



Job Title: Family Support Specialist

Division: Maternal and Child Health (MCH)

Reports to: Home Visiting Program Manager, Director of Maternal and Child Health

Pay: \$49,600.00 per year

Family Support Specialist

100% on-site role with no hybrid or remote arrangements.

Company Overview

The Macon County Health Department (MCHD) is a Certified Local Health Department dedicated to enhancing the health of all residents through clinical and social preventive services. Our vision is to lead Macon County towards becoming one of the healthiest counties in Illinois, promoting healthy practices and well-being for every individual.

Summary

As a Family Support Specialist at the Macon County Health Department, you will play a vital role in providing support and resources to families in need. This position is essential in our mission to promote health and wellness within the community, ensuring that families have access to necessary services and support systems.

Responsibilities:

- Provide direct support and resources to families facing challenges related to health and well-being.
- Conduct assessments to identify family needs and develop tailored support plans.
- Facilitate access to community resources, including healthcare, childcare, and educational services.
- Collaborate with multidisciplinary teams to address family issues effectively.
- Implement crisis intervention strategies when necessary to ensure family safety.
- Educate families on available programs and services that promote healthy practices.
- Maintain accurate documentation of family interactions and progress reports.
- Advocate for families within the community to enhance their access to necessary services.
- Key duties include conducting regular home visits to build relationships, deliver educational materials, and monitor child development; assisting families in connecting with community resources and healthcare services; and maintaining detailed records and reports. Some positions may also include facilitating group activities and assisting with program recruitment.

Qualifications:

- Bachelor's degree in social work, psychology, or a related field is preferred.
- Demonstrated experience in social work or family support services.
- Strong conflict management skills to navigate challenging situations effectively.
- Proficient in crisis intervention techniques with a focus on family dynamics.
- Knowledge of child protective services and child welfare policies is essential.
- Experience working with children and understanding their developmental needs.
- Excellent communication skills for effective engagement with families and community partners.
- Ability to work collaboratively within a multidisciplinary team environment.

Why You'll Love Working Here

At the Macon County Health Department, every employee contributes to improving the health and well-being of our community. We pride ourselves on creating a supportive workplace where teamwork, compassion, and excellent customer service are valued.

Benefits Include

- 35-hour work week
- Competitive salary
- 12–14 paid holidays each year
- Your birthday off as a paid holiday
- Paid vacation
- Paid sick leave
- Illinois Municipal Retirement Fund (IMRF)
- Blue Cross Blue Shield health insurance
- Dental and vision insurance options
- Employee wellness and fitness discounts
- Opportunities for professional development and growth

Make a Difference in Your Community

Apply Today

Submit your completed application to:

Human Resources

Macon County Health Department

1221 E. Condit Street

Decatur, IL 62521

Email: hr@maconchd.org

Applications are available at www.maconchd.org.

The Macon County Health Department is proud to be an Equal Opportunity Employer and Drug-Free Workplace.

Benefits:

- Dental insurance
- Employee assistance program
- Health insurance
- Health savings account
- Life insurance
- Paid time off
- Parental leave
- Retirement plan
- Vision insurance
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Work Location: In person