

## Emergency Information

For emergencies, please reference the following list:

Lee County Fire Department & Emergency Medical Services	911
Lee County Sheriff	919-775-5531
Central Carolina Hospital Emergency	919-774-2100
Water and Sewer Problems (Carolina Trace Utilities, Inc.)	800-525-7990
Power Outage (Duke Energy)	800-419-6356
Carolina Trace Gate House (Passes for guests and workmen)	919-499-2339/499-0238

### EMERGENCY MEDICAL CARE

If you need emergency medical care, call 911. Calmly and quickly give the reason for your call, your name, address, POA (Golf East) and telephone number. The 911 Dispatcher will arrange for appropriate medical response from CCH EMS (Central Carolina Hospital Emergency Medical Services) and/or Carolina Trace Volunteer Fire Department. The Gatehouse and a Security Guard will be waiting at the gate to direct the ambulance to your home.

### VIAL OF LIFE

The Vial of Life is a program that allows individuals to record their complete medical information and have it ready in their home for emergency personnel to reference during an emergency. This program is particularly important when a patient is not able to speak or remember this information. Record your key medical history, one or two emergency contacts and the medicines you take. Place this information in an empty pill container and place it on the top shelf of your refrigerator door. The EMS personnel are aware to look there for your medical information.

### 911 EMERGENCY SWITCH

If you have a 911 Emergency Switch controlling a light on the front of your house, turn it to the flashing position. Inform the 911 dispatcher it is on and the emergency personnel should be looking for it.

The flashing light switch is designed to help ensure your house is quickly located. The switch replaces your standard front porch switch with a three position switch that has the standard on and off positions, plus a flashing position. Move the switch to the flashing light position and your light will flash continuously to signal the emergency personnel trying to find you. After help arrives, remember to turn the switch to the off position. 911 emergency switches are available from several online suppliers.