



West Scarborough Neighbourhood
Community Centre

2021

ANNUAL REPORT



The West Scarborough Neighbourhood Community Centre has a long history and deep roots in the community, with a proven track record in seeking and developing innovative solutions to critical social needs.

Our Vision: People helping people help themselves.



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ABOUT WEST SCARBOROUGH

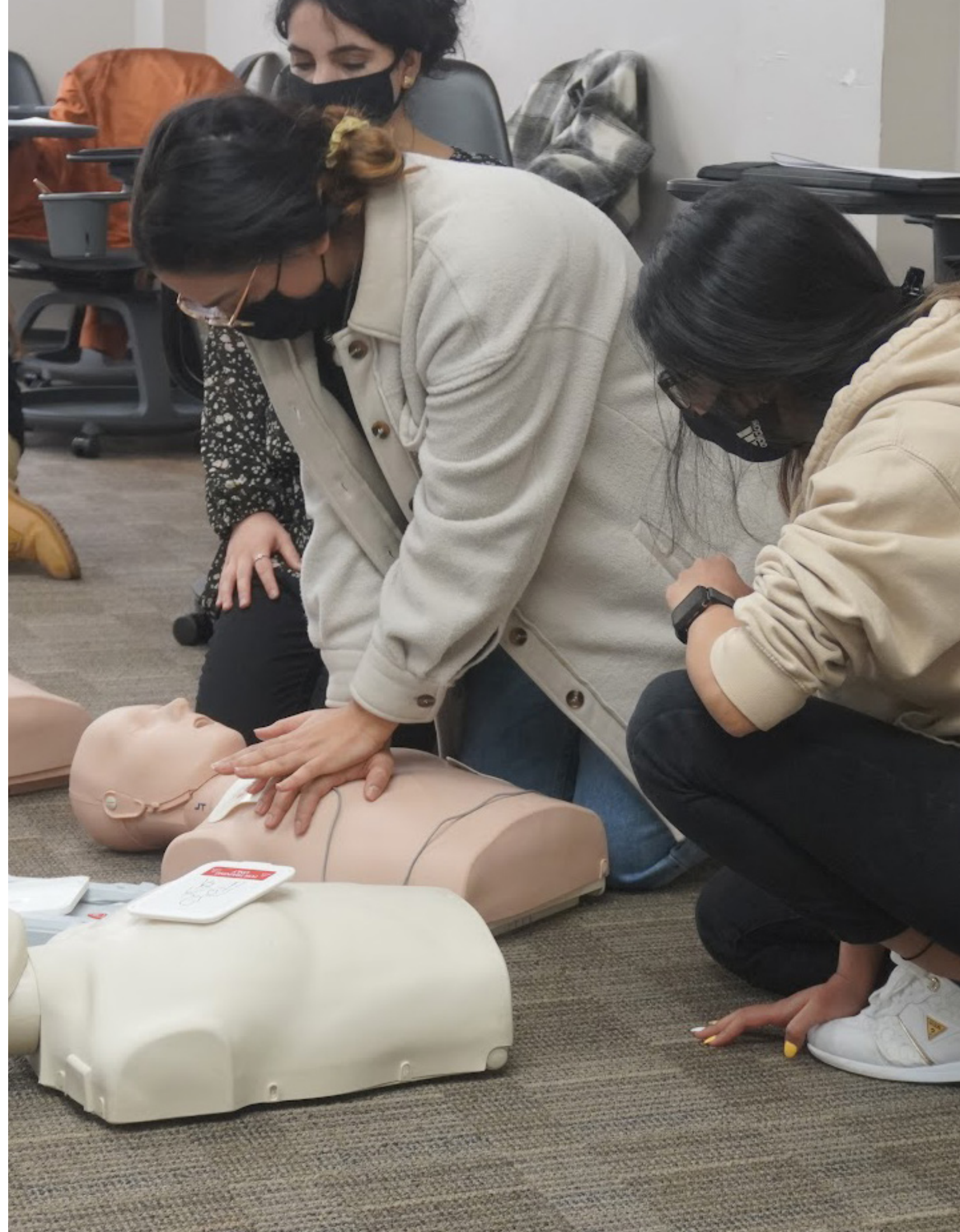
The primary mission of the West Scarborough Neighbourhood Community Centre is to offer neighbourhood programs and services designed to enhance the well-being of people in the context to their community, culture and environment.

West Scarborough is much more than a human service agency. It is a place where a rich tradition of caring, serving and making things a little bit better has improved the quality of life for everyone.

At West Scarborough innovation and creativity are part of every day experiences. Empowerment is not just a slogan, but a way of life. Here, dignity and respect have become the cornerstone of all personal interaction and relationships. Everyone here aspires to contribute and build a better community.

BOARD OF DIRECTORS

DAVID PARADIS _____	President
ARCHANA SELVARAJAN _____	Vice President
KOWMITHA SATKUNARAJAN _____	Treasurer
PAUL BRACE _____	Secretary
CARMELA FIDILIO _____	Director
CHRIS GALLIGAN _____	Director
PAULA TEETER _____	Director
ANNISA AZHAR _____	Director
QADIRA JACKSON KOUAKOU _____	Director
TINA WADHAM _____	Director
PAM LOCKETT _____	Director



A MESSAGE...

2021 was a year to build for change at West Scarborough.

We continued navigating pandemic waves, balancing virtual environments and in-person activities. Vaccinations and boosters gave us hope, and West Scarborough provided education and resources to staff and community members, age-specific expertise to City of Toronto Strategy Working Groups, and worked in partnership with Toronto Public Health and The Government of Ontario to provide access to vaccination clinics.

After 17 years, there was a change in leadership at West Scarborough. Cynthia du Mont retired in June, leaving me with some big shoes to fill as I took the helm as the Executive Director. The transition process was a smooth one, thanks to a well-developed succession plan created by Cynthia and The Board of Directors.

My first priority was to begin developing a new strategic plan. Extensive engagement was conducted with a diverse range of stakeholders, staff and volunteers to help ensure our priorities were well-defined. We now have a plan in place that sets a clear path forward for the next five years.

We made great strides in our Equity, Diversity, and Inclusion work by developing a committee to direct our efforts in making West Scarborough a safe, respectful and inclusive place to work and participate in programs. An accessibility audit was conducted at 313 Pharmacy Ave in partnership with the City of Toronto, which will lead to extensive accessibility upgrades to the facility.

Our role as a United Way Anchor Agency provided opportunities to collaborate with partner agencies in the South Scarborough Community Cluster, identifying urgent issues and implementing solutions quickly. We took a leadership role with several initiatives in the Golden Mile development project to ensure local impact and opportunity as this neighbourhood revitalization creates economic opportunities for years to come.

Our staff continued to be our greatest resource, showing resiliency and dedication while keeping members connected and engaged. This group of individuals routinely amazed me by approaching challenges with creative thinking and positivity. Our Board of Directors provided guidance to all levels

FROM THE EXECUTIVE DIRECTOR AND PRESIDENT OF THE BOARD OF DIRECTORS

of the agency, adapting and reacting quickly to any issues brought forward and supporting several agency-wide initiatives, and for that, we are grateful.

Special thanks to our funders and donors who continued to support our programs. Generous donations from Fiera Capital, Tony Gulotta, BrandActive, and Toronto Maple Leaf, Michael Bunting, to name a few, help provide community members with grocery gift cards, healthy lunches for summer campers, and much more.

David Paradis, the President of the Board of Directors at West Scarborough, has made the decision to move on from his current role. Under David's Leadership, West Scarborough has made significant progress and navigated some challenging times. His impact and dedication are appreciated, and I am happy he will continue to serve on the Board as Past President.

2021 was a year to build for change at West Scarborough, and I look forward to seeing that change take shape in 2022

DAVID PARADIS
President

JOSHUA HOOD
Executive Director

OUR IMPACT



“

I have to thank you so much for all you and the team have done over the years. You have all been dependable, trustworthy and have had a positive influence over our daughter.

You were coaches, teachers and friends during some very important years. And the team pivoted through some uncharted waters with Covid and somehow, you made it work! For that, I sincerely thank you and each member of the BGC team.

And from my perspective, the characteristic I value so very much is what AMAZING role models you have been for the kids. They look up to you, try to emulate you and I couldn't pick better people for them to fashion themselves after.

Thanks for taking such good care of my child.

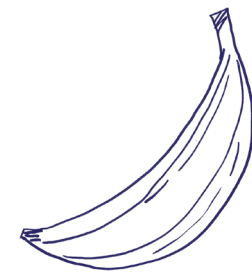
Annie
Parent



1,530
CHILDREN



635
SENIORS



580
HOT MEALS



1,190
YOUTH

27,751
SNACKS

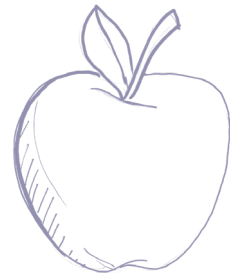


27,751
SNACKS

510
ADULTS



936 IN PERSON



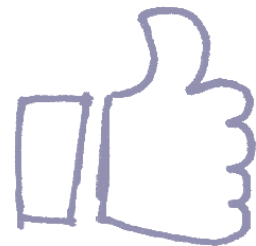
2021



538 IN PERSON



7,093 VIRTUAL



2,623 VIRTUAL



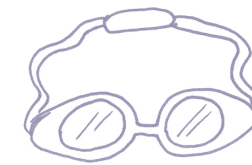
EDUCATIONAL
TRAINING & MENTOR
SESSIONS

2,892

FOOD HAMPERS
DELIVERED



3,865
TOTAL INDIVIDUALS
SERVED



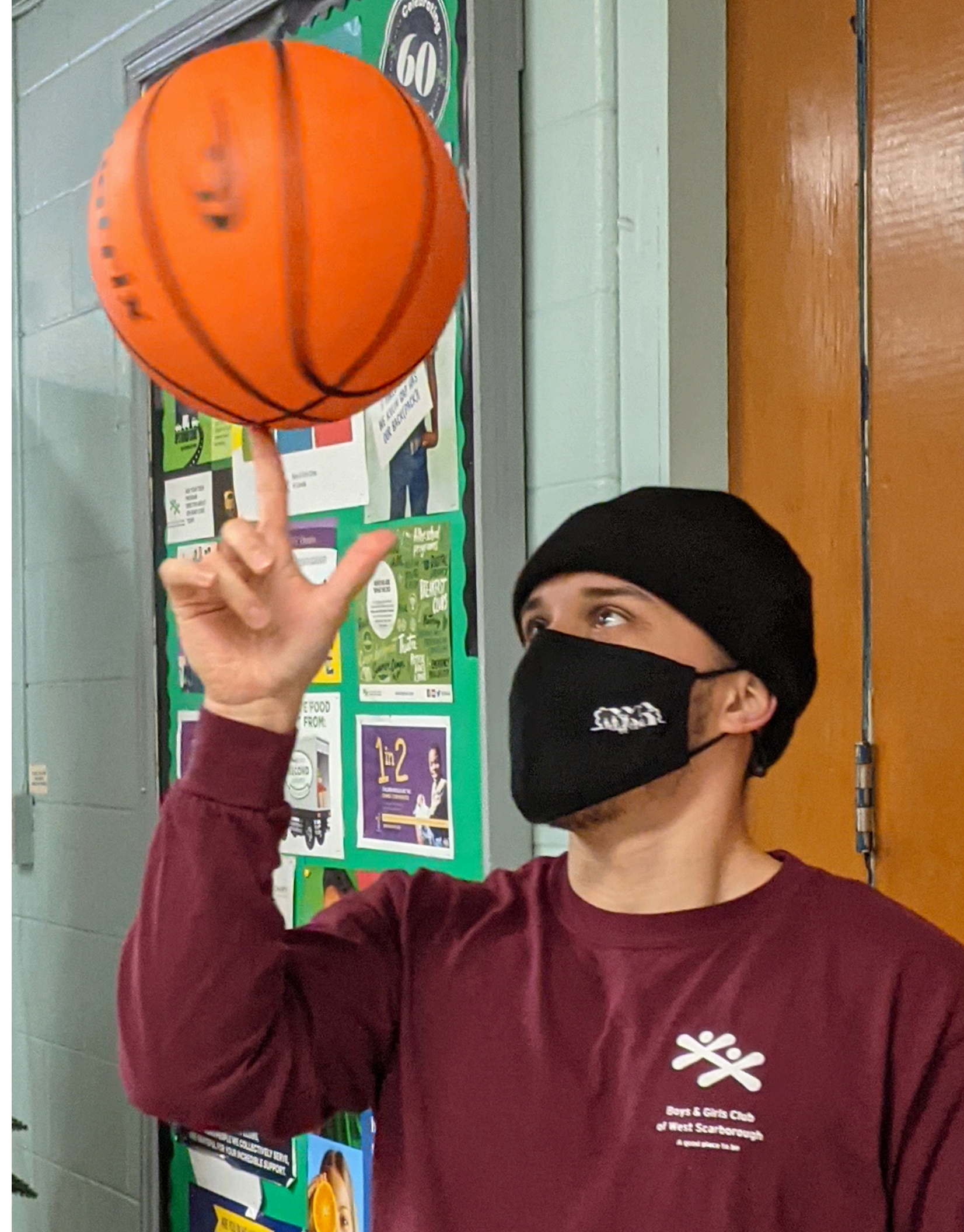
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COUNSELLING SESSIONS

OUR FUNDERS

BGC Canada
CP 24 / Chum Christmas Wish
Jays Care Foundation
Service Canada
The City of Toronto
The Province of Ontario
The United Way of Toronto & York Region
Toronto Star Fresh Air Fund

DONORS AND PARTNERS

Agincourt Community Services Association	Old Navy
Agincourt Rotary Club	Ontario Science Centre
Strides Canada	President's Choice Children's Charity
Amica at Bayview Gardens	RBC
Basketball Ontario	Rogers
Birchmount Bluffs Neighbourhood Centre	Royal Ontario Museum
BrandActive	Second Harvest
Canada Basketball	Seneca College
Canadian Institute of Flower Design	South Asian Autism Awareness Centre
Centennial College	South Asian Diabetes Prevention Program
Centre 55	Staples
Centre for Info & Community Services of Ont.	Stephen Leacock Community Recreation Centre
Chill Foundation	Centre
Coca Cola	TAIBU Community Health Centre
Eglinton Square Shopping Mall	Telus Foundation
Fiera Capital	Tennis Canada
GAP Foundation	Tippet Foundation
George Brown College	Tony Gulotta
Giant Tiger	Toronto Blue Jays
Hershey	Toronto Catholic District School Board
Hyundai Canada	Toronto District School Board
Kids Up Front	Toronto Metropolitan University
L'Amoreaux Community Recreation Centre	Toronto Police Services
Lawson Foundation	Toronto Public Health
Mary Brown's Chikcen	Toronto Public Libraries
McConnell Foundation	Tropicana Community Services
Metro	UPS
Michael Bunting	Warden Woods Community Centre
Michaels	West Jet
MLSE	Woodgreen Community Services





STATEMENT OF REVENUE AND EXPENSES

The statement presented is an extract from the complete financial statements of West Scarborough Neighbourhood Community Centre for the year ended December 31st, 2021. The complete statements and auditor's report can be found at: www.wsncc.org/annualreport

December 31, 2021, with comparative information for 2020

Revenue	2021	2020
Government of Canada	4,999,982	4,959,482
Province of Ontario	499,225	426,246
City of Toronto	3,140,565	2,499,066
Grants Other	347,223	120,809
Supplementary Fundraising		
Membership Fees and Dues	238,317	257,444
Productive Enterprises	12,885	52,500
Donations - Legacy Fund	3,000	3,000
Donations - Nadine Pendleton Bursary Fund	6,000	2,000
Donations - General	47,879	21,018
Foundations	22,623	44,066
Gaming (net)	(5,630)	(1,077)
Investment (loss) Income	58,315	40,433
Rentals	5,379	5,655
Amortization of Deferred Capital Contributions	21,191	21,191
United Way of Greater Toronto	519,882	592,917
	9,916,836	9,044,750
Expenditures		
Salaries	4,246,743	3,932,685
Professional and Contracted Services	3,231,294	2,979,542
Employee Benefits	645,592	608,699
Premises Rent	270,298	285,811
Office Expenses	375,191	337,626
Program Materials	334,676	258,249
Transportation	69,806	42,051
Insurance	86,854	70,075
Professional Development	25,923	17,921
Agency Fees and Dues	28,028	25,283
Promotion and Publicity	14,566	5,705
Amortization	102,711	59,102
Building Ground Maintenance	1,443	1,685
Scholarships	6,000	2,000
	9,439,124	8,626,433
Excess of Revenue over Expenditures	477,712	418,317

The accumulated surplus of the Centre will be used to fund future years' operating expenses, to provide supplementary funding for future programs for which funding would not be readily available, and for the acquisition of capital assets necessary for the operation of the Centre.



www.wsnc.org



United Way
Member Agency

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