



SUSTAINABLE TOURISM POLICY

As SULTAN HAN HOTEL, we operate within the framework of our Environmental Sustainability Policy.

We support local/regional development and employment.

We offer equal opportunities to all our employees, including management positions, through performance analysis, without discrimination in the recruitment, advancement, and reward processes.

We respect our employees' labor rights and comply with applicable laws and regulations.

We support the elimination of child labor.

We provide our employees with regular training and opportunities for development and advancement.

We provide a healthy and safe working environment and provide various opportunities for our employees to submit their requests, suggestions, and complaints. We contribute to the development of our management systems by evaluating feedback from our employees.

Working with a zero-accident principle, we aim to make occupational health and safety a part of our corporate culture.

We prioritize the participation of our stakeholders in implementing our policy and provide transparent information when necessary.

We inform our guests and employees about the local/regional natural and cultural heritage.

We evaluate all feedback from our guests. We improve our processes based on the data we obtain.

When planning our investments, we consider the risks our buildings and infrastructure pose to protected sensitive areas, historical heritage, and the integrity of the natural and cultural environment. Land use, construction, maintenance and repair operations.

We prioritize local/regionally appropriate, sustainable practices and materials in our design and landscaping. When designing our buildings and concept, we consider the needs of our guests and employees with special needs and embrace a service approach that is accessible to all. We contribute to the preservation and development of local/regional properties, sites, and traditions that hold historical, archaeological, cultural, and spiritual significance.

We continuously improve all our processes, adhering to our core values and adhering to the legal and other requirements we are obligated to comply with.

We act in compliance with information security legislation and continuously improve our processes.

We invest in technological systems through industry-leading innovation efforts.

We analyze potential risks in advance, considering our own internal and external issues and the needs and expectations of our stakeholders, and develop our activities in line with our goal of continuous improvement. We incorporate the Risk Management Process into all our business processes and aim to seize new opportunities.

In line with sustainable development, we aim to create pioneering, long-term value in the tourism sector.

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PRESERVATION OF CULTURAL HERITAGE

Our Mission

As an accommodation facility committed to providing our guests with a unique experience, SULTAN HAN HOTEL attaches great importance to preserving cultural heritage.

We are committed to passing on our historical and cultural heritage to future generations and presenting it to our guests.

1. Preservation of Historical Buildings and Structures: SULTAN HAN HOTEL supports the preservation of historical buildings and structures in the area where the hotel is located. The restoration and maintenance of these buildings are carried out in cooperation with local authorities.

2. Cultural Events and Education: SULTAN HAN HOTEL hosts various cultural events to promote local culture and history.

We also provide training to our staff on local history and culture, enabling them to provide information to our guests.

3. Protection of Cultural Artifacts: We take the necessary precautions to protect cultural artifacts, objects, and works of art located in or around our hotel. We take the necessary steps to display and preserve these artifacts without damaging their original state.

4. Environmental Sustainability: SULTAN HAN HOTEL is committed to acting in harmony with the environment. We adopt various sustainable practices to minimize environmental impacts at our facility.

5. Local Community Support: We collaborate with local communities and cultural organizations to support them. This means contributing to the local economy and revitalizing cultural heritage.

The success of this policy reflects the value our facility places on cultural heritage. SULTAN HAN HOTEL is committed to instilling this policy in all its employees and guests.

This policy reflects our commitment to preserving historical and cultural heritage and our commitment to protecting these values while providing our guests with an unforgettable experience.