



**EXCEEDING EXPECTATIONS**  
[www.heyservicegroup.co.uk](http://www.heyservicegroup.co.uk)

# SPECIALIST CLEANING & MAINTENANCE SERVICES

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## Address

Unit 2A, Brindley Way,  
Wakefield WF2 0XQ

## Website



Scan Here



## Need our help?

You can get in touch with us  
directly **via the website**



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# OUR SERVICES

®

We are dedicated to exceeding expectations in everything we do. By providing a comprehensive range of specialist services under one roof, we give our clients the unique advantage of convenience—eliminating the hassle of managing multiple suppliers.

## **What are the benefits of choosing *Hey Service Group*?**

- One destination for all your services
- Over 50 years of combined experience ensuring quality and compliance
- Adherence to best practices through BESA membership
- Supporting local communities and sustainable initiatives

Throughout this brochure, you'll find QR codes that link directly to videos showcasing work we've completed for our clients on site.



# KITCHEN EXTRACT CLEANING

We ensure your kitchen extraction system meets TR-19 standards for safety and compliance.

Our expert cleaning teams use advanced techniques, specialised equipment, and powerful cleaning chemicals to completely remove grease and carbon buildup within the system.

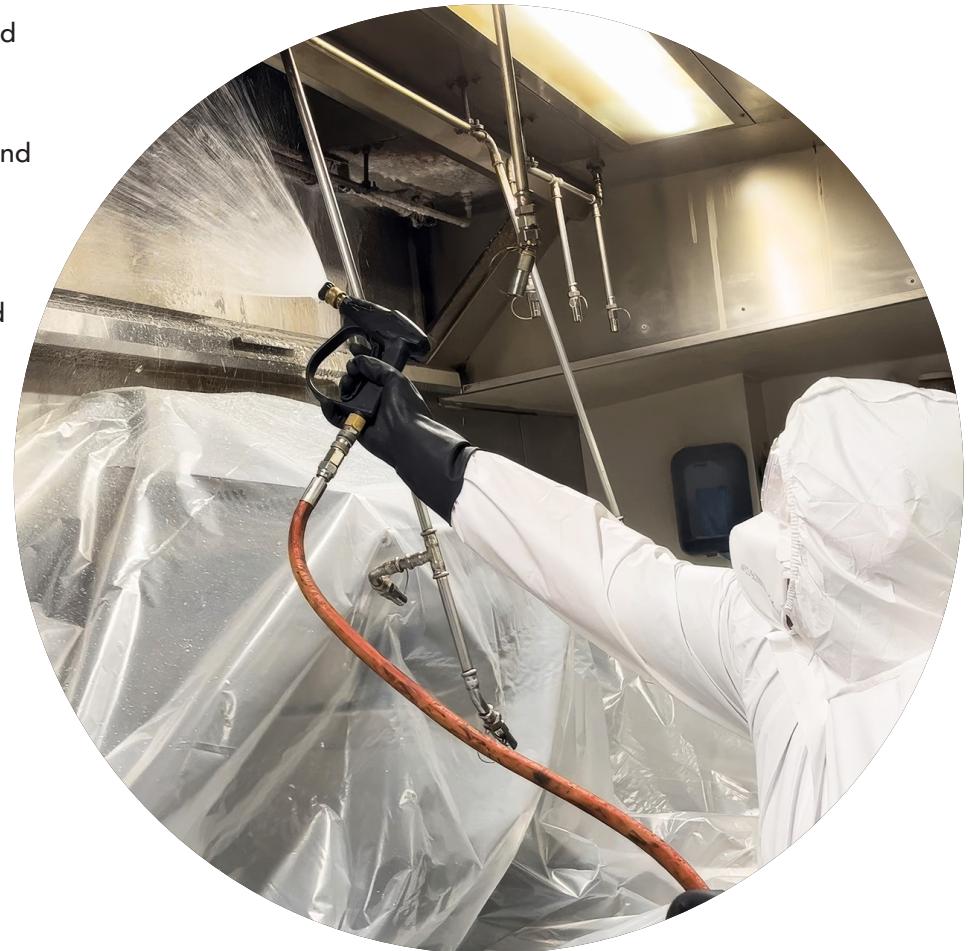
A thoroughly cleaned system **reduces fire risk, operates more efficiently, and improves overall air quality.**



Before



After



## CASE STUDY: WAGAMAMA THE SPRINGS

Scan the **QR code** to see a full system clean we carried out on site.



S O L U T I O N

Creating a **sustainable** future  
for the industry

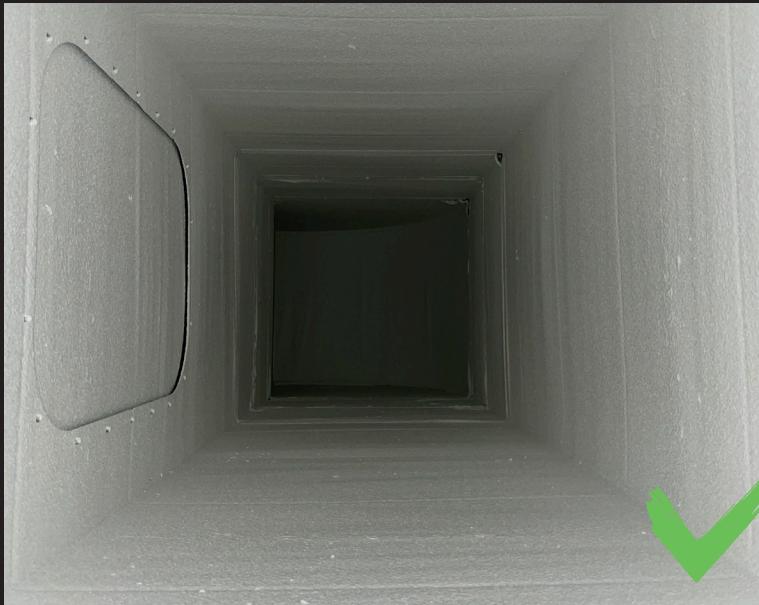
Our approach distinguishes itself with a strong emphasis on sustainability. By **cleaning**, **sealing**, and **maintaining** kitchen extract systems, we not only reduce your long-term maintenance expenses but also minimise the risk of fires and enhance overall system efficiency.



One of our team members conducts a site inspection to assess the kitchen extract system and canopy



The system undergoes cleaning as a preparatory step for the application of RZ-Ecoseal®



Next, we apply RZ-Ecoseal® to the internal surface of the ductwork



Following the application of RZ-Ecoseal®, we provide ongoing maintenance cleans for your system



#### **CASE STUDY: FIVE GUYS STOKE-ON-TRENT**

Scan the **QR code** to watch a new site being sealed and discover why this method is the most effective way to protect your system from the start—by stopping grease before it builds up.



# WHAT ARE THE BENEFITS?

The process we offer brings substantial long-term benefits, providing you with the peace of mind that your system is protected and runs efficiently.



## Cost Reduction

Your system will need fewer cleans, resulting in potential savings of up to **50%** on your maintenance costs.



## Carbon Footprint Reduced

A fully sealed system consumes **30%** less energy compared to an unsealed one.



## Reduced Fire Risk

Reducing grease levels contributes to a decreased fire risk, thereby enhancing the safety of your building.



## Increased System Efficiency

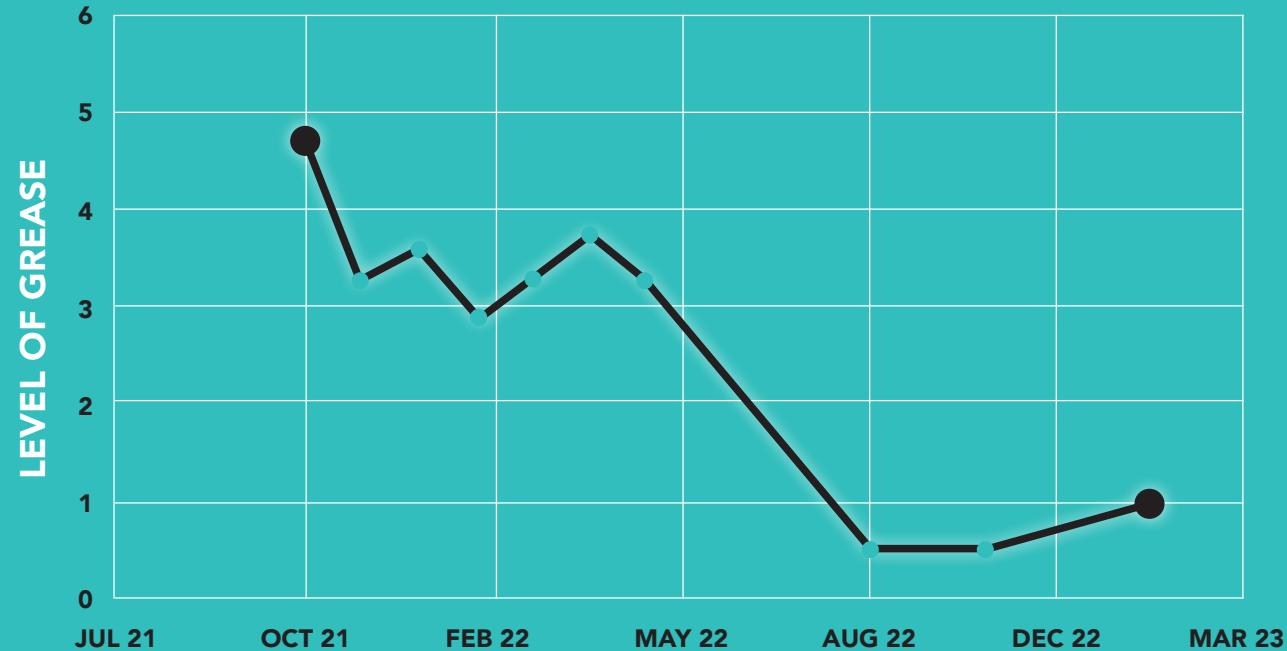
A sealed system operates at peak performance and doesn't waste any energy.



# REDUCED GREASE LEVELS

NATIONAL FOOD RETAILER

DATE OF CLEAN	LEVEL OF GREASE
NOVEMBER 21	4.8
DECEMBER 21	3.3
JANUARY 22	3.6
FEBRUARY 22	2.9
MARCH 22	3.3
APRIL 22	3.8
MAY 22	3.3
SEPTEMBER 22	0.5
NOVEMBER 22	0.5
FEBRUARY 23	1



## COST CALCULATOR

Scan this QR code to access the Cost Calculator and estimate your potential savings.

PREVIOUS COST  
**£8,800**  
PER YEAR

RZ-ECOSEAL INVESTMENT  
**£4,250**

ROI SAVINGS  
**£5,200**  
PER YEAR  
(PAYBACK PERIOD 1 YEAR)

NEW CLEANING COST  
**£3,600**  
PER YEAR

# WHY CHOOSE RZ-CLEAN-SEAL®?



**WITHOUT  
RZ-CLEAN-SEAL®**



**⚠ 3-monthly cleans**



**⚠ 3 shifts to clean 60m of ductwork**



**⚠ £9,000 per year to clean**



**⚠ Difficult to clean**



**WITH  
RZ-CLEAN-SEAL®**



**✓ 6-monthly cleans**



**✓ 1 shift to clean 60m of ductwork**



**✓ £1,500 per year to clean**



**✓ Easy to clean**

**VS**

# WHY IS THIS IMPORTANT?

Kitchen extract fires often originate from grease buildup and inadequate maintenance practices. With the RZ-Clean-Seal® method, we take comprehensive steps to ensure the entire system is thoroughly cleaned. Our process involves a system inspection and a tailored cleaning plan that reduces fire risk and ensures you are compliant with TR/19®.

By sealing the system with RZ-Ecoseal®, we prevent the accumulation of grease on the duct's surface, reducing grease levels by **50%**. Any remaining grease within the system is prevented from carbonising, significantly lowering the risk of a fire.

With the RZ-Clean-Seal® three-step process, you not only reduce the risk but also ensure the protection of your building. In essence, this protection translates to a safer environment, as kitchen extract fires can be devastating.



# ENVIRONMENTAL POLICY

With RZ-Clean-Seal<sup>®</sup>, we embrace a commitment to both our environment and our community. We do so by steadfastly adhering to the principles outlined in our **Environmental Charter**:

## REDUCING WASTE TO LANDFILL



## REDUCING THE ENERGY USED

## REDUCING JOURNEYS TO SITE

## INCREASING ASSET LIFE SPAN



### CASE STUDY: HAWKSMOOR LIVERPOOL

Scan the **QR code** to watch a video showing how the RZ-Clean-Seal solution is helping Hawksmoor reach their net-zero target by 2030.

# PIZZA FLUE CLEANING

Pizza flue cleaning is a specialised deep cleaning service designed to remove grease, carbon deposits, and other buildup from pizza oven flue systems.

Unlike regular surface cleaning, this service targets the interior of the flue, where residue can accumulate over time and pose serious fire and ventilation risks.



# KITCHEN DEEP CLEANING

Commercial kitchens are subject to extremely strict health and safety regulations due to the nature of food preparation and the high risk of contamination if cleanliness is not maintained.

Regular deep cleaning is essential to ensure that all surfaces, equipment, and hard-to-reach areas are thoroughly sanitised using industrial-grade chemicals that are effective against bacteria, grease, and other contaminants.



Before



After



Before



After

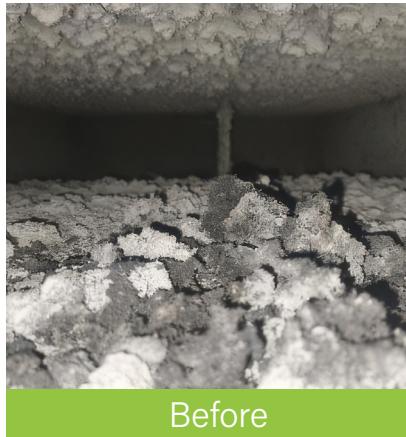
# HVAC SYSTEM CLEANING

We remove dust, debris, and contaminants from HVAC/Air Extract Systems to maintain optimal air quality, ensuring a healthier environment for everyone on site.

A clean system reduces health risks, extends its lifespan, ensures peak efficiency, and prevents unnecessary wear and breakdowns over time.



## Bathroom Extract Cleaning



Before

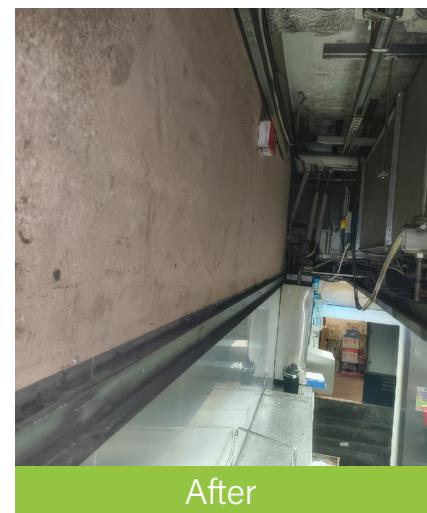


After

## Kitchen Air Hygiene



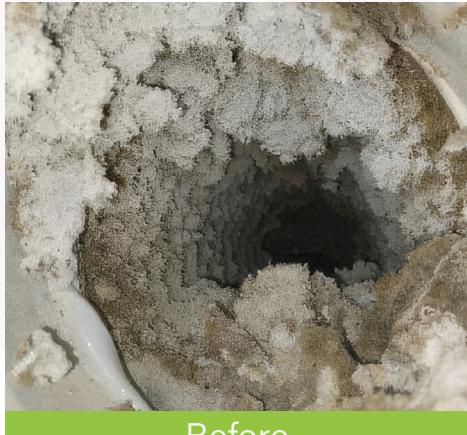
Before



After

# BATHROOM EXTRACT CLEANING

Bathroom extract systems can easily accumulate dust, moisture, and biological contaminants over time, leading to poor air quality and increased risk of mould growth. Regular cleaning is critical not just for hygiene, but also for maintaining optimal airflow and reducing potential health hazards.



Before



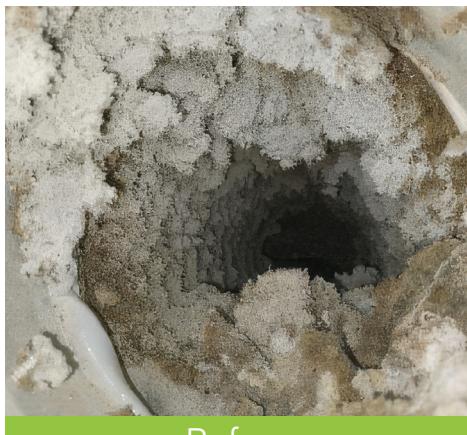
After



Before



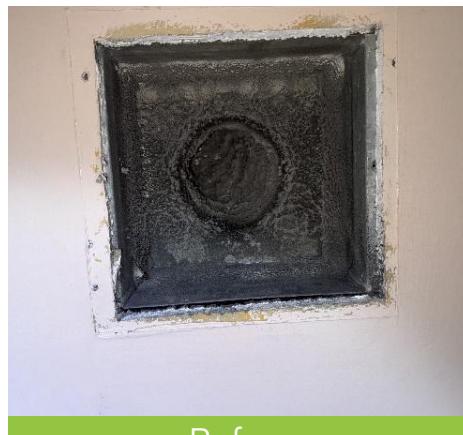
After



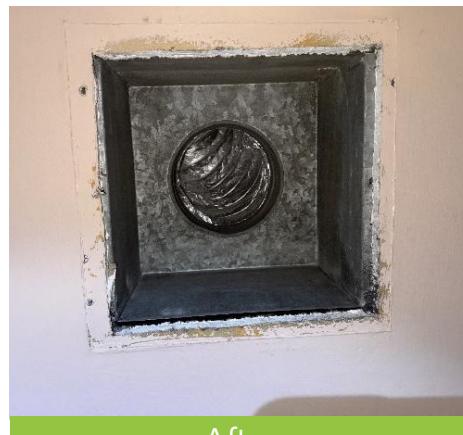
Before



After



Before

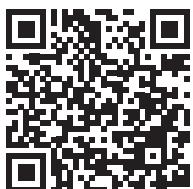


After

# HIGH-LEVEL CLEANING

High-level cleaning is essential for maintaining aesthetics but also for removing dust, dirt, and debris. This helps minimise fire risks, prevents mould and bacterial growth, and stops the build-up of dust.

To keep these areas free from contaminants, we use industrial-strength vacuums equipped with high-reach capabilities.



## CASE STUDY: WAGAMAMA TRAFFORD CENTRE

Scan the **QR code** to see how we brought Wagamama at the Trafford Centre up to standard — removing dust and debris from those hard-to-reach areas.

# HARD FLOOR CLEANING

Hard floors in commercial spaces endure significantly more foot traffic than those in domestic settings, making them more susceptible to scuffs, scratches, stains, and dirt buildup. Regular professional cleaning helps maintain their appearance and longevity.



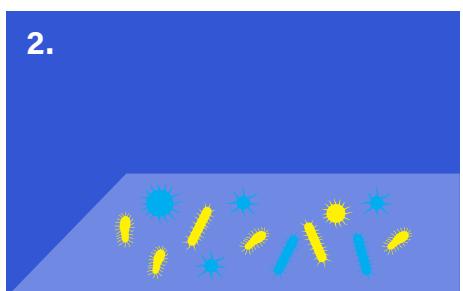
## Introducing Microban® Technology: Antimicrobial Protection from the Inside Out

Microban International was founded in 1984 and is the global leader in surface modification technology which allows an EPA registered antimicrobial to be embedded in a surface. Microban technology is built-in to over 1,000 products in 30 countries on four continents.

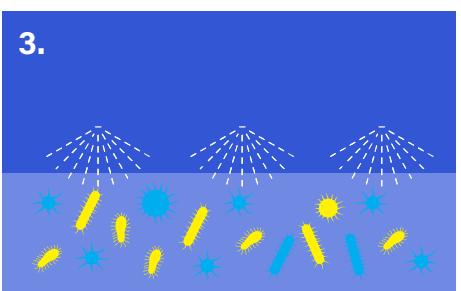
Microban technology is built-in antimicrobial product protection that gives products an added level of protection against damaging microbes such as bacteria, mold and mildew.



Clarion 25 is applied to the hard floor



Microbes transfer to the treated hard floor



Antibacterial protection kills harmful bacteria



Antibacterial protection prevents 99.9% growth

# WOODEN FLOOR CLEANING AND RESTORATION

We use Arena 300 to achieve an excellent shine on hard wooden floors, significantly improving their appearance and restoring a loss of gloss and traction.



**arena<sup>®</sup> 300**

## Microban<sup>®</sup> Antimicrobial Wood Floor Coating

Arena 300 with Microban technology is a 100% urethane quick-dry wood floor coating with exceptional durability and shine for all types of wood

### Features:

- Built-in Microban antimicrobial protection
- 100% urethane, water-based OMU (oil-modified urethane) wood floor coating
- Extremely mild scent

# WINDOW AND EXTERNAL CLEANING

Commercial buildings are held to high standards when it comes to appearance and hygiene, as these factors significantly influence how a business is perceived by clients, staff, and the general public. Regular window and external cleaning—such as jumbrellas and outdoor canopies—is essential for maintaining a professional image, promoting a clean environment, and enhancing the overall customer experience.



Before



After



Before



After

# LEGIONELLA TESTING AND WATER TANK CLEANING

When water is left to stand in a container or tank, bacteria can begin to grow. One such bacterium is Legionella, which can cause a severe and potentially fatal form of pneumonia. If tiny water droplets containing the bacteria are inhaled, a person is at serious risk of infection.

Frequent tank cleans are a sure-fire way of preventing Legionella from being a significant risk.



# FIRE DAMPER TESTING & REMEDIALS

Fire safety is crucial for any building, and we ensure that all your systems function properly, with fire dampers that work effectively to contain fires and prevent their spread, enhancing overall building safety.

## We will:

- Fully inspect and test fire dampers for faults
- Perform fire damper maintenance to ensure full functionality
- Fix any issues identified during testing
- Install new access panels if there are any access issues



# INDOOR AIR QUALITY TESTING

Keeping your working environment clean and safe is vital for the wellbeing of your staff and customers. We test the air quality to ensure there are no pollutants, bacteria or viruses, ensuring the wellbeing of anyone on site.

## What are the benefits?

- Identifies potential health risks through thorough testing
- Ensures adherence to health and safety regulations
- Provides peace of mind that your site is safe from pollutants
- Enhances the environment by identifying the source of bad odours, etc.



# LEV TESTING

LEV testing is important for a safer environment, since ensuring they are working at full capacity is essential. When a system isn't properly tested or maintained it can become faulty and a risk to the health of people on site.



# OUR TRAINING CENTRE

Located in the heart of Wakefield, West Yorkshire, we provide comprehensive training to our operatives. Our training equips them with the skills needed to effectively carry out **Cleaning, Sealing** and **Maintenance**, consistently delivering outstanding results.





# **EXCEEDING EXPECTATIONS**

in safety and compliance

## **CONTACT US**



If you want to know more or contact us visit  
**[www.heyservicegroup.co.uk](http://www.heyservicegroup.co.uk)**



You can call us on **+44 (0)1924 856390**



## CLEANING

- Commercial Kitchen Extract Cleaning
- Commercial Kitchen Deep Cleaning
- HVAC System Cleaning
- High-Level Cleaning



## SEALING

- Commercial Kitchen Extract Sealing
- HVAC System Sealing
- Marine Ductwork Sealing



## MAINTENANCE

- Fire Damper Testing and Remedials
- Indoor Air Quality Testing
- LEV Testing



**iwfm**