

2023 COMMUNITY IMPACT REPORT



**KENOSHA HUMAN
DEVELOPMENT SERVICES**
A NONPROFIT ORGANIZATION

ORGANIZATIONAL UPDATE

As we prepared for our 50th year of service, our Board of Directors challenged the staff to reflect on who we are now and what we mean to our community. To capture this, KHDS leadership engaged an external expert to lead a stakeholder study throughout 2023. We spoke with clients, employees, funders, and community members to discover how we are perceived in our community. We distilled this feedback into five primary image statements:

WE MEET PEOPLE WHERE THEY ARE.

WE WORK TO DISCOVER OPPORTUNITIES.

WE FIND A WAY.

WE EMPOWER OTHERS.

WE MAKE A DIFFERENCE.

We are proud to share our new organizational mission and vision statements. These are also a direct result of the listening sessions we held throughout 2023. They will guide us as we continue to evolve and grow in service to our community.

NEW MISSION:

We believe change is possible. We support all people in our community on their journey toward healing and autonomy, creating a positive impact that spans generations.

NEW VISION:


We envision a community where all people receive the support and services they need when, where, and how they need it. KHDS is an agency that spans many different populations throughout our community. Unless you live it every day, it is tough to understand the depth, breadth, and interconnectedness of the 40 programs KHDS offers. We serve children, youth, families, and adults in many capacities. Our 2023 Impact Report shows the sheer volume of our work and the crucial impact that KHDS has on Kenosha County.



HOMELESS ASSISTANCE SERVICES

The Division of Homeless Assistance Services is designed to provide access to shelter, housing/homeless programming and community resources with the goal of helping people end their homelessness. To achieve that goal, we have a comprehensive response in place that ensures homelessness is prevented whenever possible, or if it can't be prevented, it is a rare, brief, and a one-time experience. KHDS acts as the lead for Kenosha area Coordinated Entry providers to ensure our community prioritizes assistance based on vulnerability and severity of service needs.

In 2023
313 single
individuals
& **175**
families
were assessed through the
Coordinated Entry System.



Our
Outreach Team
served
206
people to get them
off the streets and
into safe shelter.



KHDS provided
519 Nights of Emergency
Motel Vouchers to get
199 Adults
53 Children
into safe shelters.



AND

We secured

98



Apartments for people to
become permanently housed.

COMMUNITY MENTAL HEALTH

The Division of Crisis and Stabilization Services provides a continuum of care for individuals experiencing a mental health emergency in the Kenosha County. The continuum of care starts at the Crisis Prevention Center (CPC) and includes Linkage and Follow-up, Crisis Case Management, KARE Center, Chapter 51 Court Liaisons and therapy at Sunrise Clinical Services. In addition, CPS Support provides after-hours support to Kenosha County's Child Protective Services.



10,332

Follow-up
Contacts in
2023



153

Immediately
escalated by Crisis
Case Management.
35 were youth &
their families.



489

Completed
Crisis Plans
to enhance
coordination
of services.

We partnered with local schools to support **youth mental health**, including providing effective

management of suicidal ideation.

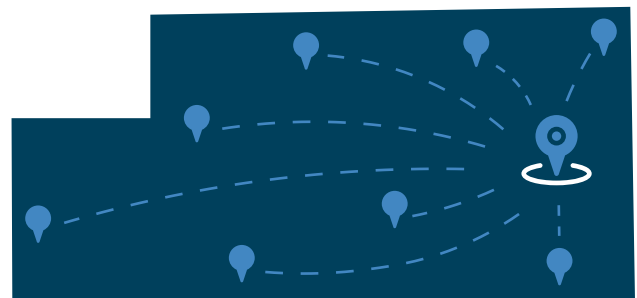


The **KARE Center** admitted **610 individuals** with an average stay of **7.75 days**. Of those individuals, **331 were experiencing homelessness**. The KARE Center provides extended mental health stabilization services to adults living in Kenosha County.



IN-COMMUNITY RESPONSES

MOBILE CRISIS RESPONSE COUNSELORS DROVE



11,304 miles to provide on-location emergency mental health support across all of Kenosha County.

COMMUNITY MENTAL HEALTH

We provided VOCA services to **1,316 survivors.**

353 of whom came to us with a mental health/substance abuse disability or were unhoused.



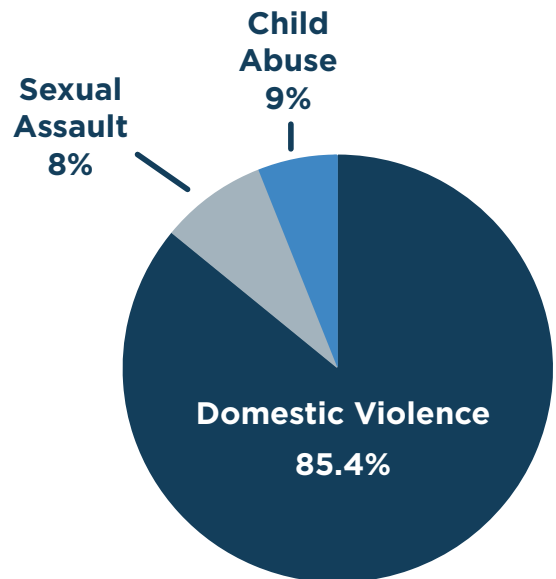
Additionally, we provided **929 trauma-informed therapy** sessions at our **Sunrise Clinic.**

THE BRIDGES COMMUNITY CENTER WELCOMED

137 New Members in 2023

bringing our total membership to **496**

VOCA PARTICIPANTS REPORT SURVIVING



The Community Response Counselor provided intervention, resources, & coordination of services to **332 youth & families.**

THE CSP SERVED

128 Consumers to keep them safe & stable,

WITH A CONSUMER SATISFACTION OF **92%**

COMMUNITY RESOURCES

True to our roots and our mission, we provide support, guidance, and teaching to young people in our community who need it the most. Our Independent Living programs and staff provide consistency and community for teens and young adults as they discover the world and aspire to be the best versions of themselves, including planning and going to college, navigating apartment life, forming trusting permanent relationships, and more. We develop leadership, confidence, and advocacy skills through the Youth Advisory Council (YAC), which gives participants a direct channel to decision makers at the sub-national level to voice their experience and communicate about issues they feel are important.

HANDLED
109 YOUTH
INTAKES

2023 KAUFFMAN
HOUSE

Of the 109 youth intakes the Kauffman House handled in 2023, **82 youth were discharged to a less restrictive placement.**

KHDS cares for many youth, often as they grow from early teens into young adulthood.

Teens in Foster Care can join our **Adult Living Skills** program as early as 14-1/2.



In 2023, Adult Living Skills Served **47 Youth. 10 more** than in 2022

We can accept young people at 17yrs old who have exhausted other options into **Supervised Independent Living**.



Supervised Independent Living served **20 Youth** from **5 counties** & the Department of Corrections.

Beginning as early as 17-1/2 until their 23rd birthday, we support young adults as they begin their lives after Foster Care with the **Aftercare** program.



Aftercare Served **52 Youth** in 2023

COMMUNITY RESOURCES

KHDS is where a consumer comes to seek out help or services available in the community. It is truly one of a kind in our place! If we can't help you, we will connect you to someone who can! We always find a way.

3,101 individuals
were served in the **Behavioral Health Resource Center**



251 individuals were connected to the **Benefit Specialist.**



606 consumers use the **Rep Payee program**, resulting in over **\$7,950,000** in benefits going back into our community.



2,760 of those served needed help with basic needs including housing, utilities, & health care.

Our amazing staff, who are certified application counselors, are there to assist people in navigating complicated insurance systems, screen for program eligibility, find providers who accept their insurance, and locate the right services when needed.

The DBS helped people obtain **\$697,210** in benefits in 2023.

The resource center connects consumers with the Disability Benefit Specialist (DBS) when they need help to apply for public benefits such as Social Security disability benefits and complex issues with Medicaid and Medicare.

The Representative Payee program serves people who receive Social Security Benefits. The program receives their monthly benefit and pays rent, utilities, and other necessary bills to assure that their basic needs are being met and the remainder is given to the consumer for other personal needs or is saved to meet needs for more costly items.

CLTS WAIVER

The Children's Long Term Support Waiver, a mix of federal, state, and local dollars, can be used to support the child and the family based on the needs of the child. Our CLTS Service Coordinators assess each child individually to determine their strengths and needs, then work with families to develop a plan to best meet those needs.

CLTS Served **525** children in 2023



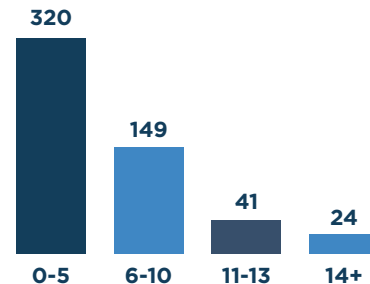
410 cases carried over from previous year, **115 new cases** were opened.

Most of our consumers are with KHDS for an extended period of time, carrying over year after year. Of the families who close their cases, over one third are because the family or participant moved away.



62.8% of participating children are in a two-parent home. **30.7%** live with a single mother.

AGE OF CLTS PARTICIPANTS



Many of our support services are engaged by families with young children as they begin to understand their complex needs. We do continue to work with children and families into their teenage years, until they reach their 22nd birthday.

IDENTITIES OF PARTICIPATING CHILDREN IN CLTS



Family Values. Community Commitment.

For over 50 years, we've helped our Wisconsin communities thrive. From our family to yours, thank you for the opportunity to support the Kenosha Human Development Services, Inc.



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FOSTER FAMILY OF THE YEAR: THE REEDS

The KHDS 2023 Foster Family of the Year, the Reed Family, was awarded the prestigious 2023 Lonnie and Elaine Phillips Distinguished Practitioner of the Year Award by The Teaching Family Model Association. The Reeds came to KHDS with medical training and specifically requested to work with children who have extra medical needs. They have had many hospital stays and long nights of providing their foster child's treatments, some of which require round-the-clock intervals. The Reeds offer plenty love, support, and amazing care through teaching skills and advocating for their child. The child is encouraged to express her needs, thoughts, and feelings daily and is accepted for who they are. The Reeds work hard to ensure their safety and have provided a stable and healthy environment

for them to thrive. The Reeds also understand the importance of family and are willing to work with the biological family by communicating and involving them when appropriate.



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LOOKING FORWARD

Executive Director
Jeannine Field

2023 was a year of introspection—reflecting on how we have evolved our organization over the past 50 years, and now, in what areas might our community need help going forward. KHDS does amazing work, and we intentionally developed our mission and vision statements to clearly define who KHDS is now and will be for the next 50 years.

I would like to take the opportunity to thank all the folks who put time and energy into helping KHDS get all the work done. The board members who showed up and supported us on the journey of discovery. Our senior leadership team who week after week debated, discussed, and made decisions about who we want to be and where we want to now go. Jamey Roman our Director of Human Resources and her team to keep us fully staffed and moving forward for the sake of our employees. Lisa Haen, our Associate Director who helped guide KHDS by supporting the everyday systems and work that must get done for KHDS to be able to help everyone just a little more. Our donors and supporters who helped us financially or with physical donations to keep our homelessness program in things like bus tokens or mattresses, our VOCA programs with emergency motel vouchers, and our independent living program with Christmas presents. And of course, the backbone of KHDS: all the staff and practitioners who are in our community everyday providing services and assistance to anyone who may need it.



I, for one, am looking forward to the next 50 years of service that KHDS will bring to our community. Where we are today would have been unimaginable to the good folks who had that first meeting in 1974 to start what would become KHDS. One can only imagine where KHDS will be in 2074, but I believe we will be here still working with those who need us the most.

Here's looking forward to the next 50!

Jeannine Field
Executive Director

THANK YOU TO OUR SPONSORS



Jeremy Johnson
262-945-0058





**KENOSHA HUMAN
DEVELOPMENT SERVICES**
A NONPROFIT ORGANIZATION

KHDS OFFICE LINE
(262) 764-8555

CRISIS HOTLINE
(262) 657-7188

MAIN OFFICE
3536 52nd Street, Kenosha



SUNRISE CLINICAL SERVICES
3536 52nd Street, Kenosha
(262) 842-0538

KARE CENTER / CRISIS PREVENTION CENTER
1202 60th Street, Kenosha

KHDS.ORG

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Kenosha Human Development Services (KHDS) works to help all people in the community lead healthy, productive lives. We are a nonprofit agency that seeks to ensure that all people—especially those with the fewest resources—have access to the opportunities and support they need to succeed in life. The major funding for our services comes from the Kenosha County Department of Human Services and its Divisions of Aging and Disability Services and Children and Family Services.