



Father & Son

Companies, LLC

Aftercare Guide

DRYING TIME

Carpet: Typical drying time is **6–12 hours**. The carpet will remain slightly damp to the touch during this period. Drying time varies based on weather, temperature, and airflow. **Tip:** Stay off damp carpet as long as possible. Use caution when walking from damp carpet onto hard surface flooring as these areas can become slippery!

Upholstery: Drying time is typically **1.5–2 hours**, depending on fabric type. It's best to run ceiling fans and avoid sitting on furniture until cushions completely dry.

Tile & Grout: After cleaning, grout may take up to **24 hours to fully dry**. During this time, you may notice light and dark areas in color — this is normal and caused by some areas remaining damp or requiring minor touch-ups as the grout cures completely.

RE-APPEARING STAINS

Reason #1 – Wicking. Sometimes spills (like pet urine or beverages) seep deep into the carpet backing or padding. Cleaning removes surface residue, but as it dries, the material underneath can “wick” or “resurface” back up.

Reason #2 – Re-Soiling. Sticky residue from store-bought cleaners, oils, or adhesive can attract dirt again. Avoid grocery-store cleaners—even professional cleaning may take more than one treatment for oily spots.

STAIN REMOVAL

Certain substances (foods, dyes, and cleaning products) can cause permanent discoloration. The age of the carpet and the stain also affect removability. While we can't guarantee full removal, we'll return within **1 week** to re-treat any areas of concern at no charge.

CARPET STRETCHING & REPAIRS

Bubbles or Ripples: It's normal to see small ripples after cleaning or stretching. These will flatten within 2–3 days. If not, please call us.

Seams & Repairs: Sometimes seams must be opened or rejoined. We blend repairs carefully, but in high-traffic areas, some may remain visible until naturally “worn in.”

Wrinkle Lines: Deep wrinkles may leave crease lines even after stretching. Cleaning and stretching together work best—the steam helps relax fibers, much like ironing clothes.

OUR GUARANTEE

If you are not completely thrilled with the service experience provided, we will rush back to your location at NO CHARGE and NO OBLIGATION to make things right!

301-528-4444