

# AI and the Direct Care Workforce: Perspectives on Adoption, Ethics, and What Comes Next

July 22, 2026 | 2:00 – 3:30 PM ET | Webinar

## About This Webinar

Artificial intelligence is reshaping home care settings faster than most employers, policymakers, and workers have had time to prepare. Scheduling tools, documentation assistants, health monitoring devices, and workforce analytics platforms are already changing how direct care workers perform their jobs — yet we're still learning how to ensure effective adoption, workflow integration, AI performance, privacy and security.

This panel brings together provider, research, and federal voices to examine AI adoption through a worker-centered lens — giving attendees a clearer picture of where the field is, what the risks are, and what responsible AI integration in HCBS requires.

## Participants Will

- Hear directly from an association for community-based IDD service providers on how members, across residential, day, in-home, and consumer-directed supports, are approaching AI today
- Engage with key findings from the DCW Strategies Center's three-part AI report series, with a focus on ethical adoption, worker wellbeing, and the risks and opportunities across documentation, scheduling, health monitoring, and care coordination.
- Leave with a clearer sense of what responsible, worker-centered AI adoption requires — and concrete questions to bring back to their organizations, states, or networks.

## Who Should Attend

- Home care agency leaders, HR staff, and DCW supervisors seeking AI literacy guidance
- State workforce development professionals and HCBS administrators
- Training providers developing or updating DCW curricula
- Researchers, technology developers, and advocates interested in responsible AI in care

## Why This Topic Matters

- 5.4 million home care workers- and growing- are why AI's role in care is worth getting right
- 6.1 million home care job openings projected by 2034
- AI procurement decisions are happening now — without best practices for implementation

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## Featured Speakers

### Robert Espinoza

*Founder & CEO, The CareWorks Project*

### Gabrielle Sedor

*Chief Operations Officer and Foundation Director, ANCOR*

### Kelly Cronin

*Deputy Administrator for Innovation and Partnership, Administration for Community Living (ACL)*

### Sean Ruddy

*Workforce Analyst, US Department of Labor*

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