



Public Health
Prevent. Promote. Protect.

Macon County Health Department
Decatur, Illinois

Macon County Health Department Job Opening

Job Title: Better Birth Outcomes Comprehensive Navigator (Non-RN)

Location: Macon County Health Department – Decatur, IL

Pay: \$27.26 hourly (Non-Exempt)

Job Type: Full Time

Work Location: In person

Job Description: Are you passionate about helping individuals and families overcome barriers, connect with resources, and access the support they need to thrive? The Macon County Health Department is seeking a compassionate, organized, and community-focused Better Birth Outcomes Comprehensive Navigator to join our Maternal and Child Health team.

In this role, you'll work directly with individuals and families enrolled in the Better Birth Outcomes Comprehensive (BBO-C) Program, providing assessment, education, referrals, follow-up, and assistance navigating healthcare and community resources. You'll build meaningful relationships with clients while helping address barriers that may impact healthy pregnancies, healthy families, and positive birth outcomes.

What You'll Do

- Assess client eligibility for the BBO-C Program using established income guidelines and the BBO-C Vulnerability Index.
- Provide individualized assessments, referrals, follow-up, and case management in collaboration with WIC and other services.
- Partner with families to identify barriers and connect them with appropriate resources and support.
- Help clients understand and access Managed Care Organization (MCO) benefits, care coordination, and other available services.
- Educate clients on the importance of establishing and maintaining a medical home.
- Complete social determinants of health screenings and identify opportunities for additional support.
- Provide health and diagnosis-specific education according to BBO-C program requirements.
- Conduct in-person client visits, including home visits when requested by the client.
- Conduct community outreach at FQHCs, pregnancy centers, prenatal offices, and other community locations.
- Deliver required program curriculum and educational materials.
- Complete accurate and timely documentation using the Illinois Department of Health and Human Services data-entry system.
- Collaborate with families, healthcare providers, schools, community organizations, and other professionals to coordinate services.
- Assist with the development of informational and outreach materials.
- Support training and job shadowing for new employees and interns.
- Maintain knowledge of MCHD programs to help clients connect with additional services when appropriate.

Qualifications Required

- Associate Degree in behavioral science, social science, a health-related field, or a related area
- Strong interpersonal and communication skills
- Ability to establish and maintain positive relationships with clients, community members, and professional partners
- Ability to effectively work with individuals and families from diverse backgrounds
- Computer proficiency with the ability to organize, document, and maintain information accurately
- Dependable vehicle available for use during work hours
- Valid Illinois Driver's License and appropriate automobile insurance
- Ability to travel throughout the community and enter and exit a vehicle multiple times throughout the workday and in varied weather conditions
- Ability to adapt professionally and respectfully to a variety of client home and living environments

Preferred

- Bachelor's Degree in behavioral science, social science, a health-related field, or related area
- Previous experience working in child, family, or community services
- Experience with case management, care coordination, community outreach, or resource navigation
- Experience working with maternal and child health, prenatal services, WIC, public health, or community-based programs

Why Join the Macon County Health Department?

At the Macon County Health Department, we are committed to improving the health of our community while supporting our employees with an outstanding work-life balance and excellent benefits.

Benefits Include:

- 35-hour work week
- 12–14 paid holidays each year
- Paid vacation and sick leave
- Paid parental leave
- Blue Cross Blue Shield health and dental insurance
- EyeMed vision insurance
- Illinois Municipal Retirement Fund with employer contribution
- Employee Assistance Program
- Employee discounts
- Professional development opportunities

Why This Position Matters

Sometimes the difference between having a resource available and being able to access it is having someone there to help navigate the way.

As a Better Birth Outcomes Comprehensive Navigator, you'll help individuals and families identify barriers, understand their options, connect with healthcare and community resources, and receive continued support throughout their participation in the program.

From connecting a client with care coordination to addressing social determinants of health or simply helping someone understand what resources are available, your work can have a meaningful impact on the health and well-being of parents, babies, and families throughout Macon County.

If you're looking for a meaningful career where you can build relationships, connect families with resources, and contribute to healthier birth outcomes in our community, we'd love to hear from you.

Apply Today:

Submit your completed application and resume to:

Human Resources

Macon County Health Department

1221 E. Condit Street

Decatur, IL 62521

Email: HR@maconchd.org

Applications are available at [Macon County Health Department](#)

The Macon County Health Department is an Equal Opportunity Employer and Drug Free Workplace.