Caavo for Senior Living

Caavo is the first and only TV-connected platform that delivers fail-safe remote communication and complete control of the TV and anything a senior is watching, from anywhere.

Video calls and on-screen messages for Wellness Checks, Reminders, and community content are always displayed on the TV, reliably engaging every resident (even if the TV is off).

INCREASE OCCUPANCY
Use transparency and higher resident and family satisfaction as a differentiator for attracting new residents.

SAVE TIME
Reduce labor needs by shifting to virtual options, automating communication, and empowering family members to provide support virtually.

SAVE MONEY
Lower costs by replacing manual tasks and archaic wellness, resident engagement and emergency call systems and with more efficient, cost-effective options.

caavo.com
The System

**HDMI HUB, VOICE REMOTE + CAAVO CAMERA**
Connect existing TV, set-top box, TV devices & internet to the HDMI Hub. Seniors use the Voice Remote to watch TV and interact with all Caavo features from their TV.

**ADMIN DASHBOARD**
Equip staff with a suite of tools for efficient and reliable TV-based communication and control, from any computer or mobile device.

**CAAVO CONNECT MOBILE APP**
Empower family members to stay involved with Video Calling, Messaging & Photo Sharing, Reminders, and a virtual remote to provide TV assistance from anywhere.

**CAAVO VISION**
Our AI-powered visual analytics engine interprets and analyzes what’s happening on the TV and provides critical data for personalizing care and assessing the health and well-being of residents.

**TV INTERFACE**
The TV becomes a secure, reliable platform for communicating with residents — even when it’s off.
Features

VIDEO CALLING
Shift to virtual caregiving tasks, minimize time spent on false alarms and more quickly assess pendant help calls with a video call directly to the resident's TV. Automatically connect a call, without relying on the senior to do anything.

WELLNESS CHECKS
Dramatically increase response rates by automatically sending Wellness Checks to the TV, even if it's off. Automated reports show who has not responded for efficient follow-up and compliance documentation.

REMOTE TV CONTROL
Staff and families can see a real-time view of what's playing on the resident's TV, change the channel or provide support, reducing in-person maintenance visits, and shifting TV-related tasks to family.
MAINTENANCE
Using our TV-based maintenance ticketing with automated receipt confirmation, seniors quickly submit a maintenance request without interrupting your front desk or nursing staff. Maintenance can view requests and triage via chat message, video call, and Remote TV Control to minimize time spent on in-person visits.

VOICE CONTROL
Voice commands simplify TV use for seniors. All they have to do is say what they want to do or watch and Caavo takes it from there. Tune to a channel 11 or ESPN, watch cable/satellite, Netflix or YouTube, power off the TV, turn up the volume, view the activity calendar, and much more -- all they have to do is ask!

REMEMBERS + AUTOMATED ACTIONS
More effectively and efficiently engage residents by sending personalized reminders, notifying groups of residents, or setting community-wide notifications. By adding an Automated Action, Caavo will automatically take action on the TV — such as tuning to your community channel — after the resident acknowledges a reminder.

COMMUNITY CONTENT
Increase reach and enhance the effectiveness of your community content and community channel by sharing activity calendars and dining menus on the TV, and setting Caavo to automatically tune to your community channel.

Photo Sharing & Chat Messaging
Caavo makes it easy for families to keep their loved ones looped into their lives by sharing photos and sending chat messages to seniors directly on their TV — no new devices required.

Assistance
Automate your workflows while delivering a higher quality of care. After requesting a callback or sending a chat message from their TV, residents receive an automated confirmation, and staff can efficiently assess the situation via chat message or video call.

Tech Specs

DIMENSIONS
Remote: 6.8” H x 1.5” W x 0.5” D; 3.7 ounces
HDMI Switch: 1.2” H x 9.8” W x 4.8” D; Weight: 37 oz
Webcam: 6.8” H x 1.5’” W x 0.5” D; 3.7 ounces

SPECS
Fully supports HDR and 4K TVs (4/4/4 @ 60Hz-18 Gbps)
4 HDMI In / 1 HDMI Out / 2.0 HDCP 2.2 AV switching
USB port - to supply power for sticks or voice assistants
Internal and external IR control support
Wired Ethernet and 802.11ac wireless 2x2 MIMO; dual 2.4/5GH