## Warranty

Subject to the following terms, conditions, and limitations and exclusions, Dave's Screen & Windows, Inc. (**DSW**) warrants to the original purchaser/property owner (**Owner**) that the windows and products manufactured and installed by DSW are free from defects in material and workmanship.

## Lifetime Window Warranty

The lifetime warranty on windows manufactured and installed by DSW is effective for as long as the Owner owns and resides in the house in which the windows are installed.

**Insulating Glass:** The insulating glass unit is warranted against defects resulting in impairment of vision caused by dust or moisture in the air space between the glass panes of the sealed unit. In the event of a seal failure, a replacement insulating glass unit will be provided by DSW to the Owner.

**Parts:** In the event of a manufacture defect on parts, DSW will supply replacement parts to the Owner.

The Window Warranty is transferable to the original Owner's first purchaser only, provided that DSW is notified in writing within 30 days of the transfer date of the property. (Any and all subsequent purchasers are excluded.) The notification must include the name, address and phone number of both the original Owner and the first purchaser and mailed to:

Dave's Screen & Windows 1121 Cameron Street Lafayette, LA 70501

The new owner must reside in the home for the warranty to be effective.

# **Limited Window Warranty**

Windows installed by DSW in a rental property will be warranted as listed above, except for a period 10 years. Also, this Limited Window Warranty is not transferable.

# **Limited Product Warranty**

For the limited product warranty to be effective on the following products, the Owner must own and reside in the home in which the products are installed.

#### **Entry Doors**

Fiberglass entry doors are warranted for **one year** to be free from manufacture defects in material and workmanship. These doors must be finished (painted or stained) by the Owner within 90 days of installation.

### Storm doors

Storm doors, along with its hardware, are warranted for **one year** to be free from manufacture defects in material and workmanship.

### **Insulating Glass Replacements**

An insulating glass unit (**IGU**) replaced on an existing window is warranted for **five years** against defects resulting in impairment of vision caused by dust or moisture on the glass surfaces in the space between the glass panes of the sealed unit. A replacement IGU will be provided by DSW in the event of a seal failure within this time frame.

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### **Limitations and Exclusions**

Acts of God (hurricanes, tornados, wind, hail, lightning, floods, etc.), fire, acts of war, vandalism, alterations or modifications, settlement of the home, misuse, abuse, or other events beyond the control of DSW are not covered by this warranty.

There may be a variance of color between the replacement parts and the original parts.

Due to various reasons, DSW will occasionally order windows, products or components from other suppliers. Any window, product or component not manufactured by DSW will carry the warranty provided by the manufacturer of that window, product or component.

Labor charges will apply for installation of warrantied products or parts.

Condensation may appear on glass and is the result of the home's humidity or extreme changes in interior and exterior temperatures. This is not an indication of a defect in the product. Condensation of any kind is not covered by this warranty.

Simulated Divided Lites (SDL), or exterior grids, on insulated windows are NOT covered by this warranty.