



KINGDOM TRAILS

TITLE: KT Trail Ambassador

About Kingdom Trail Association

Kingdom Trail Association (KT) is a nonprofit trail organization based in the Northeast Kingdom of Vermont that provides recreation and education opportunities for local residents and visitors while working to conserve natural resources and create economic stimulation. KT delivers its mission by partnering with landowners, local businesses, government agencies and other non-profit organizations to create and manage inclusive outdoor recreation opportunities via a non-motorized trail network that is accessible to people of all abilities and identities through membership.

Job Summary

KT Trail Ambassador:

- The KT Trail Ambassadors are important members of the KT Operations team. These key team members work on the trails, in parking areas, and within the network to promote an enjoyable and safe experience for trail users by interacting in a friendly, helpful, and professional manner. They provide information to trail users emphasizing safety and proper trail etiquette. All Ambassadors attend to the needs of daily visitors seasonally (busy season from April to October).

Join the KT Team

The KT Trail Ambassadors work closely with the following KT team members:

- Supervised, supported, and evaluated by the KT Membership & Experience Manager, who is supervised directly by the KT Operations Director.
- Supported by the KT Lead Ambassador, who is supervised directly by the KT Membership & Experience Manager.
- Works alongside the KT Volunteers, KT WC Ambassadors, Landowners, KT Directors, and community members.

Core Job Responsibilities

- Maintain a high-quality work standard with a complete commitment to the mission of KT.
- Visitor & member relations; greeting visitors, area, and association information dissemination, route and parking suggestions/planning, education of and administration of the network.
- Maintain and foster positive working relations in the local and regional community.
- Provide quality customer service including to communicate KT Code of Conduct: [Ride with Gratitude](#), as well as relevant [KT Policy and FAQs](#) to individuals and groups so that all feel safe and supported on the trails.
- Emergency extraction communication & assistance.
- Provide parking assistance as well as guide users to KT Welcome Center.
- Light trail maintenance including clean up of trail debris, blowdowns, trail closures, etc.
- Other duties as assigned that fall within the scope of supporting daily KT Operations.
- **Possible option to serve as both Trail and WC Ambassador in a hybrid Ambassador position, if desired by the applicant.**

Desired Qualifications/Requirements/Skills

- Ability to work independently and as part of a team.
- Excellent communication skills.
- A passion for outdoor recreation and conservation, and/or interest in and knowledge of the outdoor recreation industry and culture.
- Knowledge of KT mission, knowledge of local area, and/or knowledge of the KT network.
- Creative, flexible, and a positive, forward-thinking attitude.
- Able to remain calm under pressure within a fast-paced work environment.
- Must be physically able to execute core job responsibilities both directly on trail network and in parking areas. This includes the following: ability to withstand a variety of outdoor weather conditions, ability to ride a mountain bike or trail walk, ability to sit or stand for extended periods of time, ability to lift up to 50 pounds.
- Available to work various shifts including weekends and holidays.
- Able to carry basic bike tools and able to assist in basic bike maintenance, preferred but not required.
- First Aid/CPR certification preferred.
- Ability to remain flexible and be willing to pitch in to support KT operations.

Benefits

- Supportive and respectful work environment.
- Flexibility in scheduling.
- Free Individual Annual KT Membership.
- KT wear allowance and employee discount on KT merchandise.
- KT discounts at various local and regional businesses.
- Encouragement of outdoor recreation!
- Paid lunch break.
- Paid training and professional development opportunities.
- Hourly seasonal wage of \$14.01-\$20.00 based upon position and/or experience.

Core Values

Ideal candidates behavior and leadership will align with KT Core Values:

- We welcome all who visit and live in our region.
- We prioritize access and inclusion.
- We use our trails with gratitude and respect.
- We communicate with honesty and transparency.
- We invite respectful and diverse opinions.
- We steward smart growth in collaboration with our landowners and other stakeholders.
- We embrace outdoor recreation, health and safety as a shared responsibility.
- We grow wisely by listening, learning and evolving.

To be considered for this position, submit a cover letter and resume to apply@kingdomtrails.org

Kingdom Trail Association provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex or sexual identity, gender or gender identity, national origin, age, ability, or genetics.