

# The Science/Art of Marketing: Big Change in the Last 25 years

As practitioners know, Marketing has changed dramatically since 2000. Many of the newer tools can be applied to B2B marketing. Here's a survey of some of those changes and links to further reading.

## **Digital Transformation**

- **From print to pixels**: Traditional channels like TV, radio, and print gave way to digital platforms websites, email, social media, and search engines.
- **Rise of social media**: Platforms like Facebook, LinkedIn, and TikTok turned marketing into a two-way conversation, empowering creators and consumers alike.
- Search engine marketing (SEM) and SEO became keys to visibility and lead generation.

## Mobile & Multi-Platform Engagement

- Smartphones revolutionized how and when consumers interact with brands.
- Marketing strategies now span apps, SMS, push notifications, and mobile-first websites.
- Streaming platforms opened new ad formats and targeting capabilities.

## **Data-Driven Decision Making**

- The explosion of analytics tools (Google Analytics, Mixpanel, etc.) enabled real-time performance tracking
- Programmatic advertising automated media buying based on behavioral data.
- CRM platforms like Salesforce and HubSpot became central to campaign orchestration.

#### And Now AI & Automation

- AI now powers content generation, chatbots, predictive analytics, and personalization engines.
- Marketing automation tools streamline email campaigns, lead scoring, and customer journeys.
- Generative AI is reshaping creative workflows from ad copy to image generation.

#### **FURTHER READING**

# Foundational Guides & Strategy Frameworks

- <u>Salesforce's Complete Guide to B2B Social Media Marketing</u>: Offers a strategic breakdown of how to build a B2B social media presence, including platform selection, content planning, and legal considerations. Especially useful for mapping content to buyer pain points and funnel stages.
- Reach Above Media's Strategy Playbook: Covers the evolution of B2B marketing, key objectives (lead gen, thought leadership, engagement), and platform-specific tactics. Includes real-world case studies from Adobe, HubSpot, and Maersk Line.
- <u>NinjaPromo's Platform Selection Guide</u>: Helps you choose the right social media platforms based on audience demographics, content formats, and engagement potential. Great for aligning channel strategy with persona segmentation.

#### **Best Practices & Tactical Resources**

- <u>Social Success Marketing's B2B Resource Hub</u>: Includes downloadable checklists, content calendars, and ROI frameworks tailored for B2B teams. Especially helpful for tech and manufacturing sectors.
- 100 Pound Social's Campaign Roundup: Features 11 standout B2B social media campaigns (e.g., Microsoft's "Make What's Next," GE's "Unimpossible Missions," Slack's humorous video ads). Ideal for inspiration and benchmarking.
- benchmarking.

# For the latest on AI and Marketing

## **TripleDart's Guide to AI in B2B Marketing**

This 2025 guide is one of the most comprehensive overviews available. It covers:

- AI's role in lead scoring, segmentation, and campaign optimization
- Real-world examples from Freightify and Happysales showing how AI scaled content and improved conversion rates
- Tools like HubSpot CRM, SalesLoft Drift, and Adobe Marketo for hyper-personalized interactions
- Use cases like programmatic SEO, customer journey mapping, and content repurposing across channels

It's especially strong on how AI can enhance **persona precision**, **ICP targeting**, and **real-time engagement** — all things you've been refining in your own workflows.

#### **Bonus Reads for Broader Context**

- <u>Delve AI's Use Case Library</u>: Explores how AI supports persona creation, segmentation, and predictive analytics.
- <u>Warmly.ai's 2025 Playbook</u>: Focuses on AI-powered outreach orchestration, chatbots, and website personalization ideal for scaling partner engagement and inbound conversion.
- Realm B2B's Industry Report: Offers survey data and interviews with senior marketers on AI adoption, challenges, and future-forward strategies.

# Good Marketing,

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