

Caavo is the first and only TV-connected platform that delivers failsafe remote communication and complete control of the TV and anything a senior is watching, from anywhere.

Video calls and on-screen messages for Wellness Checks, Reminders, and community content are always displayed on the TV, reliably engaging every resident (even if the TV is off).



INCREASE OCCUPANCY

Use transparency and higher resident and family satisfaction as a differentiator for attracting new residents.



SAVE TIME

Reduce labor needs by shifting to virtual options, automating communication, and empowering family members to provide support virtually.



SAVE MONEY

Lower costs by replacing manual tasks and archaic wellness, resident engagement and emergency call systems and with more efficient, cost-effective options.



The System



HDMI HUB, VOICE REMOTE + CAAVO CAMERA

Connect existing TV, set-top box, TV devices & internet to the HDMI Hub. Seniors use the Voice Remote to watch TV and interact with all Caavo features from their TV.



CAAVO CONNECT MOBILE APP

Empower family members to stay involved with Video Calling, Messaging & Photo Sharing, Reminders, and a virtual remote to provide TV assistance from anywhere.

CAAVO VISION

Our Al-powered visual analytics engine interprets and analyzes what's happening on the TV and provides critical data for personalizing care and assessing the health and well-being of residents.



ADMIN DASHBOARD

Equip staff with a suite of tools for efficient and reliable TV-based communication and control, from any computer or mobile device.



TV INTERFACE

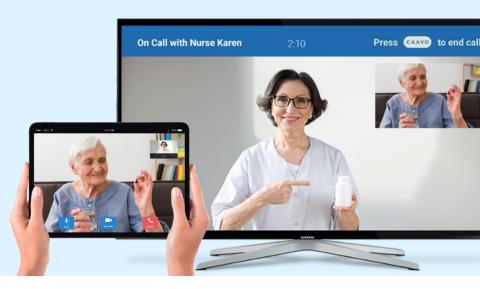
The TV becomes a secure, reliable platform for communicating with residents — even when it's off.



Features

VIDEO CALLING

Shift to virtual caregiving tasks, minimize time spent on false alarms and more quickly assess pendant help calls with a video call directly to the resident's TV. Automatically connect a call, without relying on the senior to do anything.



Daily Wellness Check Let us know you're doing OK Dismiss

WELLNESS CHECKS

Dramatically increase response rates by automatically sending Wellness Checks to the TV, even if it's off. Automated reports show who has not responded for efficient follow-up and compliance documentation.

Quickly identify residents who haven't responded to Wellness Checks.

REMOTE TV CONTROL

Staff and families can see a real-time view of what's playing on the resident's TV, change the channel or provide support, reducing in-person maintenance visits, and shifting TV-related tasks to family.

Real-time view of resident's TV





MAINTENANCE

Using our TV-based maintenance ticketing with automated receipt confirmation, seniors quickly submit a maintenance request without interrupting your front desk or nursing staff. Maintenance can view requests and triage via chat message, video call, and Remote TV Control to minimize time spent on in-person visits.

REMINDERS + AUTOMATED ACTIONS

More effectively and efficiently engage residents by sending personalized reminders, notifying groups of residents, or setting community-wide notifications. By adding an Automated Action, Caavo will automatically take action on the TV — such as tuning to your community channel — after the resident acknowledges a reminder.

COMMUNITY CONTENT

Increase reach and enhance the effectiveness of your community content and community channel by sharing activity calendars and dining menus on the TV, and setting Caavo to automatically tune to your community channel.

VOICE CONTROL

Voice commands simplify TV use for seniors. All they have to do is say what they want to do or watch and Caavo takes it from there. Tune to a channel 11 or ESPN, watch cable/satellite, Netflix or YouTube, power off the TV, turn up the volume, view the activity calendar, and much more -- all they have to do is ask!

RESIDENT INSIGHTS

Personalize care and effectively adapt programming with technology-based insights into resident behavior and routines, including TV usage, engagement with community content, and more.

ASSISTANCE

Automate your workflows while delivering a higher quality of care. After requesting a callback or sending a chat message from their TV, residents receive an automated confirmation, and staff can efficiently assess the situation via chat message or video call.

PHOTO SHARING & CHAT MESSAGING

Caavo makes it easy for families to keep their loved ones looped into their lives by sharing photos and sending chat messages to seniors directly on their TV — no new devices required.

Tech Specs

DIMENSIONS

Remote: 6.8" H x 1.5" W x 0.5" D; 3.7 ounces HDMI Switch: 1.2" H x 9.8" W x 4.8" D; Weight: 37 oz Webcam: 6.8" H x 1.5" W x 0.5" D; 3.7 ounces

SPECS

Fully supports HDR and 4K TVs (4/4/4 @ 60Hz-18 Gbps) 4 HDMI In / 1 HDMI Out / 2.0 HDCP 2.2 A/V switching USB port - to supply power for sticks or voice assistants Internal and external IR control support Wired Ethernet and 802.11ac wireless 2x2 MIMO; dual 2.4/5GH

