



Temple's Quality Review Sample Fiscal Year 2026-2027

ODP Announcement 26-066

AUDIENCE:

All Stakeholders with responsibility to conduct and oversee investigation activities.

PURPOSE:

To announce the beginning of the 2026-2027 Temple QR Sample.

DISCUSSION:

Temple's Quality Investigations Unit (QIU)

As the Certified Investigator (CI) training vendor for the Office of Developmental Programs (ODP), the Temple University Harrisburg (TUH) CI program includes a Quality Investigations Unit (QIU), to conduct quality reviews of investigations completed by CIs at all levels of the ODP Service System. Temple uses quality-based metrics to complete unbiased, third-party reviews of closed critical incident investigations. These quality reviews help to ensure that investigations are being completed according to ODP standards and expectations outlined in the current CI courses and manuals.

2026-2027 Quality Review Sample

As we are about to start the next fiscal year, Temple University's 2026-2027 Quality Review Sample will begin. Investigations completed by Service Providers, Administrative Entities (AEs), and Supports Coordination Organizations (SCOs) were selected through a randomized sample report pulled in Enterprise Incident Management (EIM). Throughout the fiscal year, notifications will be sent by Temple University via QIU@temple.edu to inform organizations of the critical incident investigations selected for Temple's Quality Review Process. Incident number(s) selected for the Quality Review Process will be communicated to the contact personnel on file for that organization. Once the



investigation case files have been received and QIU has completed their reviews, the organization and designated ODP staff will be given a copy of the results.

2026-2027 Quality Review Tool

A quality review tool was developed to analyze the overall quality of the investigation process and incident management practices within an organization. This quality management activity performed by Temple University's QIU, an oversight entity, is different from the Certified Investigator Peer Review (CIPR) Process. Temple University conducts education-based quality reviews and organizations complete internal peer reviews. The CIPR process used by organizations has not changed.

The results entered on the quality review tool will highlight areas of strength and opportunities for improvement for both the CI and Administrative Review Committee (ARC). The results can be used as a guide to help improve investigation practices and enhance quality improvement strategies within individual organizations. The quality review results will allow Temple and ODP to analyze trends and address areas of needed improvement on a statewide level.

ODP-Affiliated Organization Contact Information

To help ensure Temple University has accurate and up-to-date contact information during the Quality Review Process, all organizations are requested to fill out the [ODP-Affiliated Organization Contact Form](#). The contact information submitted will be used to request investigation case file documentation and to send the quality review results to your organization.

Tracking CI Certification Status

During the 2026-2027 Quality Review Sample, Temple University will continue to track CI certification status to ensure CIs are conducting investigations within their certification dates.



Quality Review Requests

Upon request, Temple University will complete quality reviews of closed investigations for your organization. At any given time, CIs, Service Providers, SCOs and AEs may request a review by submitting the [Temple University CI Program Quality Review Request Form](#). Upon receipt and review of the request, a confirmation email will be sent to the contact listed on the form. At that time, the entire investigation case file must be sent to the Quality Investigations Unit (QIU) via the TUH SafeSend process. For QIU to conduct a thorough quality review, access to the investigation case file is required. The Quality Review request cannot be completed without it. After the QIU has received the investigation case file and completed the review, the requester will be given a copy of the results and the opportunity to meet with members of the QIU, CI trainers, and ODP to discuss the results of the review.

CI Program Quality Review and Requests Page on MyODP

For more information about our program, please visit the [CI Program Quality Reviews and Requests](#) page on the MyODP Website.

Contacting QIU

If you have any questions regarding the 2026-2027 Quality Review Sample and/or how to submit Quality Review Requests, please contact QIU@temple.edu.