



RETURN MATERIAL AUTHORIZATION (RMA) FORM

Unit is only authorized to ship to Texas Aerospace Technologies once the customer receives this form with the RMA# and confirmed Texas Aerospace Technologies signature. An additional fee of \$200 may apply if the unit is received without appropriate authorization; please see full terms and conditions on page 2.

RMA#: _____
To be filled out by Texas Aerospace Technologies

Company Name	
Billing Address	
Billing Contact Person & Email	
Return Shipment Address	
Calibration Contact & Email	
Phone Number	
Return Shipment Info	
PO Number	

Return the Following Item(s):

Part Number	Serial Number	Reason for Return – specify upgrade or repair with details for failure
		O.E.M. CALIBRATION
Comments:		
Do you want the next calibration due date on the unit sticker & calibration certificate? Yes No		

Please check all that apply:

Calibration

Update latest S/W & Mods as applicable

Warranty Repair

Return

Non-Warranty Repair

Other

Completed RMA form to be returned to Texas Aerospace Technologies at calibration@txaero.com

An RMA number will be assigned upon receipt of the completed and signed form and customer-authorized Purchase or Repair Order. **The purchase/repair order must include certification requirements.**

All incoming freight and customs charges must be prepaid to:
**PLEASE REVIEW PACKAGING REQUIREMENTS LISTED BELOW
IN TERMS AND CONDITIONS UNDER ITEM #8. FAILURE TO
COMPLY COULD RESULT IN ADDITIONAL CHARGES.**

**Texas Aerospace Technologies
7801 Mesquite Bend Drive,
Suite101 Irving, TX 75063**

When this form is approved, an RMA number will be assigned by Texas Aerospace Technologies and will be shown at the top right of this form. Please ensure that this RMA number is on your purchase order and included on the box or shipping label.

Authorization:

Customer Authorized Signature

Date

Texas Aerospace Technologies Authorized Signature

Date

SUBMIT FORM



RETURN MATERIAL AUTHORIZATION (RMA) FORM

1. Standard bench check charge of \$150.00 will apply for all non-warranty repairs. If the repair is approved the bench charge is waived.
2. Repair/purchase order must include upgrade requirements for any specific software or the latest mods requirements. As a standard practice under calibration and repair, Texas Aerospace Technologies will always update to the latest software upgrades currently released and provided by the manufacturer.
3. Standard turn time for bench check and calibration is 1 to 2 weeks. Repair time to be confirmed after receipt and evaluation of the unit.
4. An additional fee of \$200 will apply if a return/repair/exchange unit is received at Texas Aerospace Technologies without proper authorization. The appropriate approval includes a copy of this RMA form with the RMA# assigned and Texas Aerospace Technologies' authorized signature.
5. **All Texas Aerospace Technologies RMA's must have all incoming freight & customs charges prepaid to the following address. Texas Aerospace Technologies, 7801 Mesquite Bend Drive, Suite 101, Irving, TX 75063 USA.**
6. Texas Aerospace Technologies will not be responsible for any incoming freight or customs duties charges, nor is Texas Aerospace Technologies responsible for return freight charges unless written approval is issued. **Failure to follow the above instruction will incur additional charges to your account.**
7. All return shipments must include a copy of the approved & signed RMA# form, customer repair/purchase order with repair/return/exchange authorization, and customs invoice if applicable.
8. **NO PALLETS OR CRATES.** All D'Marchiori (DMA) instruments are shipped in custom containers. It is important that the instrument be returned in its original shipping container. Failure to do this voids any warranty claims. Texas Aerospace Technologies can supply a replacement container at a cost if required. For information on purchasing approved custom containers please contact Texas Aerospace Technologies service department at calibraion@txaero.com
9. Terms and Conditions for sale apply: <https://www.txaero.com/terms-conditions>



D.MARCHIORI
Aircraft Ground Equipment



D.MARCHIORI srl via Pontina km. 43,856 04011 Aprilia (LT) Italy phone +39 06 9282733 fax +39 06 9275401 email info@d-marchiori.it
www.dma-aero.com RAEE IT15090000008988 VAT IT01284180591 C.F. 00083240598 PEC d.marchiori@pec.it SDI BA6ET11

D. Marchiori s.r.l. Aircraft Ground Equipment sited in Via Pontina Km 43.856 Aprilia (LT) - Italy hereby states that Texas Aerospace Technologies located at 7801 Mesquite Bend Dr Suite 101 Irving, Texas 75063 are an authorized service/calibration facility of our product line in North America. We confirm full support in terms of marketing and technical services to carry out business in US.

Regards,

Mario Buccilli

Mario Buccilli
International Sales Manager
D.Marchiori
Via Pontina Km. 43,856
04011 - Aprilia (Lt) - Italy



Texas Aerospace Technologies have been audited and found in compliance with ISO/IEC 17025:2017 & the laboratory also meets R-205 Specific Requirements: Calibration Laboratory Accreditation Program. Texas Aerospace Technologies is also ISO 9001:2015 AS9100D certified. Accredited calibrations performed within the Laboratory Scope of Accreditation are indicated by the presence of the Accrediting Body Logo and Certificate Number. Any measurements on an accredited calibration not covered by the Lab Scope of Accreditation are listed in the notes section of the certificate. A2LA, SCB, ANAB and ILAC-MRA do not guarantee the accuracy of an individual calibration by accredited laboratories.

Complete records of work performed are maintained by Texas Aerospace Technologies and are available for inspection. Laboratory standards used in the performance of the calibration are listed on the calibration certificate.