

## **Carrie Cooley, CPhT**

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**Objective** Dedicated Automation Technician with over 23 years of extensive experience in the healthcare sector, focusing on pharmacy operations, medication management, and automation solutions. Proven track record in improving operational efficiency, enhancing patient safety, and driving team performance. Seeking to leverage technical expertise and leadership skills in a challenging role to further advance pharmacy automation and operational excellence.

**Experience** **Stormont Vail Health, Topeka, KS**

**Automation Technician**

*04/2020 – Present*

- Spearheaded the implementation of automated systems that increased pharmacy efficiency.
- Developed and executed training programs for pharmacy staff on new automation technologies, improving team proficiency and reducing error rates.
- Established best practices for inventory management, decreasing medication waste.

**Pharmacy Technician III**

*07/2014 – 04/2020*

- Maintained and optimized Omnicell stock, ensuring medication availability and compliance with safety standards.
- Assisted in staffing and training pharmacy technicians.
- Streamlined medication order fulfillment processes, leading to an 8% increase in ADC dispenses.

**Medical Billing Specialist**

*4/2013 – 07/2014*

- Successfully processed and followed up on billing claims
- Developed communication strategies that improved recoupment.
- Streamlined coding processes, ensuring compliance and maximizing claim payments.

**Medication Reconciliation Technician**

*07/2012 – 04/2013*

- Established a comprehensive medication verification system, enhancing accuracy in patient medication histories.
- Collaborated with multidisciplinary teams to improve patient outcomes and patient safety.

**Pharmacy Technician**

*06/2007 – 07/2012*

- Assisted in medication delivery systems that improved patient access to medications.
- Contributed to supply management, ensuring optimal stock levels and compliance with safety regulations.

**Education**     **Professional Coding and Billing**  
Wichita Technical Institute, Topeka, KS  
08/2012

**Certifications** Willow Inventory (Epic)  
Willow Inpatient (Epic)  
Leadership Excellence (Inspire ELP)  
Certified Pharmacy Technician (PTCB)

**References**     Available upon request