

**LLANTWIT FARDRE COMMUNITY COUNCIL**  
**CYNGOR CYMUNED LLANILLTUD FAERDREF**



**COUNCIL MEETING**

**27<sup>TH</sup> FEBRUARY, 2023**

**REPORT OF THE CLERK AND EXECUTIVE OFFICER**

**1. COMPLAINTS POLICY AND PROCEDURES**

- 1.1 At the Extraordinary Meeting of the Council held on the 26<sup>th</sup> September, 2022, Members agreed that I bring forward, to a future meeting of the Council, a Vexatious Complaints Policy for adoption.
- 1.2 Attached to this report, is a copy of the Complaints Policy and Procedures where Members will see at Section 14, the suggested protocol in managing unreasonably persistent or vexatious complaints.

**2. RECOMMENDATIONS**

- 2.1 To adopt the attached Complaints Policy and Procedures.

