Jays
Amica at Bayview Gardens
Birchmount Bluffs Neighbourhood Centre
Centre 55
Eglinton Square Shopping Mall
Second Harvest
South Asian Diabetes Prevention Program
Canadian Institute of Floral Design
Toronto Police Services
Kids Up Front
Gap Canada
Staples Canada
Scotts
Metro
Mr. Lube
IBM
CHUM Christmas Wish
Toronto Star
New Leaf Foundation
Toronto Metropolitan University
Seneca College
George Brown College
Ontario Tech University
Centennial College
Consolidated Credit Canada
Agincourt Community Services Association
TELUS Wise
TELUS Community Ambassador - Toronto Central

UNDER \$99.99

Olukayode Adesanya
Alimonti, Algerino
Dora Andrews
Joanne Assenza
Miriam Barrow
Robert & Sherry Bedford
Marie Blacklock
Dianne & Tony Cerqua
Caril Childerson
Irene & James Clynick
Rosemary Comartin
Georgina Crossman
Larry & Valerie Emes
Richard Falkowski
Barbara Farnell
Gloria Fraser
Adele Gale
Christa Galligan
Ann Graham
Victoria Grainger
Shirley Hallam
Darlene Harlow

Linda Hines
Catherine & Richard Holder
Shirley Holder
Dorothy Hrsichenko
Audrey Hutchings
Elizabeth Jennings
Gairy Johnson
Kim Kyoungwan
James Lint
Pam Lockett
Josh Lopez
Avril Mackay
Dorothy Mackley
Joyce MacMillan
Marion MacNaught
Diana Maitland
Sandro Mancino
Troy March
Wendy Maul
Sheila Maxwell
David Mayhew

Brian & Cecilia McCarron
Nicole McEwan
Lynne Murphy
Patricia Priem
Susan Purcell
Joanna Reardon
Steve Retkes
Betty Rice
Royal Bank of Canada
Jenny Shehab
Donna Sherlock
Jane Shinbin
Alemrinda Takahashi
Elizabeth Toth
Ann Tsoulis
Christine Vella
Jean Verdon
Peernauth Visetuth
Sheila Warren
Debbie Weatherbed
Cindy Wenniger
Anonymous

\$100-\$499

Patricia Baici
Robert & Sherry Bedford
Paul Brace
Helen Bradley
Harvey Burt
Suzanne Cecchini
Stephen Chambers
Veronica & Robert Coughli
Rita Dofort
Susan Donohue
Hilda Grieve
Janice Griffith
Grazielle Viscomi Grove
William Heath
Brenda Hunter
Adrienne John
Dorothy Lavers
Sandra Locke
Eileen Longson
Elaine & John McCarthy

Connie McGregor
Patricia McGuiness
Catherine McGuire
Patricia O'Connor
Lorraine Oman
City Pitts
Elizabeth Powell
Jean Quinn
Peter Qunacer
Ruth Scullion
Bose Sookdeosingh
Beverley Steinfl
Anne Swanston
Julia Tang
Ramesh Ticku
Barbara Vroheven-Mendez
Donna Williams
Jean Wills
Max Zhu
Joyce Zinzan

\$500-\$1,499

Tanya Bruckmuller
Sonja Connolly
Stephanie Crispino
Simon Easton
Enbridge
Hockey Venture Canada
James Link
Cora Parrino
Susie Rajasegarum
Adam Richards
Codrina Tarbujuaru

\$1,500+

Brandactive
Gap
Tony Gulotto
Rotary Club of Agincourt
Scotts Canada

OUR DONORS



The D.E.I. Committee is comprised of individuals passionate about creating an equitable and thriving workplace and community. In addition to their daily responsibilities as Early Childhood Educators, Employment Program Facilitators, Life Skill Facilitators and Board Members, they are all dedicated committee volunteers with a sense of purpose in their advocacy.

Social justice is diverse, equitable and inclusive. Our role is to ensure visibility and transparency within the organization; our Board, members, volunteers and program participants. We coordinate initiatives throughout the organization, weaving these principles into the fabric of our organization culture, and ensure that WSNCC is aligned with its organizational values and visions. We seek to uphold anti-racism; removing barriers founded on colonial ideologies to supporting and encouraging marginalized voices.

We are supporting our mission through Education, Policy Development, Recruitment & Retention and Celebration by focusing on our team; Board Members and staff, in their interactions with program participants, volunteers and community at large. A policy framework is in place that will direct these efforts. Equitable recruitment and retention practices promote inclusion and a sense of belonging, and are representative of the community we serve. Finally, as part of our initiative to strengthen cultural diversity, events that raise awareness of all cultures are celebrated. Recognition of important cultural events and holidays can profoundly influence how we treat each other.

Since our Committee inception in 2022, we have developed and implemented action plans based on feedback from our D.E.I. surveys such as:

- Observing Truth & Reconciliation Day;
- Partnering with The Downie Wenjack fund to provide resources and education;
- Recognized Black History Month by hosting a symposium, guest speaker Kaydeen Bankasingh;
- Hosted a Ramadan event with community organizer, who shared the significance of the Islamic celebration; and
- Created a platform for WSNCC to participate in Pride activities.

We are looking forward to celebrating Pride and Indigenous Heritage month in June and are ensuring D.E.I. members are represented in Health & Safety and HR Policy Review committees. Thank you to everyone who has contributed to the success of the D.E.I. Committee's objectives.

STATEMENT OF REVENUE AND EXPENSES

The statement presented is an extract from the complete financial statements of West Scarborough Neighbourhood Community Centre for the year ended December 31st, 2022. The complete statements and auditor's report can be found at www.wsncc.org/annualreport

December 31, 2022, with comparative information for 2021

West Scarborough Neighbourhood Community Centre		
Statement of revenue and expenses year ended December 31, 2022		
	2022	2021
	\$	
Revenue		
Government grants and fees		
Government of Canada	8,780,137	4,999,982
Province of Ontario	554,094	499,225
City of Toronto	3,137,994	3,140,565
Other grants	363,774	347,223
Supplementary fundraising		
Membership fees and dues	722,470	238,317
Productive enterprises	31,124	12,885
Donations		
Legacy fund	3,000	3,000
Nadine Pendleton Educational Bursary	6,000	6,000
General	33,134	47,879
Foundations	5,000	22,623
Gaming (net)	-	(5,630)
Investment income	(38,094)	58,315
Amortization of deferred capital contributions	17,075	21,191
Rentals	11,815	5,379
United Way of Greater Toronto	489,091	519,882
	14,116,614	9,916,836
Expenses		
Salaries	4,660,912	4,246,743
Professional and Contracted services	7,029,789	3,231,294
Employee benefits	721,999	645,592
Premises rent	307,152	270,298
Office expenses	355,538	375,191
Program material	502,300	334,676
Transportation	136,096	69,806
Insurance	99,364	86,854
Professional Development	45,285	25,923
Agency fees and dues	25,667	28,028
Amortization	66,764	102,711
Promotion and publicity	18,116	14,566
Scholarship	6,000	6,000
Building ground maintenance	1,510	1,443
	13,976,492	9,439,124
Excess of revenue over expenses	140,122	477,712

The accumulated surplus of the Centre will be used to fund future years' operating expenses, to provide supplementary funding for future programs for which funding would not be readily available, and for the acquisition of capital assets necessary for the operation of the Centre.

THANK YOU

to our partners for their outstanding commitment to changing lives



www.wsnc.org

WEST SCARBOROUGH NEIGHBOURHOOD COMMUNITY CENTRE

313 Pharmacy Avenue, Toronto ON M1L 3E7

(416) 755 9215

wsncc@wsncc.org