

Quality Management Certification

More than 2,656

Handbook 2026 Update

Professionals ODP QM
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Office of Developmental Programs

Quality Management
Certification Handbook
2026 Update

All materials included in this handbook are being provided for educational and teaching purposes only.

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ODP has updated the QM Certification Handbook! This Handbook is a primary resource for helping you establish best practices in your QM Strategy. It's also a companion document to the prerequisite modules 101, 102, and 103, which are required as part of the ODP QM Certification process.

Updates were published on July 23, 2026. To stay up-to-date, everyone, regardless of certification or not, is encouraged to review the content of the updated QM Certification Handbook.

Click [here](#) to access the new Handbook on MyODP.

Notable Updates and Changes:

- ✓ Infused “QI” throughout content to clarify that while QM = Quality Assurance (QA) + Quality Improvement (QI), focus on the Plan-Do-Check-Act (PDCA) process of improvement emphasizes the QI part of QM.
- ✓ Streamlined the QM Plan Template and eliminated a separate action plan template to emphasize that a QM Plan is incomplete without an action plan.
 - See [QM Spotlight Issue #17](#) for details.
- ✓ Included information related to Performance-Based Contracting (PBC) and its role in ODP's QM/QI strategy.
- ✓ Added information related to data analysis including calculating percentage change, descriptive analysis, and trend analysis.
- ✓ Added an acronyms list as Appendix F.
- ✓ And more...

Upcoming Changes to the QM Certification Course **Effective September 3, 2026:**

- Updated prerequisite modules will be released.
- The QM certification post-test required for successful certification will include content from the updated Handbook.

Additional Updated Resources are Available on MyODP!

- QM Plan Template
- QM Plan Review Checklist
- QM Quarterly Report Template
- QM Plan End-of-Cycle Review Template
- **NEW** – QM Quarterly Report Example