REHABILITATION & COMMUNITY PROVIDERS ASSOCIATION

July 10, 2026
Pennsylvania Department of Human Services
Office of Long-Term Living

Re: Community HealthChoices Request for Information

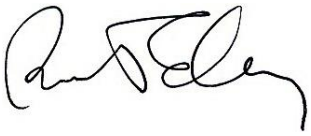
The Rehabilitation and Community Providers Association (RCPA) appreciates the opportunity to comment on the Community HealthChoices (CHC) Request for Information (RFI). RCPA represents more than 400 members, the majority of who serve over two million Pennsylvanians annually. RCPA provider members offer mental health, substance use disorder, intellectual and developmental disabilities, children and youth, criminal and juvenile justice, brain injury, medical and pediatric rehabilitation, and physical disabilities and aging services, across all settings and levels of care. These comments reflect the feedback from providers that serve acquired brain injury clients. RCPA has submitted a separate response addressing services for older adults and individuals with physical disabilities.

Our members have significant experience with the CHC program requirements, agreement, and the 1915(b)/(c) waiver, and they work daily with participants, providers, managed care organizations, as well as state agencies to support quality home and community-based services. RCPA's brain injury provider members were very involved in the first rollout of CHC, beginning in 2017 when this program was introduced, and throughout 2018 when each zone was implemented.

Our recommendations are intended to strengthen Community HealthChoices by improving operational consistency, quality and accountability, network adequacy, reporting and transparency, and administrative simplification, while reducing unnecessary administrative burden. Our recommendations strive to make the program stronger and support continued improvement for participants, providers, and the managed care organizations.

We appreciate the Department's commitment to stakeholder engagement and welcome the opportunity to continue working collaboratively to strengthen Community HealthChoices.

Respectfully,



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