



## Willamette Valley Patio Covers – Privacy Policy

Effective Date: September 2025

Willamette Valley Patio Covers (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information, including personal information processed through our third-party business management platform, Jobber.

### Scope:

This Privacy Policy applies to all personal information collected through our website, phone, email, in-person services, and our use of Jobber.

### Third-Party Data Processing (Jobber):

We use Jobber as our third-party platform for scheduling, communications, invoicing, and payments. Jobber processes customer data only as our authorized service provider and data processor. Their Privacy Policy is available at <https://www.getjobber.com/privacy-policy>.

### Information Collected:

We may collect your name, phone number, email address, service address, job photos, service notes, recorded communications, and transactional payment details.

### Payment Processing:

Payments are securely processed through Stripe. We do not store your credit card details.

### Use of Information:

Your personal information is used to provide services, communicate, schedule jobs, process payments, prevent fraud, and comply with legal obligations.

### Cookies & Location Data:

Cookies may be used for website functionality and analytics. Location data may be used for dispatch, verification, and fraud prevention.

### Marketing Communications:

You may receive appointment notifications and promotional messages. You may opt out of non-essential marketing at any time.

### Sharing Information:

We may share information with Jobber, Stripe, fraud prevention services, and legal authorities when required. We do not sell personal information.

### Security Measures:

We maintain administrative, technical, and physical safeguards to protect personal information.

### Retention:

We retain information only as long as necessary for business, legal, and tax purposes.

#### Your Privacy Rights:

You may request access, correction, deletion, or withdrawal of consent by contacting us.

#### California & U.S. State Privacy Rights:

Residents may opt out of cross-context behavioral advertising at <https://www.transparentadvertising.com>.

#### Business Transfers:

Personal information may transfer if business ownership changes.

#### Children's Privacy & Age Requirement:

You must be at least the age of majority in your jurisdiction of residence to use our Websites, applications, and services. We do not intentionally collect or solicit Personal Information from children under the age of 13 (or such other age as may be directed by applicable law). If we become aware that we have received Personal Information from a child without verified parental consent, we will delete that information as soon as reasonably possible. If you believe that we may have collected Personal Information from a child, please contact us immediately at [privacy@getjobber.com](mailto:privacy@getjobber.com).

#### Policy Updates:

We may modify this policy at any time by posting updates on our website.

#### Contact Information:

Willamette Valley Patio Covers

Website: [www.willamettevalleypatiocovers.com](http://www.willamettevalleypatiocovers.com)

Email: [operations@willamettevalleypatiocovers.com](mailto:operations@willamettevalleypatiocovers.com)

Phone: 503-884-1691

#### Jobber Privacy Contact:

[privacy@getjobber.com](mailto:privacy@getjobber.com)

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