

Try Dial-a-Ride!
Call 607.535.3555

What is Dial-A-Ride? A bus service for residents of Schuyler County.

Who can use it? Any Schuyler County resident.

Where does it go? Watkins Glen and Montour Falls: Any address within the villages.

When Can I Ride? Monday through Friday, with reserved drop-off times falling between 10:00 AM and 1:00 PM.

How Can I Make a Reservation? Call 607.535.3555 by noon the business day before you need the ride.

*Reservations are confirmed by phone or email.

*Cancellations can be made by calling 607-535-3555.

Taking You Where You Want to Go!



Schuyler County Transit

• Making Connections •

Suggestions or Concerns: If you confront any difficulty in regards to Schuyler County Transit, have suggestions, comments, or concerns, please email SchuylerCountyTransit@arcofcs.org or call 607-535-3555.

Schuyler County Transit Office:
 Schuyler County Human Services Complex,
 323 Owego Street, Montour Falls, NY —
 and— 203 12th Street, Watkins Glen, NY.

607-535-3555
SchuylerCountyTransit.org



Follow us on Facebook for transportation updates and resources.

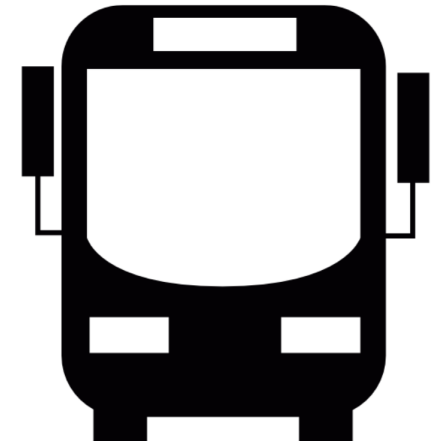
Operated By:



BUSINESS SERVICES DIVISION



Dial - a - Ride
a transportation service for residents of Schuyler County
607.535.3555



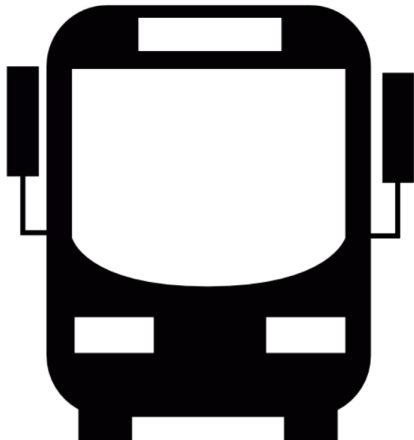
All Fares are Exact Change. Cash or Ticket Only.

Cost: Dial-A-Ride fares are \$3 per boarding, regardless of where in Schuylers County you live.

Fares may be paid using cash, tickets, or a Pass. The \$20 Connect Card is a \$24 value. Reloadable passes can be purchased in any dollar amount and never expire. Tickets may be purchased in \$1.00 increments and used in lieu of cash.

If your transportation is paid for by a Human Service Agency, you must advise us at the time of reservation or you will be required to pay for the transportation at time of service.

**Medicaid enrollees must call Medicaid Answering Service (MAS) at:
1-866-753-4480.**



Important Information for Riders

- **Dial-a-Ride is a Shared Ride Curb to Curb Service.** The bus will arrive at the end of your drive and deliver you to a single destination. Fixed route service is available in the village.
- **Enhanced door-to-door service** is available upon request to a person who may need assistance from the entrance of a building to the bus.
- **Drivers may not go through doors or carry packages through doors.**
- **Personal care attendants or aides** travel FREE with the rider.
- Aides must travel to/from identical places with the rider as reserved. Otherwise, the aide is considered a traveling companion and must pay the appropriate fare.
- **Pick up times** may be an hour or more before you've scheduled bus arrival. This is depending on the number of reservations for the day. Please plan accordingly.
- Confirmation calls are made after 12:00 PM the business day prior to travel.
- **You must provide a working phone number for us to leave a message with your confirmed pickup time.**
- You may only transport as many packages as you and your riding companions can carry.
- Riders may use backpacks or collapsible rolling carts to make transporting packages to/from the bus easier.

Do you have a disability? Do you have places to go?

ADA Gives You the Right to:

- Use any public bus system.
- Receive transportation route and service information in an accessible and usable form.
- Use a wheelchair or other mobility device to board a bus. *Know the size and weight of your mobility device, with you in it, as well as whether or not your mobility aid is within ADA requirements.*
- Find all lifts and securement devices in good working order.
- Ride the bus seated in your wheelchair or mobility device.
- Request lap/shoulder belts and wheelchair securements for your wheelchair, if desired.
- Have stops, major streets, and intersections announced along the route.
- Travel with a personal care attendant.
- Travel with a service animal. *It is your responsibility to keep your service animal under control.*
- Travel with any necessary equipment and services.
- Receive courteous, respectful service, as well as ample time to get on and off the bus.