KanCare Medical Billing Claims FAQ

	Sunflower	UHC	Healthy Blue	Fee For Service
EDI Payer ID (837P)	68069	96385	00047	00005
How to manually submit claims (clearinghouse*)	Availity	Optum Intelligent EDI - One Healthcare ID Login	Availity	KMAP Web Portal** ***
Remittance Advice/ Questions	Sunflower Provider Services – 1-877-644-4623 or Provider Portal	One Healthcare ID Login	Healthy Blue Provider Services - 833-838-2595	KMAP Web Portal or KMAP Customer Service: 1-800-933-6593. Press 4, then 4
Claim Transmission Questions	EDI Support - 1-800-225-2573 ext 607-5525 or EDIBA@centene.com	One Healthcare ID Login	Healthy Blue Provider Services - 833-838-2595	-KMAP Customer Service at: 1-800-933-6593. Press 4, then 4 -KMAP EDI department at: 1-800-933-6593. Press 4, then 1
Provider Web Portal – use to check eligibility, see claims submitted, and status	Sunflower Health Plan Provider Portal	One Healthcare ID Login	Availity	KMAP Web Portal
2024 Provider Manual Link	Sunflower Health Plan Provider Manual	UHC Care Provider Manual	Policies, Guidelines, and Manuals | KS Provider | State & Federal Programs | Healthy Blue	KMAP Public Portal >Manuals

* What is a clearinghouse? A clearinghouse/medical intermediary is an organization that enables the exchange of data between the provider and the payer. It is a HIPAA covered entity that can translate between standard and non-standard transaction formats. As such, clearinghouses/medical intermediaries enable data submission from provider systems into the HIPAA 837 claim format required for claims submission and payment.

** Providers who chose to submit direct entry claims on the KMAP secured portal must register to access the KMAP secured portal. Registration guides can be found on the Login page by scrolling to the bottom on the page and select Provider.

Last updated: July 2025

KanCare Medical Billing Claims FAQ

If Provider uses the KMAP secure portal for uploading batch claims or will be submitting claims to KMAP using a third party vendor, an [EDI Electronic Claims Submission Application](#) is required – if you are already using KMAP for DME billing, you do not need to fill out a new application.

Note: Other helpful information and resources can be found on the KMAP public page at [KMAP Public](#). Under the Provider section, additional resources are available such as: Interactive Tools, Helpful Information, Provider Publications, and more.