

July 7, 2026

Pennsylvania Department of Human Services  
Office of Long-Term Living  
RA-PWRFICOMMENTS@PA.GOV

RE: Community HealthChoices Request for Information

The Rehabilitation and Community Providers Association (RCPA) appreciates the opportunity to comment on the future procurement of Community HealthChoices (CHC). RCPA represents more than 400 provider organizations serving over two million Pennsylvanians across aging services, physical disabilities, behavioral health, home- and community-based services, home care, rehabilitation, and related supports. These comments reflect providers serving older adults and individuals with physical disabilities participating in CHC. RCPA will submit a separate response addressing Brain Injury services.

Community HealthChoices has strengthened opportunities for Pennsylvanians to live independently in their homes and communities. As DHS prepares the next procurement, the next phase should focus on strengthening provider partnerships, improving administrative consistency across CHC-MCOs, and ensuring the long-term sustainability of community-based services.

RCPA's recommendations center on four priorities: (1) standardize service coordination, assessments, authorizations, and provider information sharing across CHC-MCOs; (2) strengthen provider sustainability through workforce investment, reimbursement adequacy, and payment certainty; (3) expand advanced value-based purchasing that rewards participant outcomes, continuity of Personal Assistance Services (PAS), workforce stability, and coordinated community-based care; and (4) encourage responsible use of artificial intelligence and administrative standardization to improve efficiency while preserving appropriate human oversight and participant protections.

These recommendations provide practical, actionable strategies to strengthen CHC while preserving participant choice, improving outcomes, and supporting the Commonwealth's goals for quality, access, and fiscal stewardship. RCPA appreciates the opportunity to provide these comments and looks forward to continuing to work with DHS, the Office of Long-Term Living, providers, managed care organizations, participants, and other stakeholders to strengthen the Community HealthChoices program.

Respectfully submitted,



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