



Assistant General Manager (AGM)

Shoreby Country Club | Bratenahl, Ohio

About Shoreby Country Club

Shoreby Country Club is a distinguished, family-focused private club on the shores of Lake Erie, known for its rich history, strong membership culture, and commitment to excellence. The Club delivers a premier “home away from home” experience through exceptional dining, engaging social programming, and a culture rooted in hospitality, integrity, and relationships.

With continued investment in facilities, amenities, and member programming, including recent enhancements and future capital improvements, Shoreby is poised for sustained growth and elevated member experiences. The Club takes pride in its dedicated team, collaborative leadership environment, and forward-thinking approach to private club management.

Position Overview

Shoreby Country Club is seeking a dynamic, service-driven Assistant General Manager (AGM) to serve as a key member of the executive leadership team.

This role is designed as a **future General Manager track opportunity**, offering a high-potential leader comprehensive exposure to all aspects of club operations while playing a critical role in both daily execution and long-term strategy.

The AGM will oversee all Food & Beverage operations and Club Facilities, while partnering closely with the General Manager to lead the club, enhance the member experience, and develop a high-performing team culture.

Key Responsibilities

- Provide visible, hands-on leadership across all club operations
- Serves as Manager on Duty
- Oversee all Food & Beverage operations, including dining, banquet, and events
- Lead and develop department heads: Executive Chef, Food & Beverage Manager, Event Director, Clubhouse Manager, and Facilities Manager
- Ensure exceptional service standards and consistent, high-quality member experience
- Assist in the execution of the club’s strategic plan and capital improvement initiatives
- Oversee clubhouse operations and facility maintenance to ensure top-tier presentation
- Drive financial performance, including budgeting, cost controls, and revenue growth
- Foster a culture of excellence, accountability, and teamwork
- Engage with members regularly and respond to feedback with professionalism and urgency
- Implements training programs, systems, and operational standards.
- Maintains a high level of visibility and engagement with members and staff.
- Promotes a culture aligned with excellence, integrity, teamwork, and personal relationships.
- Collaborates on menus, pricing, programming, and event execution.

Candidate Profile

The successful candidate will be a highly visible, relationship-focused leader with a passion for hospitality and team development.

Key attributes include:

- Strong leadership presence with a hands-on, team-first approach
- Proven success in Food & Beverage operations within a private club or luxury hospitality environment
- Ability to lead, mentor, and develop department heads and teams
- Financial acumen with experience managing budgets and driving performance
- Exceptional communication and interpersonal skills
- High emotional intelligence and member service orientation
- Desire and readiness to grow into a General Manager role

Education & Experience

- Bachelor's degree in hospitality management, Business, or related field preferred
- 5–10+ years of progressive leadership experience in a private club, resort, or luxury hospitality setting
- Strong background in Food & Beverage operations required
- Experience with facilities or clubhouse operations preferred

Compensation & Benefits

Shoreby Country Club offers a competitive and comprehensive compensation package, commensurate with experience and qualifications:

- **Base Salary:** Salary is open and commensurate with qualifications and experience.
- **Performance Bonus:** Based on achievement of operational, financial, and member satisfaction goals
- **Benefits Package Includes:**
 - Health, dental, and vision insurance
 - Paid time off
 - Retirement plan (401k or similar)
 - Professional development and CMAA support

Why Shoreby?

- Future General Manager track opportunity
- Strong, engaged membership and leadership team
- Culture focused on excellence, relationships, and continuous improvement
- Opportunity to lead meaningful enhancements to facilities and programming
- Collaborative environment with a commitment to team success

Application Instructions

Qualified candidates are encouraged to submit a resume and cover letter outlining their experience and interest in the role to Shawn Tatarowicz, GM/COO at shawn.tatarowicz@shorebyclub.com