

Privacy Policy

Effective Date: June 22, 2026

Kingdom Cold Solutions (“KCS,” “we,” “our,” or “us”) is committed to protecting the privacy of our customers, carriers, vendors, website visitors, and business partners. This Privacy Policy explains what information we collect, how we use it, who we share it with, and how we protect it.

1. Personal Information We Collect

We may collect personal information that you voluntarily provide to us, including:

- Name
- Company name
- Email address
- Phone number
- Mailing or billing address
- Shipment, pickup, and delivery information
- Billing and payment-related information
- Information submitted through website forms, emails, phone calls, or SMS communications

2. How We Use Personal Information

We may use personal information to:

- Provide transportation, logistics, warehousing, fulfillment, and customer support services
- Respond to quote requests, service inquiries, and customer communications
- Schedule pickups, deliveries, appointments, and service updates
- Manage customer, carrier, and vendor relationships
- Process invoices, payments, and account-related matters
- Improve our services, website, operations, and customer experience
- Comply with legal, regulatory, insurance, and business obligations

3. Who We Share Personal Information With

We may share personal information with trusted third parties only as necessary to operate our business, provide services, or comply with legal obligations. These may include:

- Carriers and transportation providers
- Warehouse and fulfillment partners
- Payment processors and accounting providers
- Technology, software, and communication service providers
- Insurance providers, legal advisors, or government authorities when required

We do not sell personal information.

4. SMS Communications and Consent

By providing your mobile phone number, you may consent to receive SMS messages from Kingdom Cold Solutions related to shipments, scheduling, customer service, account notifications, and other service-related communications. Message and data rates may apply. Message frequency may vary.

SMS consent is not shared with third parties or affiliates.

5. Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

6. Data Retention

We retain personal information only as long as necessary to provide services, manage business records, comply with legal obligations, resolve disputes, and enforce agreements.

7. Your Privacy Choices

You may request access to, correction of, or deletion of your personal information, subject to applicable legal requirements and business record retention obligations.

8. Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices, policies, or content of third-party websites.

9. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Updated versions will be posted on this page with a revised effective date.

10. Contact Us

If you have questions about this Privacy Policy, please contact us:

Kingdom Cold Solutions

Website: <https://www.kingdomcold.com>

Email: bryan@kingdomcold.com