

**Zero Tolerance Policy for Threats, Verbal Abuse, or Discrimination**

Like any healthy relationship, the physician-patient relationship is built on mutual trust and respect. We will always strive to interact with our patients with the utmost professionalism and courtesy. **If ever a patient, a caregiver, or a parent threatens, verbally abuses, or discriminates against physicians or staff at Pittsford Pediatrics, either over the phone, in our office, or on our property, that patient/family will be asked immediately to leave the practice, and will be notified in writing of their responsibility to find alternative medical care within 30 days.**

---

**Signature of Patient or Legal Guardian (if under age 18 years)**

---

**Printed name**

**Today's Date**