



2024 COMMUNITY
IMPACT REPORT



WHO WE ARE

WE MEET PEOPLE WHERE THEY ARE.
WE WORK TO DISCOVER OPPORTUNITIES.
WE FIND A WAY.
WE EMPOWER OTHERS.
WE MAKE A DIFFERENCE.

OUR MISSION:

We believe change is possible. We support all people in our community on their journey toward healing and autonomy, creating a positive impact that spans generations.

OUR VISION:

We envision a community where all people receive the support and services they need when, where, and how they need it. KHDS is an agency that spans many different populations throughout our community. Unless you live it every day, it is tough to understand the depth, breadth, and interconnectedness of the 40 programs KHDS offers. We serve children, youth, families, and adults in many capacities. Our 2024 Impact Report shows the sheer volume of our work and the crucial impact that KHDS has on Kenosha County.

HOMELESS ASSISTANCE SERVICES

The Division of Homeless Assistance Services helps people end their homelessness. Through outreach efforts and HUD housing programs, we have a comprehensive response in place that aims to ensure homelessness is a rare, brief, and a one-time experience. As Kenosha County's Coordinated Entry Lead, KHDS is responsible for managing the system that prioritizes assistance based on barriers and severity of service needs.



The Coordinated Entry System assessed **336** single individuals & **210** families in 2024.

We secured apartments for **131 individuals and families with 78 children** so that they may become permanently housed.



We provided **943** nights of emergency motel vouchers to get **209** adults and **119** children into safe shelters. That's a **128% increase** from 2024.



True to our roots and our mission, we provide support, guidance, and teaching to young people in our community who need it the most. Our Independent Living programs and staff provide consistency and community for teens and young adults as they discover the world and aspire to be the best versions of themselves. We develop leadership, confidence, and communication skills through The Youth Advisory Council (YAC), where participants advocate at the sub-national level to voice their experience on issues they feel are important.

KHDS cares for many youth, often as they grow from early teens into young adulthood.

In 2024, Adult Living Skills served **53 Youth**. 10 more than in 2023.

Supervised Independent Living served **22 Youth** from 5 counties & the Department of Corrections.

Aftercare Served **49 Youth** in 2024

YOUTH SERVICES

The Children’s Long Term Support (CLTS) Waiver, a mix of federal, state, and local dollars, can be used to support children and families based on the child’s needs. Our CLTS Service Coordinators work with the child and family to develop an individualized plan that is designed to build on strengths, while providing supports and services necessary for sustainable community living.

CLTS Served **595** children in 2024. **475** cases carried over from last year, and this year, we opened **120** new cases.

Most of our consumers are with KHDS for an extended period of time, carrying over year after year. Of the families who close their cases, over one third are because the family or participant moved away.

Teens in foster care can join our Adult Living Skills program as early as 14-1/2. We also accept young people 17-23 years old who have exhausted other options into Supervised Independent Living. We support young adults as they begin their lives after foster care with the Aftercare program.

We also support youth at Kauffman House, an 8-bed community-based residential shelter facility serving youth aged 10 to 17. Kauffman House offers short-term services such as mental health crisis stabilization, placement for those facing family conflict, court-ordered placements, and respite services.

Of the **132** youth intakes Kauffman House handled in 2024, **106** youth were discharged to a less restrictive placement.



COMMUNITY RESOURCES

KHDS is widely known as the best place people can turn to find help or connect with services in our community. We are truly a one-of-a-kind agency in our area. If we can't help you, we will connect you with someone who can! We always find a way..



3,618 individuals were served in the Behavioral Health Resource Center.



130 individuals were connected to the Benefit Specialist.



Consumers use the Rep Payee program, resulting in over **\$7,950,000** in benefits going back into our community.

78% of those served requested help with basic needs including housing, utilities, & health care.



Our amazing Resource Center staff are each certified application counselors. They are available to assist people navigating complicated insurance systems, screen for program eligibility, find providers who accept their insurance, and locate the right services when needed.

The Resource Center can connect consumers with The Kenosha County Disability Benefit Specialist when they need help applying for public benefits such as Social Security disability benefits and complex issues with Medicaid and Medicare.

The Representative Payee program helps individuals who, by the determination of Social Security, could benefit from assistance in managing their benefits. The program receives the recipients' monthly benefits and ensures their basic needs are met by covering bills such as rent, utilities, and other essential expenses. Any remaining funds are provided to the recipients for personal needs and additional expenses. Our program enables recipients to lead fulfilling lives without the stress of managing their finances.

COMMUNITY MENTAL HEALTH

The Division of Crisis and Stabilization Services provides a continuum of care for individuals experiencing a mental health emergency in the Kenosha County. The continuum of care starts at the Crisis Prevention Center and includes Linkage and Follow-up, Crisis Case Management, KARE Center, Chapter 51 Court Liaisons, and therapy at Sunrise Clinical Services. In addition, our Child Protective Services Support team provides after-hours support to Kenosha County's Child Protective Services.

BRIDGES COMMUNITY CENTER WELCOMED

209 new members in 2024

bringing our total membership to **496**



11,769

Follow-up Contacts in 2024.



3,000+

In Community Response.



183

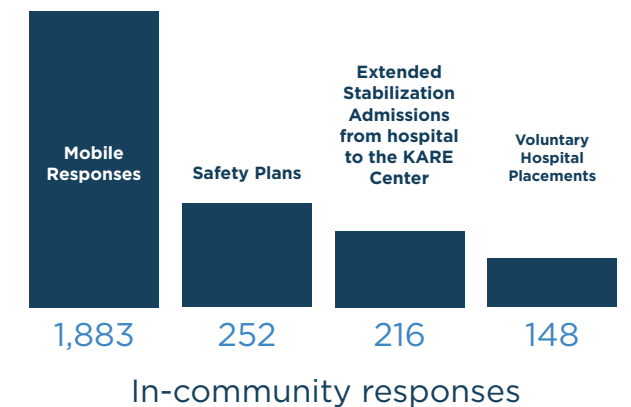
Immediately escalated to Crisis Case Management.

COMMUNITY SUPPORT PROGRAM HELPED

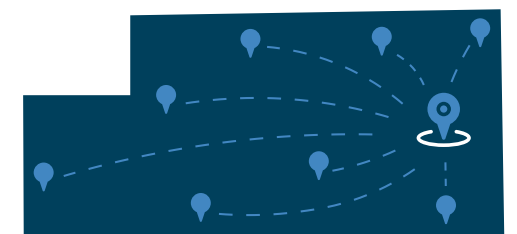
131 consumers stay safe & stable

with a consumer satisfaction of **91%**

The **KARE Center** admitted **517 individuals** with an average stay of **6.2 days**. Of those individuals, **288 (48%) were experiencing homelessness**. The KARE Center provides extended mental health stabilization services to adults living in Kenosha County.



MOBILE CRISIS RESPONSE COUNSELORS DROVE 12,672 MILES



to provide emergency mental health support across all of Kenosha County.



CELEBRATING 50 YEARS OF SERVICE

It's a milestone that deserves to be celebrated: 50 years of service in the local community. To commemorate the occasion, the KHDS Team threw an anniversary event that was one to remember - and one that was a year in the making.

Spearheaded by Executive Director Jeannine Field along with Jamey Roman, Brandy Smith, Ben Lake, Gina Tostrud, and Vanessa Montes, the group worked across the organization to gather memories, photos, auction items, and sponsorship. The group's work paid off with a sold-out ballroom at UW Parkside and a beautiful evening celebrating thousands of individuals impacted by 50 years of KHDS in the community.

With special appreciation to KHDS' Annual Sponsors including Vizance, Johnson Financial Group, Aurora Healthcare, Tender Touch MSS, Genoa Healthcare, Impact, Casey Family Options, Modern Woodmen - Jeremy Johnson, and Educators Credit Union. Community and collaboration was a theme throughout the evening. The evening also showcased many great memories through the years with a slide show prompting laughter, tears, and reflection.

2024 Award Recipients



KHDS Community Leadership Award
MIKE POLLOCOFF



KHDS Humanitarian Award
NUNZIO COVELLI



KHDS Golden Spotlight Award
BYRON WRIGHT



George W. Schwartz Jr. Fierce Advocacy Award
DENISE DERDEYN

The event also featured remarks by Michele Boguslofski, Executive Director of the Teaching Family Association as well as Don and Matt Kauffman, sons of Dick and Rita Kauffman. Dick and Rita were pioneers in the Kenosha human services space - and served the original "House Parents" for our Group Home Programs.

The night ended on a high note with keynote speaker - Dr. Dominique Pritchett, PsyD, LCSW. Dr. Dominique, as she is noted in social media and news publications, elevated the energy in the room. Attendees heard about Dr. Dominique's personal story of shelter, safety, and support one cold winter's night at KHDS. From there, a story of growth, perseverance, and commitment defined Dr. Dominique's life, working for KHDS and eventually earning her doctorate in clinical psychology and making a global impact.

We hope that you'll join us for our 2025 Annual Fundraising Event, on September 12th, 2025.



KHDS 2025 ANNUAL

Fundraising Event

Presented by Honda of Kenosha

Join us on Friday, September 12th for our Annual Fundraising Event. This exciting evening will feature delectable bites, exciting silent and live auctions, a riveting keynote speaker, and a moving experience, The Voice of the Voiceless.



Hosted at Upper East located in the historic Barden's building in downtown Kenosha, WI.

Emceed by the high energy of Herb Justman a seasoned MC and auctioneer. You may know Herb from his work across Wisconsin at events like The Stars and Stripes Gala, A Royal Night of Giving, and the Wisconsin Breast Cancer Showhouse Raise a Glass to Hope Gala.



For information on annual sponsorships or our annual events, visit [KHDS.org/annualevent](https://www.khds.org/annualevent).

THANK YOU TO OUR 2024
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SUNRISE CLINICAL SERVICES
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(262) 842-0538

KARE CENTER / CRISIS PREVENTION CENTER
1202 60th Street, Kenosha

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Kenosha Human Development Services (KHDS) works to help all people in the community lead healthy, productive lives. We are a nonprofit agency that seeks to ensure that all people—especially those with the fewest resources—have access to the opportunities and support they need to succeed in life. The major funding for our services comes from the Kenosha County Department of Human Services and its Divisions of Aging and Disability Services and Children and Family Services.