

SMS Terms & Conditions

Effective Date: June 22, 2026

By opting in to receive SMS messages from Kingdom Cold Solutions (“KCS,” “we,” “our,” or “us”), you agree to these SMS Terms & Conditions.

1. SMS Program Description

Kingdom Cold Solutions may send SMS messages related to:

- Shipment updates and delivery notifications
- Appointment scheduling and confirmations
- Customer service communications
- Account notifications
- Operational updates
- Service-related information

2. Consent to Receive Messages

By providing your mobile phone number and opting in, you consent to receive text messages from Kingdom Cold Solutions at the number provided.

Consent is not a condition of purchase.

3. Message Frequency

Message frequency varies based on your interactions with Kingdom Cold Solutions and the services you request.

4. Message and Data Rates

Message and data rates may apply according to your mobile carrier’s plan. Please contact your wireless provider for details regarding your text messaging and data charges.

5. Opt-Out Instructions

You may opt out of SMS communications at any time by replying **STOP**.

After you send STOP, you will receive a confirmation message and will no longer receive SMS messages from Kingdom Cold Solutions unless you opt in again.

6. Help Instructions

For assistance, reply **HELP** or contact Kingdom Cold Solutions through the contact information provided on our website.

7. Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages.

8. Privacy

Your privacy is important to us. Information collected through our SMS program is subject to our Privacy Policy.

SMS consent is not shared with third parties or affiliates for marketing purposes.

View our Privacy Policy at: <https://www.kingdomcold.com/privacy-policy>

9. Changes to These Terms

Kingdom Cold Solutions reserves the right to modify these Terms & Conditions at any time. Updated versions will be posted on our website and become effective upon posting.

10. Contact Information

Kingdom Cold Solutions

Website: <https://www.kingdomcold.com>

Email: bryan@kingdomcold.com