Amity
Community Services Inc

Annual Report
2025–26



Strategic Plan 2023-2028

Amity Community Services Inc

Purpose

Amity Community Services purpose is to provide a specialised service that supports all Territorians to achieve their full potential and to be a voice to influence change.

Mission

To be of value to and enrich the lives of all in the Northern Territory.

Values

Trust

To ensure the community feels valued, safe and a sense of belonging when accessing services.

Accountability

Amity will consider the needs and concerns of the community to ensure professionalism, compliance and competence.

Respect for all

Amity will respect everyone, and values difference and diversity.

Advocacy

Amity will endeavor to be a voice to help influence change and help create positive changes in society for all people.

ACKNOWLEDGMENT OF COUNTRY

Amity would like to acknowledge the traditional custodians of the land on which the organisation is based and where we serve the community, the Larrakia (Saltwater) people on Larrakia Land. We pay our respects to the traditional owners of the land, past, present and emerging.

	Our People	Our Clients	Our Services	Our Organisation
Strategic GOALS *"what we want to do"*	Attract, develop and retain staff who develop the organisations culture. Our staff are committed, passionate and engaged in what Amity does and demonstrate exceptional practice.	Reach more individuals and families in our urban and remote communities.	Provide services that meet the everchanging needs of our communities.	Continually grow our organisations systems and quality.
Strategies to ACHIEVE the goals *"how we will do it"*	Investing in our workforce.	Ensuring reliable and equitable access to our services.	Developing quality services that reflect client needs and demands.	Applying strong financial management and operational decision making while leveraging opportunities that are aligned to our goals.
SUCCESS measures *"how we know we have achieved it"*	A quality workforce with high staff satisfaction and wellbeing. High retention rate and positive feedback from satisfaction surveys.	Expanded service reach and increased client engagement. Improved quality of life indicators for our clients. Feedback from clients to indicate life changing outcomes.	Program and service evaluation demonstrating the positive impact our services are having.	Maintain continuous improvement and innovation. Evaluate the positive impact our services are having on community, with evidence to demonstrate this.

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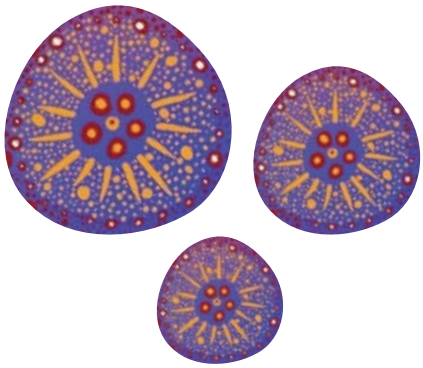
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Overview



About Us

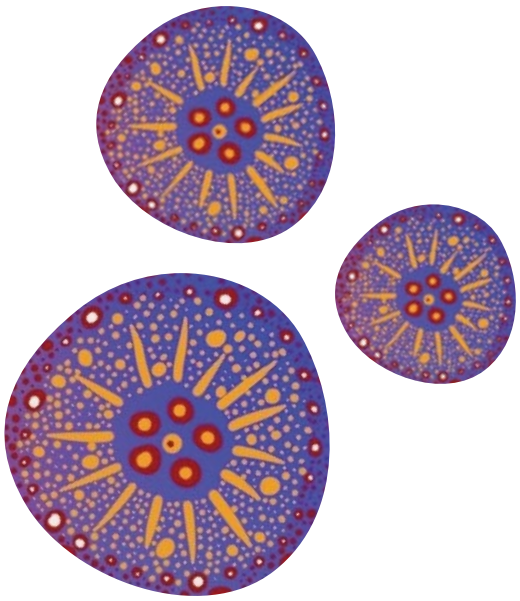
Where we come from

Amity Community Services Inc. (Amity) has been providing services for people and the broader community for over 40 years.

Amity started out in 1976 as the Darwin and District Alcohol and Drug Dependence Foundation. The service was created to work with people who were experiencing harm from their drug and alcohol dependence.

During the late 80s as evidence became clearer the organisation's work focused on harm reduction and moved to align its understanding of behaviours of habit.

In the mid 1990s we recognised that because of increased availability and accessibility of gambling products – people, families and the community were experiencing harms from the behaviour and products and we already had knowledge and skills in behaviours of habit so we began to work within the gambling arena too.



Who we are

Amity is a for-purpose community organisation based in Darwin.

We have diverse funding sources that enable us to deliver a range of professional evidence-informed services and programs that encourage healthier habits and lifestyles. These projects and services are underpinned by harm reduction. We specialise in the areas of alcohol, other drugs, gambling and our associated mental health.

We see habits as a usual part of life and we understand habits have both benefits and costs. We appreciate people go through different stages when working to change behaviour and we work to support your change process with rational compassion and evidence informed practical tips and strategies.

We work with people to understand their needs, enabling us to work collaboratively in planning tips and strategies, building upon current skills and/or developing new skills that may assist people in practical ways when changing. Amity works in a manner that is non-judgemental, supportive and encouraging. We are recognised for our commitment, connection and contribution to our community.

Our People

Board Members

Name	Position	Dates acted *(if not for whole year)*
Karen O'Dwyer	Board Chairperson	Full-term
Brett Hagan	Board Treasurer	Full-term
Joanne Tilbrook	Board member	Full-term
Kerin Bolton	Board member	Full-term
Mandy Pearce	Board member	Full-term
Jarrod Wee	Board member	Full-term
Ashley McManus	Board member	Full-term
Sam	Board Member	What dates?

Employees

Name	Position	Dates acted *(if not for whole year)*
Darrell Brock	Chief Executive Officer	Full-term
Julie Seager	General Manger/DEO	Full-term
Margaret Hynes	Executive Assistant	
Tereza Miartusova	Administration Officer	Until December 25
Cassandra Makin	Health Promotions Officer	Until September 25
William Duncan	Counsellor/Educator	
Aline Harten	Counsellor/Educator	
Stacey Freer	Gambling Project Officer	
Luyi Yang	Gambling Project Officer	
Lauren Haines	Program and Operational Manager	
Lindsey Newman	AOD Programs Manager	
Shayne Keen	Supply Reduction Officer	What dates?
Fran Halse	Maintenance/Cleaner	

Board Members



Karen O' Dwyer
Chairperson



Joanne Tilbrook
Secretary



Brett Hagan
Treasurer



Kerin Bolton
Board Member



Jarrod Wee
Board Member



Mandy Pearce
Board Member



Ashley McManus
Board Member

Employees



Darrell Brock
CEO



Julie Seager
General Manager/ CEO



Margaret Hynes
Executive Assistant



Tereza Miartusova
Administration Assistant



Tania Whitehead
Counselling Manager



Aline Harten
Counsellor/Educator



William Duncan
Counsellor/Educator



Lindsey Newman
AOD Programs Manager



Shayne Keen
Supply Reduction Officer



Cassandra Makin
Health Promotion Officer



Lauren Haines
Program and Operational Manager



Stacey Freer
Gambling Project Officer



Luyi Yang
Gambling Project Officer

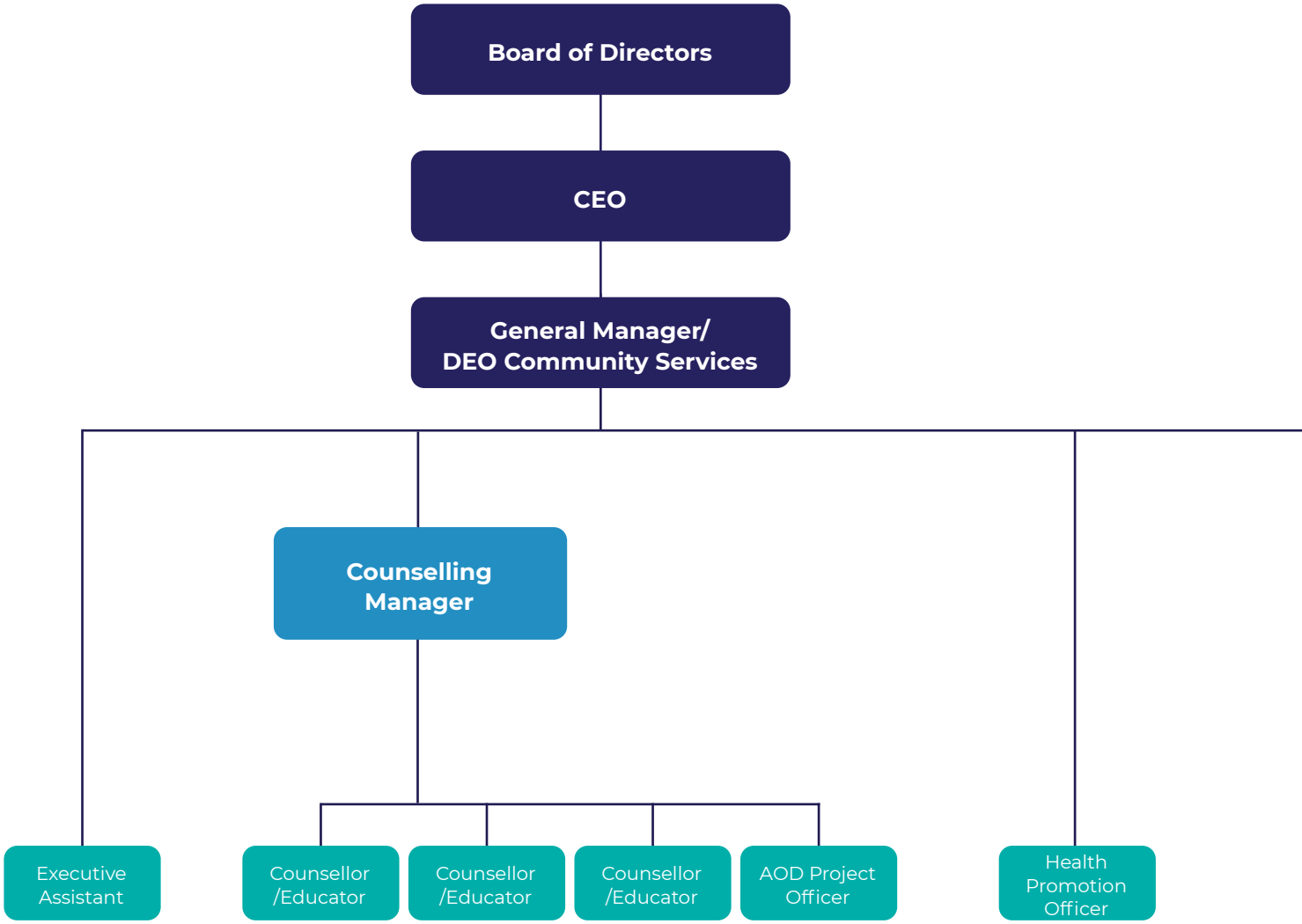


Fran Halse
Cleaner

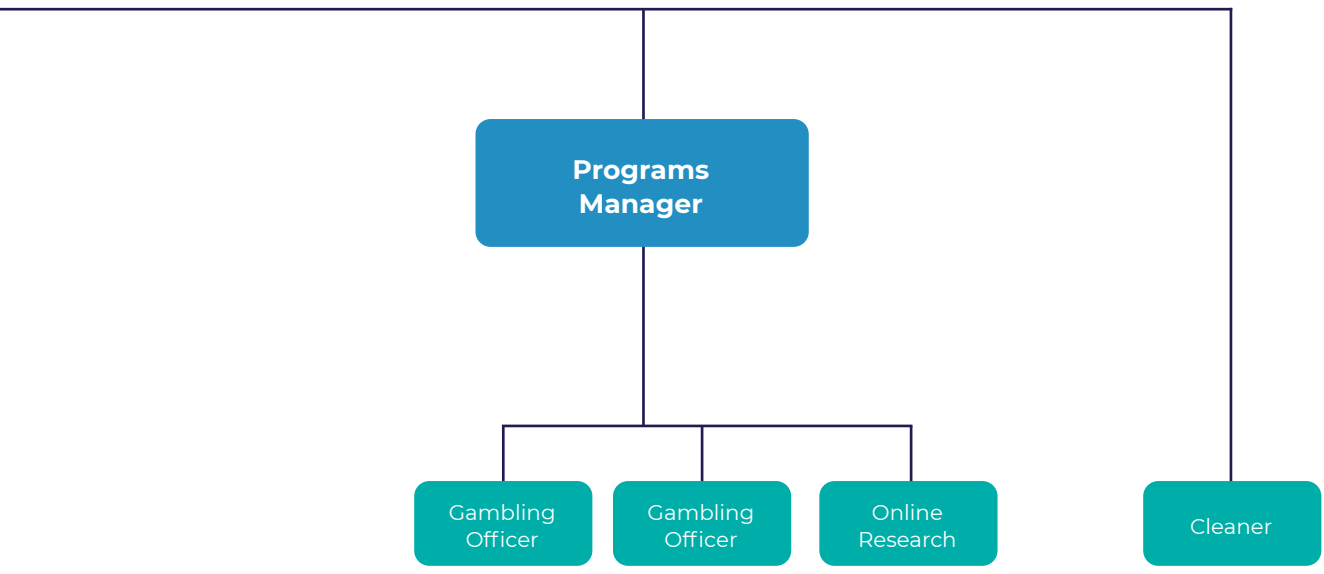
Structure and Management

Amity Community Services Inc is registered with the Australian Charities and Not-for-profits Commission (ACNC).

Organisational Chart




Clueless


Programs Manager
Gambling Officer
Gambling Officer
Online Research
Cleaner

AGM Minutes 2025

Location:
The Atrium, Parap

Date:
Thursday Oct 23rd 2025

Time Commenced:
17:07

Time Concluded:
17:28

Group Members Present:
Karen O Dwyer (Chairperson) Joanne Tilbrook (Secretary) Mandy Pearce (Vice Chair) Kerin Bolton (Board) Ashly McManus (Board) Jarrod Wee (Board)

Staff Members Present:
Darrell Brock, Julie Seager, Lindsey Newman, Lauren Haines, Tania Whitehead, William Duncan (via Teams) Stacey Freer, Luyi Yang, Tereza Miatusova.

Nicole Dunn (Lawyers).

Apologies: Brett Hagen

Minute Taker: Mags Hynes

Previous Minutes: Mags Hynes

ITEM 1 – Welcome and introductions

Acknowledgement of Country

We acknowledge and pay respects to Traditional Owners of the lands on which we breathe, walk and live today. We acknowledge the Stolen Generation and their trauma, lived experiences, and the ongoing impacts this has today. We acknowledge and respect the strength of Traditional Owners and will walk alongside in their journey today.

ITEM 2 – Apologies

Brett Hagen

ITEM 3 – Review of actions from previous annual general meeting

ITEM 4 – Acceptance of minutes of previous annual general meeting

Proposed resolution: That the minutes of the 24/25 annual general meeting be accepted.

Moved: Julie Seager
Seconded: Joanne Tilbrook

ITEM 5 – President/Chair's report

Proud of all the new things that are happening at Amity, and that we try to ensure we remain current in relation to serving the community. Expressed her gratitude to all the staff for their hard work, dedication and commitment. It was good to see the Gambling Harms Awareness Campaign adverts in prominent places (such as Airport) to raise awareness.

ITEM 6 – CEO's report

Echo's chairs report, updates given as per the CEO report in the Annual report. Recruitment remains a challenge however this will hopefully resolve with new advertisement. Thank Paul for his 10yrs of dedicated service, who now has transitioned into retirement. expressed the current climate in relation to finding and funding applications

ITEM 7 – Questions to directors

Nil.

ITEM 8 – Proposed resolutions

Nil.

ITEM 9 – Acceptance of financial statements

Proposed resolution: That the financial statements tabled at the annual general meeting be accepted.

Moved: Julie Seager
Seconded: Mandy Pearce

ITEM 10 – Acceptance of annual report

Proposed resolution: That the annual report tabled at the annual general meeting be accepted.

Moved: Lindsey Newman
Seconded: Jarrod Wee

ITEM 11 – Appointment of an auditor

Proposed resolution: That auditor be appointed as Amity's auditor for the next reporting period.

TO BE ADJOUNED UNTIL DEC 25 BOARD MEETING

ITEM 12 – Results of the general election

All current board members nominated.

ITEM 13 – Closing

Meeting close 17:28

Chairperson's Report

I am pleased to advise that after many decades of effort we have finally secured our block at 155 Stuart HIghway. This will allow us to commence building works for our new facility shortly.

I would like to thank the NT Government for all their assistance in getting approval through. It has taken more than twenty-five years to get to this moment and countless efforts by staff and board members over this time.

It is fitting that we embark on this major expansion in our fiftieth year of operation and be assured with our new building operational we will be well placed to continue to grow the outstanding services we deliver to our community.

None of these achievements happen by accident and I would like to thank our board, staff and volunteers who have worked tirelessly to get us to this point and the opportunities that await.

The challenge now is for us to identify where our expanded services can best be directed and how we can continue to improve our counselling, education and awareness programs for our clients.

Some of you may know I have served on the Amity board for 25 years and am immensely proud of all we have achieved in that time.

I look forward to continuing to be part of Amity moving forward and the next chapter in our story.

B. Hagan

Brett Hagan
Acting Chairperson



CEO's Report

Our dedicated staff have responded with professionalism, resilience, and unwavering commitment to ensuring clients receive the support they need when they need it most.

The year in review

It is my pleasure to present the Annual Report for Amity Community Services for the reporting period 2025/2026. I would firstly like to thank everyone for attending and a special welcome to our new Board member Sam? who became part of the Amity Board on June 18th earlier this year.

Over the past year, Amity Community Services has remained committed to supporting individuals, families, and communities affected by alcohol and other drug (AOD) use, volatile substance use (VSU), and gambling-related harms. Through our counselling, education, training, and health promotion services, we have continued to deliver evidence-based programs that empower people to make positive changes and improve their wellbeing. I am very encouraged by our ongoing ability to attract evidence based positive outcomes across all our programs, the dedication and commitment by the Amity team is we continue to achieve this.

This year has again presented both challenges and opportunities. Increasing demand for support services has highlighted the ongoing need for accessible, compassionate, and culturally responsive care. Our dedicated staff have responded with professionalism, resilience, and unwavering commitment to ensuring clients receive the support they need when they need it most. We do continue to reach out to our funders to seek additional revenue for Amity's workforce expansion.

Throughout the year, Amity provided a range of therapeutic interventions, community education initiatives, and capacity-building programs designed to reduce the harms associated with addiction and risky behaviours. We strengthened partnerships with community organisations, government agencies, health providers, and other stakeholders to improve service coordination and create better outcomes for our clients and communities.

A significant focus has been placed on health promotion and prevention activities. By delivering educational programs and community awareness campaigns, we have continued to increase understanding of substance use and gambling-related harms while promoting healthier lifestyles and informed decision-making.

Our commitment to continuous improvement has also remained strong. We have continued to invest in workforce development, enhanced service delivery systems, and strengthened governance practices to ensure the organisation remains responsive, accountable, and sustainable. These improvements position Amity well to meet future challenges and continue delivering high-quality services.



Our RAP Journey

Amity remains committed to advancing reconciliation and strengthening relationships with Aboriginal and Torres Strait Islander peoples through our Reconciliation Action Plan (RAP) journey. We did have a setback earlier in the year whereby a particular timeline expired. Amity is now back on track.

As a community service organisation dedicated to supporting people experiencing harms associated with addiction and gambling, we recognise the importance of culturally safe, inclusive, and responsive services. We understand that Aboriginal and Torres Strait Islander communities continue to experience the impacts of historical and ongoing disadvantage, which can contribute to health, social, and wellbeing inequities.

Over the past twelve months, we have continued to embed reconciliation principles into our organisational culture, practices, and service delivery. This has included increasing staff awareness and understanding of Aboriginal and Torres Strait Islander histories, cultures, and perspectives, strengthening partnerships with local Aboriginal organisations and community representatives, and identifying opportunities to improve culturally responsive support for clients and their families

Our RAP journey is helping to create a more inclusive workplace and ensuring that reconciliation is reflected not only in our values, but also in the way we engage with communities and deliver services. Through ongoing learning, collaboration, and accountability, we are working to build stronger relationships, foster respect, and create opportunities that contribute to better outcomes for Aboriginal and Torres Strait Islander peoples.

While we acknowledge there is still much to learn and achieve, we are proud of the progress made to date and remain committed to reconciliation as a shared responsibility across all levels of the organisation. We look forward to continuing this important work and further embedding reconciliation into our strategic priorities and service delivery framework.

Strategic Planning and Quality Control

Strategic Planning

During the reporting period, Amity Community Services continued to strengthen its strategic direction to ensure the delivery of responsive, client-centred services for individuals affected by Alcohol and Other Drug (AOD) issues, Volatile Substance Use (VSU), and gambling addiction.

The organisation's strategic planning process focused on identifying emerging community needs, enhancing service accessibility, strengthening partnerships with key stakeholders, and ensuring the sustainability of programs and services. Regular consultation with clients, staff, funding bodies, and community partners informed service development and organisational priorities.

Key strategic priorities included:

- Delivering evidence-informed interventions that support positive client outcomes.
- Expanding community engagement and awareness activities relating to addiction and harm minimisation.
- Strengthening workforce capability through ongoing professional development and specialised training.
- Enhancing collaboration with health, community, and government agencies to improve referral pathways and integrated care.
- Maintaining strong governance and financial sustainability to support future service growth.

Through ongoing review and evaluation of strategic objectives, Amity Community Services remains committed to providing high-quality support services that respond effectively to the changing needs of the communities we serve.

Quality Control and Continuous Improvement:

Amity Community Services is committed to maintaining high standards of service delivery through a robust quality management and continuous improvement framework. Quality assurance processes are embedded across all areas of the organisation to ensure services remain safe, effective, accountable, and responsive to client needs.

Throughout the year, the organisation undertook regular reviews of policies, procedures, and operational practices to ensure compliance with relevant legislative, funding, and accreditation requirements. Client feedback, staff input, service data, incident reporting, and outcome measurement processes were actively used to identify opportunities for improvement.

Key quality activities included:

- Ongoing monitoring and evaluation of service delivery outcomes.
- Regular client satisfaction surveys and stakeholder feedback processes.
- Continuous review and updating of organisational policies and procedures.
- Staff training and professional development to maintain best-practice service standards.
- Risk management and incident review processes to promote client safety and organisational learning.
- Internal audits and quality improvement initiatives designed to enhance service effectiveness and operational efficiency.

The organisation values a culture of continuous improvement and accountability. By actively reviewing performance and implementing evidence-based improvements, Amity Community Services continues to strengthen service quality and achieve positive outcomes for individuals, families, and communities affected by addiction and related challenges.

Human resources and capacity building

The success of Amity Community Services is founded on the dedication, expertise, and commitment of our staff. Throughout the reporting period, the organisation continued to invest in its workforce to ensure the delivery of high-quality, culturally responsive, and client-centred services for individuals and families affected by Alcohol and Other Drug (AOD) issues, Volatile Substance Use (VSU), and gambling addiction.

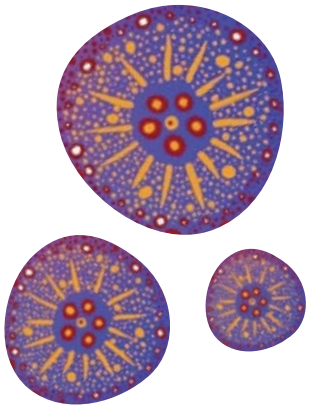
Recognising that our people are our greatest asset, Amity maintained a strong focus on workforce development, staff wellbeing, and organisational capacity building. Recruitment and retention strategies are continually reviewed to we attract and support skilled professionals who are committed to achieving positive outcomes for our clients.

During the year, staff participated in a range of professional development opportunities designed to strengthen knowledge, skills, and best-practice approaches in addiction treatment, case management, harm minimisation, trauma-informed care, cultural competency, and client engagement. Ongoing supervision, mentoring, and peer support processes provided opportunities for reflection, learning, and professional growth.

Key achievements in workforce development included:

- Supporting staff participation in internal and external training programs.
- Strengthening leadership and supervisory capabilities across the organisation.
- Enhancing staff knowledge of emerging trends and evidence-based practices in addiction support services.
- Promoting workplace health, safety, and wellbeing initiatives.
- Building organisational capacity through knowledge sharing, collaboration, and continuous learning.
- Supporting cultural awareness and culturally safe service delivery practices.

Amity Community Services remains committed to fostering a positive and inclusive workplace culture that values diversity, innovation, accountability, and continuous improvement.



Strengthening core corporate governance and technical improvements

Our GM/DCEO has done a considerable amount of work over past twelve months improving corporate governance and technical aspects of the organisation. With support from some of our Board members there has been significant work done around policies and procedures but also bedding down some core components of the Board's responsibilities. An Annual review was conducted by both Kerin and Joanne earlier in the year.

I would like to acknowledge and thank our Board of Directors for their leadership, guidance, and support throughout the year. I also extend my sincere appreciation to our staff. I do need to also acknowledge our funding bodies whose dedication and collaboration make our work possible. Most importantly, I thank our clients for the trust they place in Amity and for allowing us to be part of their journey toward recovery, resilience, and wellbeing.

As we look ahead, Amity Community Services remains committed to our mission of reducing the impact of addiction and gambling harm across the communities we serve. We will continue to innovate, strengthen partnerships, and advocate for the needs of those affected by substance use and gambling-related issues.

Together, we can continue building healthier individuals, stronger families, and more resilient communities.

Sincerely,

D.Brock

Darrell Brock
Chief Executive Officer




Jingle
all the
way


THEY
THEY



Illicit Drug Referral Program (IDRP) including Volatile Substance Use (VSU) Initiatives

The 2025–2026 reporting period has been one of significant growth, innovation and strengthened sector collaboration for the Illicit Drugs Program. A key achievement was the implementation and successful operation of the Volatile Substance Use (VSU) Reporting Platform, a pilot initiative designed to strengthen the identification, reporting and response to volatile substance use across Darwin and Palmerston.

Throughout the year, considerable effort was invested in building partnerships, strengthening stakeholder engagement and developing the systems required to support a coordinated approach to volatile substance use. Early in the reporting period, collaboration with YETI enabled the adaptation of an existing reporting platform for use in the Top End. Extensive consultation was undertaken with government agencies, health services, community organisations, retailers, transit providers and local councils to ensure the platform was accessible, practical and responsive to community needs.

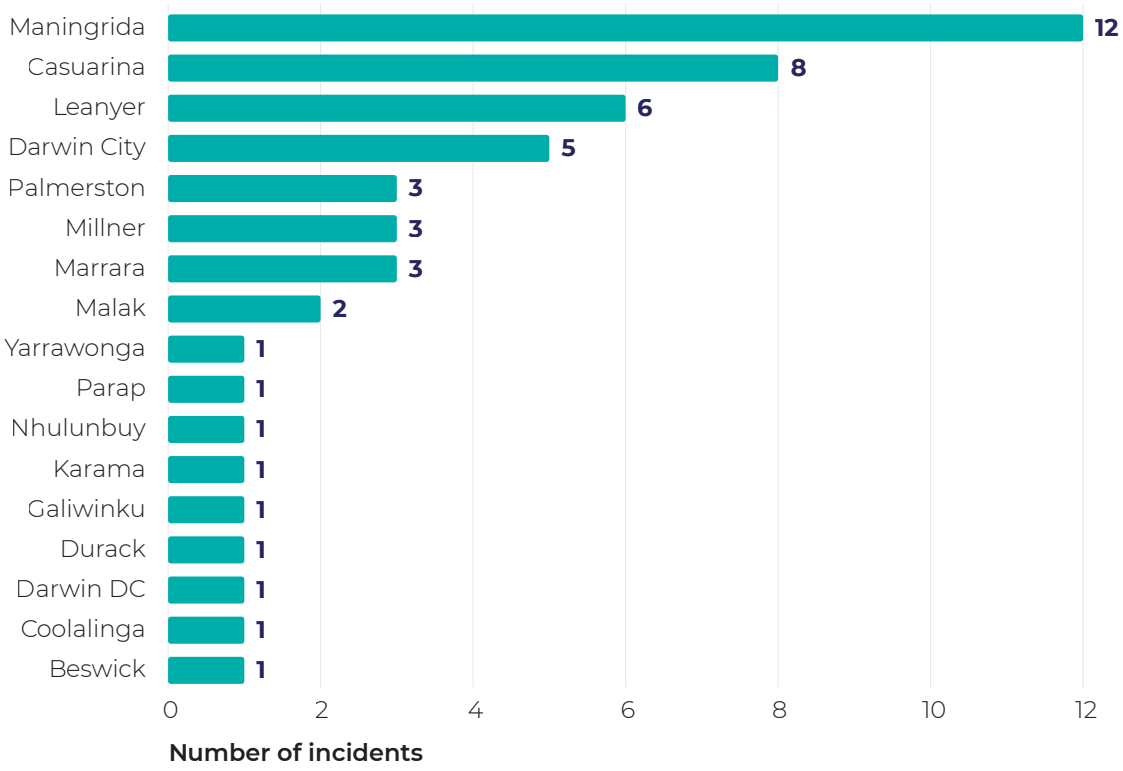
The VSU Reporting Platform officially launched in December 2025 as a 12-month pilot across Darwin and Palmerston. The platform was intentionally designed to streamline reporting processes and remove barriers to participation by providing a simple, confidential and accessible mechanism for reporting VSU activity. Importantly, the platform allows not only professionals and frontline workers to submit reports, but also members of the public, ensuring valuable community intelligence can be captured and acted upon. This represents a significant shift from previous approaches, where reporting opportunities were often limited and fragmented.

The success of this streamlined reporting approach has been demonstrated through strong community uptake. Within the first six months of operation, the platform received 53 reports from a diverse range of stakeholders, including community members, service providers and other frontline personnel. This outcome provides clear evidence that the pilot is addressing an identified service gap and that communities are willing to engage when reporting mechanisms are simple, accessible and meaningful. The growing volume of reports has enabled the program to identify emerging trends, monitor hotspot locations and better understand patterns of volatile substance use across the region.

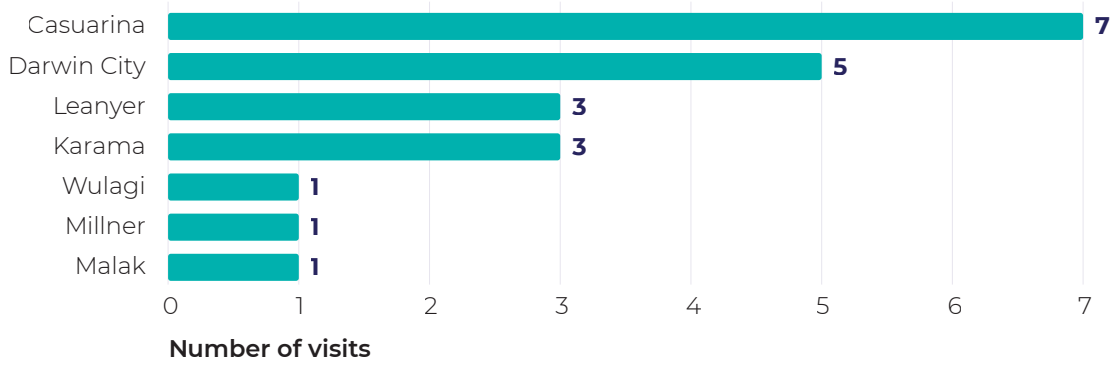
Data collected through the platform has informed targeted responses and strengthened collaboration between agencies. Reports have identified areas of concern across Darwin's northern suburbs and have also highlighted emerging issues in remote communities, including Maningrida. This intelligence has supported discussions regarding future service delivery opportunities, education initiatives and harm reduction strategies across the broader Top End.

Graphs below show data on the top 10 locations of VSU incident reports and Retailer visits across Darwin. These visits are one of Amity's responses to the VSU reports which we receive through the portal.

Top 10 Locations of VSU Incidents



Retailer Visits by Location



One of the most significant outcomes arising from the reporting platform was its direct contribution to a supply reduction response involving the sale of nitrous oxide products. Multiple reports received through the platform identified concerns regarding inappropriate sales practices by a retailer. This intelligence resulted in a coordinated response involving Amity, NT Health, NT Police and other stakeholders, ultimately leading to compliance action. This outcome demonstrates the practical value of community reporting and highlights how the platform can support both early intervention and regulatory action.

Alongside the implementation of the reporting platform, the program maintained a strong focus on community engagement, workforce development and sector collaboration. Information sessions were delivered to a wide range of stakeholders, including government agencies, youth services, residential care providers and frontline workers. These activities strengthened stakeholder knowledge, improved reporting confidence and increased awareness of available support services across the community. New educational resources were developed for young people, community organisations and frontline staff, while awareness campaigns, community information stalls, promotional materials and public transport advertising significantly increased visibility of both the program and the reporting platform.

A further milestone was the successful securing of funding for a dedicated Supply Reduction Officer position. This additional resource will increase the program's capacity to respond to reports, engage retailers, deliver education and undertake targeted outreach activities. The position will play a critical role in supporting the ongoing growth and sustainability of the program.

Overall, the 2025–2026 reporting period has demonstrated the value of innovative, community-driven approaches to addressing volatile substance use. The successful implementation of the VSU Reporting Platform, combined with strong stakeholder engagement and increasing community participation, has strengthened the program's contribution to early intervention, harm reduction and coordinated responses to volatile substance use across Darwin and Palmerston. The outcomes achieved to date provide a strong foundation for continued growth, expansion and long-term impact.

By strengthening partnerships, improving intelligence gathering and supporting earlier intervention, the Illicit Drugs Program continues to contribute to safer communities and improved outcomes for young people and families across the Top End.

Work Health and Safety Report

Amity's Work Health and Safety (WH&S) committee that is made consists of selected Amity staff members which meets monthly to ensure that Amity complies with any duty or obligations under the work health and Safety Act.

This is achieved by exercising due diligence, which means the group: acquires and keeps an up to date knowledge of work health and safety matters; ensures that communication processes are in place between the entirety of Amity staff to enable hazards to be identified and risks to be eliminated or minimised; and ensures that information regarding incidents, hazards and risks is received, documented, considered and responded to in a timely way.

The Work Health and Safety Group regularly reviews policies, monitors First Aid kit maintenance and responds timely to feedback. Current Work Health and Safety practises include: ensuring that the work environment is a safe environment, ensuring that regular hazard inspections of the workplace occur, having Work Health and Safety as a standing agenda item for each staff meeting.

Also, part of the work that the WH&S does is to ensure that appropriate training is given to those in the WH&S committee and also to the general staff which is inclusive of mandatory training for selected staff such as the First Aid Officers and also mandatory Fire training for all staff members.

The WH&S also ensures that all relevant assets are tagged for compliance and that scheduled inspections are performed on our emergency equipment inclusive of fire extinguishers, Defibrillation apparatus and as mentioned above our first aid kits.

This year:

- Fire safety training was conducted with staff members to keep everyone up to date on emergency procedures.
- Minor repairs have been carried out on the property to ensure safety for all staff.
- An update to all WHS procedures and inductions is currently underway, to streamline and make the process easier for all staff.

Amity is looking forward to a safe and successful year ahead.


CHIEF
WARDEN

Counselling Report

The Counsellors

During the reporting year, the counselling team experienced several significant changes. Will made the decision to relocate to Queensland, and as a highly valued member of the team, we were committed to retaining him. To support this, we offered him the opportunity to continue in his role remotely. This arrangement has proven to be highly successful, with Will maintaining strong engagement and a consistent attendance rate across both his existing and new clients.

Aline joined the team in November and very quickly made a strong and positive impact. From the outset, she demonstrated initiative and professionalism which was reflected in how rapidly she was able to build a full client list. Aline has established trust and rapport with clients, and her ability to maintain a speaks to both her dedication and the quality of care she provides. Since joining, she has sustained a consistently busy caseload showing reliability and great organisational skills in managing her workload effectively.

Tania continues to provide leadership within the team while also maintaining a consistently busy and demanding caseload. Having completed her Audit training in February, Tania gained valuable insight into the auditing process. Through this training, it became clear that Amity's auditing processes are highly thorough and well-developed, going above and beyond standard requirements. This level of diligence reflects a strong organisational commitment to accountability, continuous improvement, and delivering safe, high-quality services.

In May, Will was recognised for his expertise and professionalism when he was approached to represent the ACA Board and present an award at the ACA Symposium and Awards Night held in Melbourne. His involvement in such a prominent event brings positive recognition of Will's ongoing commitment to support clients and the community. Further demonstrating the team's excellence, Tania and Lindsay were nominated for an award at the AADANT Awards Night in June.

Luyi has played a valuable role in supporting the team through conducting initial intake assessments. She has worked collaboratively with Tania, further developing her skills and confidence, and has since progressed into completing case formulations. Drawing on her growing knowledge and experience, Luyi continues to strengthen her practice and provide meaningful support to clients, demonstrating both professional growth and a strong commitment to high-quality care.

All our counsellors consistently draw on a wide range of therapeutic approaches in their work, integrating new knowledge and skills as they continue to develop professionally. Their practice demonstrates a strong appreciation of how biological processes, physical responses, and environmental influences interact to shape a client's experience.

Group Sessions

After careful consideration and reflection on both client engagement and outcomes, a decision was made to place our SMART Recovery sessions on hold. This was not a decision taken lightly, but rather one informed by ongoing review and evaluation of service delivery to ensure that we are meeting the current and emerging needs of our client group in the most effective way possible.

We recognised an opportunity to redirect our focus toward areas where there is a growing demand and where we can provide more targeted support. In particular, we have seen significant growth in our work with families who are supporting a loved one experiencing substance use challenges. Rather than focusing solely on intervention with the individual, there has been an increasing need to provide education, guidance, and emotional support to family members who are often navigating complex and distressing situations. In response, we have expanded our facilitation of family-focused sessions and therapeutic support.





Networking and Events

July 2025

Tania and Lindsey attended an AADANT facilitated morning tea bringing agencies together to network, build connections, and share experiences, while enjoying traditional Aboriginal food and promoting cultural awareness community.

- Dabble visited Amity to meet with Lauren to discuss service capabilities, and with Tania to explore counselling services and collaborative opportunities supporting clients.

August 2025

AADANT Lauren, Lindsey and Tania collaborated to present a thorough introduction of Amity's services online to various agencies hosted by AADANT

September 2025

CAAPS met with COE Scott. A few of the Amity team (Lauren, Julie, Lindsey and Tania) met and discussed our services.

- Mental Health Professional Network - Navigating and Understanding Psychosocial Risks in the Workplace

November 2025

Tania facilitated a written interview with a student from Taminmin who is interested in counselling and its part of their module to interview places they may like to work.

January 2026

Aline started Self-Care at Work Challenge – this included yoga and daily affirmations

February 2026

Meet and greet with Salvation army who had just started the Youth Street to Home Program

- 2 x days, Tania completed Internal Audit training hosted by Atlas.

March 2026

Headspace Consortium, various agencies discussed how best to work together and share information.

- Neami – Tania spoke about our services, very positive meeting and well received.
- Tania attended the online AADANT AOD Case Management Toolkit discussion and development of the AADANT AOD Case Management Handbook.

May 2026

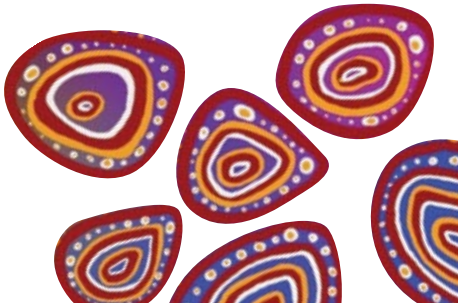
Tania and Lindsey met with AOD team at RDH. We were shown around the detox/ withdrawal unit as well as AOD triage and Opiate Pharmacotherapy Program (OPP). We updated the team on Amity's services and discussed client retention after discharge from their services and referrals to Amity.

- Saltbush – They visited Amity and we discussed our services
- Disability Gateway - Teams meeting regarding both service's information

June 2026

AADANT Awards Night – Parliament House Tania and Lindsey attended

- AADANT conference, two-day event attended by various team members
- Saltbush – New team member Tilly met with Tania to discuss services

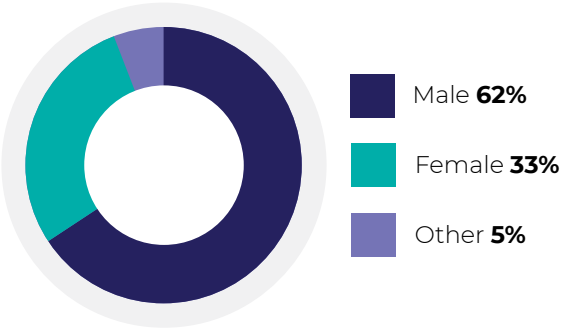


Statistics

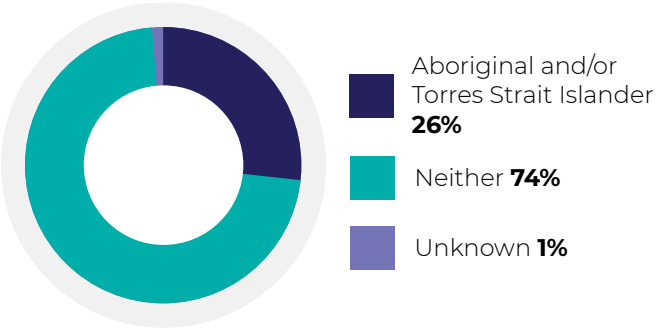
333
people attended the service

2,158
total sessions
↑ 25% increase from last year

Gender



Aboriginal and Torres Strait Islander status



Primary concerns

48%
Alcohol

19%
Methamphetamine

12%
Gambling
9% as a secondary concern

6%
Cannabis
22% as a secondary concern

29%
have disclosed a trauma history
have a diagnosed mental health condition

29%
report both depression and anxiety as their diagnosed mental health condition

Gambling Report

Amity Community Services continues to play a leading role in reducing gambling-related harm across the Northern Territory through health promotion, education, training, treatment and research.

In 2025–26, the Gambling Program refined its community outreach activities and strengthened its contribution to Territory-specific research and collaborative initiatives. Through sustained partnerships, community-informed practice and innovative program development, we worked with individuals, communities and organisations across urban, regional and remote areas to address the risks and impacts associated with gambling harm.

During 2025–26, we delivered 42 community-based sessions, reaching 2,833 participants, while a further 91 participants completed online gaming operator training. These activities continue to strengthen community awareness while building the knowledge, skills and capacity of frontline workers and industry professionals to recognise, prevent and respond to gambling-related harm.

Health Promotion

Health promotion remained a core focus of the Gambling Program throughout 2025–26, with an emphasis on improving the accessibility, relevance and reach of gambling harm information across the Northern Territory.

A key initiative was the redevelopment of the Gambling Hub on Amity's website, expanding its psychoeducational content to help people better understand gambling harm, identify their own level of risk, recognise early warning signs and access information about early intervention and support.

We also commenced work to strengthen data collection and analysis from the Northern Territory Gambling Helpline, with the aim of better understanding service use, support needs and outcomes. Improved data will help inform future service planning, health promotion activities and our understanding of gambling harm across the Territory.

Improving the cultural and linguistic accessibility of gambling harm information also remained a priority. Through collaboration with services and community leaders embedded within culturally and linguistically diverse (CALD) communities, we continued to explore more accessible and culturally relevant ways of connecting people with gambling harm information and support.

Strong stakeholder relationships supported health promotion activities across schools, rehabilitation services, community organisations and new settings, including the building and electrical trades. These partnerships broadened the reach of gambling harm information and strengthened a collaborative, community-wide approach to prevention and early intervention.

Gambling Harm Awareness Week

The 2025 Gambling Harm Awareness Week campaign, *Is Gambling Weighing On You?*, focused on the often unseen impact gambling can have on individuals and the emotional, social and financial weight that gambling harm can create.

The campaign provided opportunities to bring together diverse perspectives on gambling harm. An industry-focused launch featured a panel discussion involving representatives from government, research, treatment and industry. A separate community event brought together perspectives from lived experience, research, government and treatment, creating space for open and informed discussion about the realities of gambling harm in the Northern Territory.

These conversations are an important part of developing effective approaches to safer gambling, harm minimisation and pathways to support. Both panel discussions were recorded and made publicly available through Amity's YouTube channel, extending the reach of the conversations beyond those able to attend in person.

Throughout Gambling Harm Awareness Week, the team also held pop-up stalls within the community, providing opportunities to speak directly with Territorians about gambling harm and available support. These interactions are particularly valuable, allowing us to hear firsthand how our campaigns resonate with the community and to better understand people's experiences and perspectives on gambling in the Northern Territory. This feedback continues to inform how we communicate about gambling harm and ensures our health promotion activities remain grounded in the experiences of the communities we serve.



Community Programs

Community outreach focused on building the capacity of frontline workers to recognise and respond to gambling harm among their clients. Strengthening capability across existing services extends the reach of gambling harm support throughout the Territory and promotes earlier identification and intervention.

In 2025–26, we refreshed our community education program to improve its relevance and accessibility for different audiences. This included tailored versions of Safer Play and Risk Knowledge Sessions (SPARKS) for neurodivergent young people, Beyond the Bet for clinicians, and Gambling Go Easy for culturally and linguistically diverse (CALD) communities.

Accessibility was further improved through monthly online Beyond the Bet sessions, enabling professionals from multiple organisations to participate simultaneously and providing greater flexibility than organisation-specific, face-to-face delivery.

We were also invited to present on Amity's services to AADANT and at the CLP Trower Branch meeting, providing further opportunities to increase awareness of gambling harm supports and strengthen connections across the sector.

Industry Programs

Industry training continued to strengthen the capacity of gaming venue staff to recognise indicators of gambling harm, engage appropriately with customers, and support self-exclusion and other harm minimisation measures.

During the year, Amity again partnered with online wagering provider Dabble to develop a broader safer gambling training program for its Premium Experience and Customer Support teams. In collaboration with international gambling consultant Jay Robinson, two tailored training sessions were developed and delivered face-to-face. Building on these sessions, a training package was developed to support ongoing learning and strengthen safer gambling practices across Dabble's teams.

We maintained regular engagement with land-based gaming venues across the Northern Territory, distributing harm minimisation resources, promoting awareness of available support services, and strengthening our understanding of the challenges experienced by industry at a local level.

As part of our commitment to strengthening gambling harm minimisation within the industry, Amity partnered with Licensing NT through a dedicated working group. The project involved visiting all 64 gaming venues across the Northern Territory to review the implementation of the NT Code of Practice for Responsible Gambling 2022 and NT Casino Code of Practice for Gaming Harm Minimisation 2023, identify regulatory and harm minimisation risks, and explore opportunities to strengthen venue practices, processes and procedures.

Through direct consultation with licensed venues and consideration of approaches used in other jurisdictions, the working group sought to develop evidence-informed recommendations for industry and government, including an ongoing risk-based harm minimisation compliance approach for Licensing NT. This collaboration provides an important opportunity for Amity to contribute its specialist gambling harm expertise to the continued development of effective regulation and harm minimisation practices across the Territory.

Research

2026 saw the conclusion of the Gambling Awareness Messaging and Education (GAME) project in partnership with Flinders University and the Array. The research developed targeted harm prevention resources for young Territorians, co-designed with young gamers. These resources will be embedded into our school health promotion events and educational sessions in the coming year.

2026 marked the conclusion of the Gambling Awareness Messaging and Education (GAME) Project, delivered in partnership with Flinders University and The Array. The project developed targeted gambling harm prevention resources for young Territorians, co-designed with young gamers to ensure their perspectives and experiences informed the final products. In the coming year, these resources will be integrated into Amity's school-based health promotion activities and education sessions, supporting ongoing prevention and early intervention efforts.

Amity also joined the Advisory Working Group for the successful research proposal, The Role of Lived Experience and Recovery Narratives on Self-Awareness and Social-Emotional Wellbeing for Individuals and Family/Carers in the Northern Territory. Our involvement will provide an opportunity to contribute practice-based expertise and support research that strengthens understanding of lived experience, recovery and wellbeing within the Northern Territory context.

Building on our impact

In 2026–27, the Gambling Program will build on this year's progress by focusing on accessibility, reach, evidence-informed practice and lived experience. We will continue to strengthen the accessibility of gambling harm information and education, working with communities and partner organisations to ensure resources are relevant to the diverse cultural, linguistic and geographic needs of Territorians.

Through online education, community partnerships and engagement in both established and new settings, we will seek to connect with more people across urban, regional and remote communities while continuing to build the capacity of frontline services to recognise and respond to gambling harm.

A key focus will be translating research into practice through the implementation of findings and resources from the GAME Project. Co-designed resources developed with young gamers will be incorporated into school-based health promotion and education activities, providing an opportunity to embed research findings directly into prevention initiatives and learn from their implementation in practice.

We will also strengthen the role of lived experience in program design and development, creating greater opportunities for the perspectives of people affected by gambling harm to inform our education, health promotion and prevention activities. Together, these priorities will support a more accessible, responsive and community-informed approach to reducing gambling harm across the Northern Territory.



Our Finances



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AUDITOR'S INDEPENDENCE DECLARATION UNDER SUBDIVISION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012

TO THE COMMITTEE MEMBERS OF AMITY COMMUNITY SERVICES INCORPORATED

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2026 there have been no contraventions of:

(i) the auditor independence requirements as set out in Subdivision 60-40 of the *Australian Charities Not-for-profits Commission Act 2012*, in relation to the audit, and

(ii) any applicable code of professional conduct in relation to the audit.

Nexia Edwards Marshall NT
Chartered Accountants

Noel Clifford
Partner

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Email: nclifford@nexiaemnt.com.au

Darwin, Northern Territory
Dated: 07 October 2026

Nexia Edwards Marshall NT

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AMITY COMMUNITY SERVICES INCORPORATED.

Opinion

We have audited the financial report, being a special purpose financial report, of Amity Community Services Incorporated (the "Association"), which comprises the statement of financial position as at 30 June 2026, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policy information, and the statement by the Committee Members.

In our opinion, the accompanying financial report of Amity Community Services Incorporated, is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* and the *Northern Territory of Australia Associations Act 2003* including:

(i) giving a true and fair view of the Association's financial position as at 30 June 2026 and of its financial performance and its cashflows for the year then ended;
(ii) complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022;* and
(iii) the accounts of the Association have been properly prepared and are in accordance with the books of the Association.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional & Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter – basis of accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Committee Members' financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012* and the *Northern Territory of Australia Associations Act 2003.* As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AMITY COMMUNITY SERVICES INCORPORATED (CONT.)

Other information

The Committee Members are responsible for the other information. The other information comprises the information in Amity Community Services Incorporated annual report for the year ended 30 June 2026 but does not include the financial report and the auditor's report thereon.

Our opinion on the financial report does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of the other information we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Committee Members for the financial report

The Committee Members of Amity Community Services Incorporated are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report, is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the *Northern Territory of Australia Associations Act 2003.* The Committee Members' responsibility also includes such internal control as the Committee Members determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee Members are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

The Committee Members are responsible for overseeing the Association's financial reporting process.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AMITY COMMUNITY SERVICES INCORPORATED (CONT.)

Auditor's responsibilities for the audit of the financial report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by those charged with governance.
- Conclude on the appropriateness of the Committee Members' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AMITY COMMUNITY SERVICES INCORPORATED (CONT.)

We communicate with the Committee Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Nexia Edwards Marshall NT
Chartered Accountants

Noel Clifford
Partner

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Mobile: 0417 864 114
Email: nclifford@nexiaemnt.com.au

Darwin, Northern Territory

Dated: 07 October 2026

Financial Statements

Statement of Profit and loss and Other Comprehensive Income for the Year Ended 30 June 2026

	2026 $	2025 $
Revenue		
Grant Income	1,917,722	1,920,945
Other Income	64,302	145,332
Total Expenses	**1,982,024**	**2,066,277**
Expenses		
Computer Costs	38,940	27,874
Depreciation	33,938	35,779
Employment Expenses	1,250,893	1,455,838
Insurance	129,976	133,329
Professional and Consultancy Costs	63,747	57,690
Program Costs	52,891	95,970
Training & Professional Development	10,503	40,795
Other Administrative Costs	182,553	226,967
Total Expenses	**1,763,441**	**2,074,242**
Net current year surplus (deficit)	**218,583**	**(7,965)**
Other comprehensive income	**–**	**–**
Total comprehensive income (loss) for the year	**218,583**	**(7,965)**

The full set of audited financial statements for Amity Community Services Incorporated are available on request from Amity Community Services or via the Australian Charities and Not-for-Profit Commission's website www.acnc.gov.au

Statement of Financial Position
For the year ended 30 June 2026

	2026 $	2025 $
Assets		
Current Assets		
Cash and cash equivalents	2,028,696	1,827,073
Other current assets	72,290	132,819
Total current assets	**2,100,986**	**1,959,892**
Non-current assets		
Property, plant and equipment	835,357	836,615
Total non-current assets	**835,357**	**836,615**
Total assets	**2,936,343**	**2,796,507**
Liabilities		
Current liabilities		
Trade and other payables	190,302	79,886
Employee provisions	239,090	224,170
Total current liabilities	429,392	304,056
Non Current Liabilities		
Employee Provisions	4 2,545	246,628
Total non current liabilities	**42,545**	**246,628**
Total liabilities	**471,937**	**550,684**
Net assets	**2,464,406**	**2,245,823**
Equity		
Reserves	950,000	950,000
Retained earnings:		
Opening Balance 1 July 2025	1,295,823	1,303,788
Surplus / (Deficit) for the Year	218,583	(7,965)
Closing Balance 30 June 2026	1,514,406	1,295,823
Total equity	**2,464,406**	**2,245,823**

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Statement of Cash Flows
For the year ended 30 June 2026

	2026 $	2025 $
Cash flows from operating activities		
Grants and other receipts	1,947,411	1,953,236
Interest received	34,613	51,041
Payments to suppliers and employees	(1,747,721)	(2,156,610)
Net cash provided by (used in) operating activities	234,303	(152,333)
Cash flows from investing activities		
Proceeds from sale of assets	–	62,000
Payment for property, plant and equipment	(32,680)	(105,282)
Net cash (used in) investing activities	(32,680)	(43,282)
Cash flows from financing activities		
Net increase (decrease) in cash held	201,623	(195,615)
Cash and cash equivalents at beginning of the financial year	1,827,073	2,022,688
Cash and cash equivalents at end of the financial year	**2,028,696**	**1,827,073**

The full set of audited financial statements for Amity Community Services Incorporated are available on request from Amity Community Services or via the Australian Charities and Not-for-Profit Commission's website www.acnc.gov.au


NAIDOC
WEEK 25
THE NEXT GENERATION:
STRENGTH, VISION & LEGACY

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