



West Scarborough  
Neighbourhood Community Centre

# Annual Report 2020

# A MESSAGE

## From the Board President and Executive Director

The year 2020 was like no other!

We began the year much like 2019. As with other organizations, we had to change our program and service delivery models rapidly, midway through March, due to the Covid 19 pandemic. We developed an overall and program-by-program strategy. Staff were challenged to learn new modes of program delivery from Youtube to Zoom and WeChat. One of the greatest challenges was the uncertainty and the different mandates from various funders. Where some programs were able to open with limited capacity following public health guidelines, others remained virtual with no option of in-person programming. Despite these challenges, we were able to work with over 5,000 individuals through over 100,000 contacts.

Activity and Craft kits along with grocery gift cards distributed to families facilitated their active participation in our virtual programs. A generous donation from Fiera Capital helped to fund some of these kits, as well as the provision of tablets for families without access to technology.

Thanks to our partnership with Second Harvest and the Scarborough Coop market, we were able to increase our food security programs. An Emergency Community Support Fund grant from the UW facilitated the purchase and distribution of culturally appropriate food hampers to our Bengali seniors living in the Taylor/Massey /Oakridge neighbourhood.

We actively participated in the South Scarborough Community Cluster initiated by the City of Toronto and the United Way to identify urgent issues and coordinate with other organizations to implement solutions quickly. This ensured that there was communication between local community organizations and City of Toronto and/or United Way.

We know that this year was extremely difficult and we extend our sympathies to those who may have lost loved ones or who have experienced illness, loss of employment or housing. To those also who have struggled to keep food on the table.

Our staff have demonstrated creativity, resiliency, flexibility and commitment and for that, we are grateful. The Board of Directors have also shown these qualities, supported staff and adapted quickly to virtual Board meetings.

Special thanks to our funders and donors who continued to support our programs and in many cases increased resources to assist with program adaptation, the provision of food and personal protective equipment.

We look forward to 2021 with hopes that we will be able to welcome back our children, youth, seniors and families in person and hear laughter in the halls once again.

David Paradis  
President, Board of Directors

Cynthia du Mont  
Executive Director

# A SPECIAL MESSAGE FROM THE EXECUTIVE DIRECTOR

This will be my final Annual report, as I am retiring as Executive Director at the end of June 2021. In 1987, I began my journey at West Scarborough as the Director of Neighbourhood Services transitioning to the Managing Director and then Executive Director in 2004.

We have grown in many ways since 1987; new and expanded programs, a much larger budget and more staff. Despite the growth we have strived to keep the local, neighbourhood based approach and ensured a feeling of connectedness and community.

I have mixed emotions about leaving West Scarborough that has been my home away from home and my extended family for over 34 years. I am excited for the experiences I have ahead, but I am sad to leave you all. I am so proud of what we have built together, and I have enjoyed working with every one of you.

There will be many challenges ahead, but also many opportunities. I know that my successor Joshua Hood is up to task and will grab the baton with strength and confidence and continue on the next leg of the journey.

I hope that, at least in some small measure I have helped to make a difference in the lives of those we work with and the Scarborough community and to everyone I worked with from participants, staff, volunteers and Board... thank you. Thank you, for it has been an honour and a pleasure and I have had "the time of my life".

## BOARD OF DIRECTORS

**David Paradis**  
President

**Archana Selvarajan**  
Vice President

**Paula Teeter**  
Treasurer

**Paul Brace**  
Secretary

**Carmela Fidilio**  
Director

**Chris Galligan**  
Director

**Faisal Mirza**  
Director

**Rosemary Edwards**  
Director

**Darren Wilson**  
Director

**Alex Zhvanetskiy**  
Director

**Kowmitha Satkunarajan**  
Director

**Annisa Azhar**  
Director

# PURPOSE

The primary mission of the West Scarborough Neighbourhood Community Centre is to offer neighbourhood programs and services designed to enhance the well-being of people in the context to their community, culture and environment.

## PROGRAMS



### AQUATICS

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Swimming is an essential part of life. We promote swimming as a fun filled, competitive sport, fundamental to healthy development and physical, social and emotional well-being.



### BOYS AND GIRLS CLUB

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We provide a safe, supportive place where children and youth can experience new opportunities, overcome barriers, build positive relationships and develop confidence and skills for life.



### EMPLOYMENT

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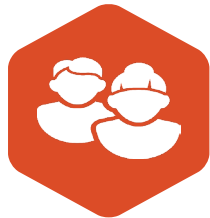
We facilitate the development of skills which lead to self-sufficiency through supportive counseling, life skills, employment, self-employment and the improvement of literacy skills.



### FAMILY RESOURCES

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We provide a place for parents and caregivers to take part in pro-grams and activities with their children, meet others and get information about programs and services for young children and families.



### SENIORS

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Our goal is to provide programs that foster community participation, personal growth and overall health and well-being. We provide inclusionary, multi cultural programs and activities for seniors and their families.



### YOUTH JUSTICE

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We provide conflict resolution services, counselling and assistance for youth completing court mandated community hours and provide supports for young people impacted by sexual trauma.



# IMPACT



**2,296**

Children



**1,001**

Youth

**5,266**

Total Individuals Served

**2,360**

Hot Meals Served

**2,386 IN PERSON**

+

**3,872 VIRTUAL**

Educational, Training & Mentoring  
Workshops and Sessions

**700 IN PERSON**

+

**763 VIRTUAL**

1:1 Counselling Sessions



**815**

Adults



**1,154**

Seniors

**10,161**

Rides to School, Shopping for  
Seniors and Day Trips

**1,113**

Food Hampers Delivered

**6,407**

**+**

**1,704 VIRTUAL**

Recreation, Social, Fitness, Arts &  
Cooking Classes

**13,017**

**VIRTUAL OR PHONE  
WELLNESS CHECKS AND  
CALLS**

# DONORS, FUNDERS AND SUPPORTERS

## Core Funders

Boys & Girls Clubs of Canada  
CP 24 / Chum Christmas Wish  
Service Canada  
The City of Toronto  
The Province of Ontario  
The United Way of Toronto & York Region  
Toronto Star Fresh Air Fund  
Ontario Trillium Foundation  
Jays Care Foundation

## Donors and Supporters

Agincourt Community Services Association  
Agincourt Rotary Club  
Aisling Discoveries Child & Family Centre  
Amica at Bayview Gardens  
Arterra Wines Canada  
Basketball Ontario  
Bean Wise  
Best Buy  
Birchmount Bluffs Neighbourhood Centre  
Bluffer's Restaurant  
Brand Active  
Bread King Bakeries  
Butterfly Beads  
Calabria Bakery  
CAMH  
Canada Basketball  
Canadian Institute of Flower Design  
Canadian Lifesaving Society  
Canadian Red Cross  
Canadiana Flowers  
Centennial College  
Centre 55  
Centre for Information and Community Services of Ontario  
Chill Foundation  
Ceneplex Odeon  
Davidsons Value Mart  
Druxy's Famous Deli  
Earth Day Canada  
East Side Mario's  
Easy Home  
Eglinton Square Shopping Mall

Fashion Jewellery Outlet  
GAP Foundation  
George Brown College  
Giant Tiger  
Green & Frugal  
Herongate Barn Dinner Theatre  
Indusflow Systems Ltd.  
Italian Home Bakery  
Jawny Bakers  
Kids Up Front  
L'Amereaux Community Recreation Centre  
Lenovo  
Lung Association  
M & Ms Markets  
Maple Lodge Farms - Zabeha Halal Food  
Metro  
Michaels  
Milliken Co-Op Homes  
MLSE  
Nike Community Ambassadors  
Old Navy  
Ontario Science Centre  
Park People  
Parkway Bowl  
Philpott Tennis  
President's Choice Children's Charity  
R. Howard Webster Foundation  
RBC  
Recipe Impact  
Regal Neil  
Rise & Dine Eatery  
Rogers  
Royal Ontario Museum  
Ryerson University  
Samsonshield Foundation  
Second Harvest  
Seneca College  
Silver Star Hair Salon  
South Asian Autism Awareness Centre  
South Asian Diabetes Prevention Program  
Staples  
Stephen Leacock Community Recreation Centre  
Sunlife  
Sun Valley Fruit & Grocery Ltd.

TAIBU Community Health Centre  
Tennis Canada  
Tippet Foundation  
Tom's No Frills  
The Lung Association  
Toronto Blue Jays  
Toronto Catholic District School Board  
Toronto District School Board  
Toronto Police Services  
Toronto Public Health  
Toronto Public Libraries  
Tropicana Community Services  
UPS  
Warden Woods Community Centre  
West Jet  
Woodgreen Community Services

... and 165 Individual Donors.

## **Donors over \$1,000**

Christa H. Galligan  
Anne Givens  
Marisa Silver  
Michelle Ste. Marie

# FINANCIALS

The statement presented has been extracted from the complete financial statements of West Scarborough Neighbourhood Community Centre for the year ended December 31st, 2017.

The complete financial statements and auditor's report can be found at: [www.wsncc.org/annualreport](http://www.wsncc.org/annualreport)

## December 31, 2020, with comparative information for 2019

Revenue	2020	2019
Government of Canada	4,959,482	4,276,300
Province of Ontario	426,246	559,928
City of Toronto	2,499,066	3,130,358
Grants Other	120,809	175,356
<b>Supplementary Fundraising</b>		
Membership Fees and Dues	257,444	848,879
Productive Enterprises	52,500	140,443
Donations - Legacy Fund	3,000	3,240
Donations - Nadine Pendleton Bursary Fund	2,000	700
Donations - General	21,018	39,770
Foundations	44,066	27,900
Gaming (net)	(1,077)	2,647
Investment (loss) Income	40,433	45,831
Rentals	5,655	24,581
Amortization of Deferred Capital Contributions	21,191	--
United Way of Greater Toronto	592,917	606,603
	<b>9,044,750</b>	<b>9,882,536</b>
<b>Expenditures</b>		
Salaries	3,932,685	4,591,518
Professional and Contracted Services	2,979,542	3,216,802
Employee Benefits	608,699	652,179
Premises Rent	285,811	335,703
Office Expenses	337,626	321,128
Program Materials	258,249	285,244
Transportation	42,051	103,926
Insurance	70,075	61,525
Professional Development	17,921	40,637
Agency Fees and Dues	25,283	27,101
Promotion and Publicity	5,705	21,436
Amortization	59,102	21,686
Building Grounds Maintenance	1,685	3,499
Scholarships	2,000	6,000
	<b>8,626,433</b>	<b>9,688,383</b>
<b>Excess of Revenue over Expenditures</b>	<b>418,317</b>	<b>194,153</b>

The accumulated surplus of the Centre will be used to fund future years' operating expenses, to provide supplementary funding for future programs for which funding would not be readily available, and for the acquisition of capital assets necessary for the operation of the Centre.

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Although the world is full of suffering, it is also filled with the overcoming of it.

Hellen Keller, American Author, disability rights advocate.

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