# **HOW TO INSTRUCT**

### STEP 1: PREPARE THE WORKER

- Put the person at ease
- State the job
- Find out what the person already knows
- Get the person interested in the job
- Place the person in the correct position

### **STEP 2: SHOW THEM THE JOB**

 Tell, show and exaggerate with the Important Steps, Key Points, and the Reasons for the Key points

Repeat as many times as necessary:

Instruct clearly and patiently

### STEP 3: HAVE THEM DO THE JOB

- Have them do the job and correct errors
- Have them do the job again explaining the Important Steps, Key Points and the Reasons for the Key Points

Have them do and explain it until:

#### YOU KNOW, THEY KNOW

# **STEP 4: FOLLOW UP**

- Give the person a task
- Designate who they go to for help
- Set a time for your first check
- Encourage questions
- Taper off extra coaching and close follow-up

### **HOW TO GET READY TO INSTRUCT:**

### 1.MAKE A TIMETABLE FOR TRAINING

Figure out WHO to train, for WHICH JOB,, by WHAT DATE

### 2.BREAKDOWN THE JOB

Do the job to find the: Important Steps, Key Points and the Reason for the Key Points

# **3.GET EVERYTHING READY**

Have ready the proper tools, materials, training aids or whatever is needed to help instruction

# **4.ARRANGE THE WORKSITE**

Neatly as in actual working conditions

If the worker hasn't learned, the instructor hasn't taught.

www.twileadership.com

Rev1.3