

FAQs for Upcoming HRST Updates

- A new Scoring Summary
- In-app Clinical Reviewer eLearn Training
- New easy access to the Clinical Reviewer's notes

What's New with the HRST Scoring Summary?

The HRST Scoring Summary is the area where Clinical Reviewers complete Clinical Reviews. These updates include:

- More options for nurses to choose from to designate why a Rating Item or Note may need attention by the Rater.
- The ability to view medication and diagnosis information without leaving the Scoring Summary.
- An on-screen progress bar lets the Reviewer know how far along they are in reviewing all 22 Rating Items.
- A message indicating who owns the screening, so Raters and Reviewers don't make updates mid-workflow.
- Helpful Reviewer Tips, to give Reviewers a snapshot of what information they need to determine the accuracy of each Rating Item.
- On the Ratings tab, Rating Items that the Reviewer noted as incorrect or needing more information are marked with an indicator that the Rater can hover over to get the Reviewer's notes, rather than printing the Scoring Summary or toggling between the two tabs.

What is In-app Clinical Reviewer Training?

IntellectAbility has converted the current webinar-based Clinical Reviewer Training into an in-app eLearn course. This training includes:

- Content updates.
- A self-paced model that allows the learner to complete the training at their own pace.
- A demonstration section showing in detail how to complete a Clinical Review.
- Training on how to use the new HRST Scoring Summary (see below).
- The ability to take and re-take the training as often as needed.

The training consists of three main parts: (1) Theory, (2) Demonstration, (3) Knowledge Checks. There is no test to pass to complete this course or to gain the Clinical Reviewer role within the HRST.

When will the updates be deployed?

The new in-app Clinical Reviewer training and Scoring Summary will go live on **November 19, 2026**.

How will new Clinical Reviewers access the in-app course?

All new accounts will be requested through the provider's HCQU gatekeepers. PA nurses eligible to be trained as a Clinical Reviewer must meet the following criteria:

- Successfully complete HRST Online Rater Training.
- Have an active nurse license.

How will this impact existing Clinical Reviewers?

Existing Clinical Reviewers (those who currently have the Clinical Reviewer role) will have the new in-app course assigned to them as recommended, but are not required to take it.

How will this impact existing HRST Raters?

Existing HRST Raters can view a 15-minute training on how the new Clinical Review impacts them. This is a recommended training that can be viewed at the Rater's convenience. Access to this training will be made available on **November 19, 2026**.

How will this impact Screenings and Clinical Reviews leading up to the launch of the new Scoring Summary and in-app Clinical Reviewer training?

On **November 19, 2026**, when the new Scoring Summary launches, any screenings with outstanding disagreements will have their Clinical Review cleared from the record and will need to be completed again.

In an effort to limit the number of Clinical Reviews that need to be redone, IntellectAbility will lead the effort, along with the HCQUs and AEs, to notify provider Raters and Reviewers about their screenings with outstanding disagreements, so they can be **finalized no later than November 17, 2026**.

Raters and Reviewers are encouraged to work together between now and the launch date to minimize duplicate work.

What if I have a clinical or technical question?

If you have clinical questions about the new training or the new Scoring Summary, or if you have technical issues, submit a ticket by clicking on Contact Support at the bottom of the HRST login page, or email us directly at PAClinassist@ReplacingRisk.com.