

ATTENTION

Important Information-----Please Read

Reading and following these simple directions will allow your paperwork to be completed easily and quickly without delays.

Arizona State regulations requires that all Death Certificates must be completed prior to disposition (cremation or burial). **SOCIAL SECURITY NUMBER for the deceased is requested on the Death Registration Sheet.** (This information is for the Certified Death Certificate.) This is for your convenience when handling the estate. Other pertinent information the family may want to included on the Death Certificate would include the deceased's parent's names (including the deceased's mother's maiden name), birth city, county and state, decedents address and zip code. Information not provided at the time of arrangements or completion of Death Certificate will require additional fees to be paid to the state or county agencies *if* information is added or changed at a later date. The state requires documentation for additions or changes. (Certified marriage license, birth certificate, social security card, etc. Copies will not be acceptable)

We realize this form is very detailed. This is a government required form. **EVERY BOX MUST BE COMPLETED EXCEPT** for box numbers **9, 20, 21, 22, 23 28b.** (HRRF, Place of disposition, Name of Funeral Home and their information, type and place of death), we will enter this information for you. If you do not want to provide all of the requested information you can enter ***unknown, refused or not applicable*** (N/A). If all other boxes are not completed it will delay the DISPOSITION AND THE DEATH CERTIFICATE.

Please note all first and last names are required where requested. Middle names are optional but you must place N/A, refused or unknown in the box if you choose not to provide the name.

Below are some helpful hints for filling out the numbered boxes as indicated. Remember decedent is the deceased and the informant is the person filling out the worksheet.

1D. Suffix is either Jr, Sr, etc

10 A, B, C, D, E. This must be a physical address, not a PO Box.

15 A, B, C, D, E If the deceased is not married at the time of their death, place N/A in the boxes referring to the spouse.

18 E, F, G, H Personal information of the informant. Remember you can enter refused except for your address.

(18 I.) Your signature verifies you are ready for the registration of the death certificate as submitted. Please sign. The date must be after the deceased has passed. We will fill in disposition information. Electronic Signatures are NOT acceptable.

24 A, B. An occupation and industry are requested. Retired, Disabled or Unemployed are not acceptable. If the person never worked you can put never worked or homemaker.

ARIZONA DEPARTMENT OF HEALTH
SERVICES BUREAU OF VITAL RECORDS
DEATH REGISTRATION WORKSHEET

This form is for the collection of the data needed to complete the Arizona Certificate of Death. ***This is not a death certificate.***

Arizona Revised Statute §36-342. Disclosure of information; prohibition

A. The state registrar may provide information contained in vital records to persons, including federal, state, local and other agencies, as required by law and for statistical or research purposes. B. Except as authorized by law, a local registrar, a deputy local registrar or the state registrar or their employees shall not:

1. Permit inspection of a vital record or evidentiary document supporting the vital record.
2. Disclose information contained in a vital record.
3. Transcribe or issue a copy of all or part of a vital record.

1A. DECEDENT'S LEGAL FIRST NAME				1B. DECEDENT'S LEGAL MIDDLE NAME			
1C. DECEDENT'S LEGAL LAST NAME				1D. SUFFIX (Jr, II, etc)		1E. AKA'S IF ANY	
2. SEX <input type="checkbox"/> Female <input type="checkbox"/> Male <input type="checkbox"/> Not Yet Determined		3. U.S. SOCIAL SECURITY NUMBER <input type="checkbox"/> None <input type="checkbox"/> Unknown		4. DATE OF DEATH (mm/dd/yyyy)		5A. DATE OF BIRTH (mm/dd/yyyy)	
						5B. AGE IN ____ Years ____ Months ____ Days ____ Hours ____ Minutes	
6A. DECEDENT'S BIRTH CITY OR TOWN		6B. DECEDENT'S BIRTH COUNTY		6C. DECEDENT'S BIRTH STATE		6D. DECEDENT'S BIRTH COUNTRY	
7. EVER IN U.S. ARMED FORCES? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown		8. DECEDENT'S NAME PRIOR TO FIRST MARRIAGE				9. HRRF (Human Remains Release Form) <input type="checkbox"/> Yes <input type="checkbox"/> No	
10A. DECEDENT'S RESIDENCE STREET ADDRESS			10B. ZIP CODE	10C. RESIDENCE CITY		10D. RESIDENCE COUNTY	10E. RESIDENCE STATE
10F. RESIDENCE COUNTRY		11. IN CITY LIMITS <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown		12. HOW LONG IN THE STATE OF ARIZONA? ____ Days <input type="checkbox"/> Hours <input type="checkbox"/> Minutes <input type="checkbox"/> Years <input type="checkbox"/> Months <input type="checkbox"/> Weeks <input type="checkbox"/> In Transit <input type="checkbox"/> Unknown		13. RESIDED IN AZ. TRIBAL COMMUNITY? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	
						If yes, list name of Arizona Tribal Community on the line above	
14. MARITAL STATUS <input type="checkbox"/> Married <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced <input type="checkbox"/> Never Married <input type="checkbox"/> Married but Separated <input type="checkbox"/> Not Obtainable <input type="checkbox"/> Unknown							
15A. FIRST NAME OF SURVIVING SPOUSE		15B. MIDDLE NAME OF SURVIVING SPOUSE		15C. LAST NAME OF SURVIVING SPOUSE PRIOR TO FIRST MARRIAGE		15D. SUFFIX	15E. LAST NAME OF SURVIVING SPOUSE
16A. FATHER'S FIRST NAME		16B. FATHER'S MIDDLE NAME		16C. FATHER'S LAST NAME			16D. SUFFIX (Jr, II, etc)
17A. MOTHER'S FIRST NAME		17B. MOTHER'S MIDDLE NAME		17C. MOTHER'S LAST NAME PRIOR TO FIRST MARRIAGE			17D. SUFFIX (Jr, II, etc)
18A. INFORMANT'S FIRST NAME		18B. INFORMANT MIDDLE NAME		18C. INFORMANT LAST NAME			18D. SUFFIX (Jr, II, etc)

18E. RELATIONSHIP TO DECEDENT		18F. INFORMANT'S EMAIL ADDRESS		18G. INFORMANT'S PHONE NUMBER	
18H. INFORMANT'S MAILING ADDRESS			18I. I ATTEST THE INFORMATION PROVIDED ON THIS FORM IS ACCURATE, TRUE AND VALID TO THE BEST OF MY KNOWLEDGE. <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 60%; border-top: 1px solid black; padding-top: 5px;">Informant's Signature</div> <div style="width: 35%; border-top: 1px solid black; padding-top: 5px;">Date Signed</div> </div>		
19A. METHOD OF DISPOSITION <input type="checkbox"/> Burial <input type="checkbox"/> Cremation <input type="checkbox"/> Donation <input type="checkbox"/> Entombment <input type="checkbox"/> Donation/Burial <input type="checkbox"/> Donation/Cremation <input type="checkbox"/> Donation/Entombment Removal: <input type="checkbox"/> From State <input type="checkbox"/> Burial <input type="checkbox"/> Cremation <input type="checkbox"/> Donation <input type="checkbox"/> Entombment <input type="checkbox"/> Donation/Burial <input type="checkbox"/> Donation/Cremation <input type="checkbox"/> Donation/Entombment <input type="checkbox"/> Unknown <input type="checkbox"/> Other (Specify) _____					19B. DATE OF DISPOSITION
20A. PLACE OF DISPOSITION - NAME OF FIRST DISPOSITION FACILITY			20B. PLACE OF DISPOSITION - NAME OF SECOND DISPOSITION FACILITY		
21A. NAME OF FUNERAL DIRECTOR (first, middle, last, suffix) <div style="text-align: center;">Michael Nicosia RFD</div>		21B. LICENSE NUMBER <div style="text-align: center;">FDL-01802</div>	21C. NAME OF FUNERAL HOME <div style="text-align: center;">Angels Cremation & Burial</div>		
22. ADDRESS OF FUNERAL HOME OR OTHER RESPONSIBLE PARTY <div style="text-align: center;">422 W McLellan Road, Mesa, AZ 85201</div>			23. OTHER RESPONSIBLE PARTY RELATIONSHIP		
24A. DECEDENT'S OCCUPATION		25. EDUCATION (SELECT ONE)			
24B. DECEDENT'S INDUSTRY		<input type="checkbox"/> 8th grade or less; none <input type="checkbox"/> 9th through 12th grade, no diploma <input type="checkbox"/> High School graduate or GED completed <input type="checkbox"/> Some college credit, but not a degree <input type="checkbox"/> Associate degree (e.g.: AA, AS) <input type="checkbox"/> Bachelor's degree (e.g.: BA, AB, BS) <input type="checkbox"/> Master's degree (e.g.: MA, MS, MEng, MEd, MSW, MBA) <input type="checkbox"/> Doctorate (e.g.: PhD, EdD, or Professional Degree e.g.: MD, DDS, DVM, LLB, JB) <input type="checkbox"/> Unknown <input type="checkbox"/> Refused <input type="checkbox"/> Not Obtainable <input type="checkbox"/> Not Classifiable			
26. DECEDENT'S HISPANIC ORIGIN (Check the boxes that best corresponds with the decedent's ethnic identity as given by the informant) <input type="checkbox"/> No, Not Spanish/Hispanic/Latino <input type="checkbox"/> Yes, Mexican, Mexican American, Chicano <input type="checkbox"/> Yes, Puerto Rican <input type="checkbox"/> Yes, Cuban <input type="checkbox"/> Yes, Other Spanish/Hispanic/Latino (Specify) _____ <input type="checkbox"/> Not Obtainable <input type="checkbox"/> Unknown <input type="checkbox"/> Refused					
27. DECEDENT'S RACE (Select all that Apply) <div style="display: flex; flex-wrap: wrap;"> <div style="width: 33%;"> <input type="checkbox"/> White <input type="checkbox"/> Black, African American <input type="checkbox"/> American Indian/ Alaska Native (Specify) _____ Enrolled Tribe _____ Secondary Tribe _____ <input type="checkbox"/> Asian Indian </div> <div style="width: 33%;"> <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Japanese <input type="checkbox"/> Korean <input type="checkbox"/> Vietnamese <input type="checkbox"/> Other Asian (Specify) _____ </div> <div style="width: 33%;"> <input type="checkbox"/> Native Hawaiian <input type="checkbox"/> Guamanian or Chamorro <input type="checkbox"/> Samoan <input type="checkbox"/> Other Pacific Islander (Specify) _____ </div> <div style="width: 33%;"> <input type="checkbox"/> Other (Specify) _____ <input type="checkbox"/> Refused <input type="checkbox"/> Not Obtainable <input type="checkbox"/> Unknown </div> </div>					
28A. TYPE OF PLACE OF DEATH <input type="checkbox"/> Dead on Arrival <input type="checkbox"/> Emergency <input type="checkbox"/> Inpatient <input type="checkbox"/> Decedent's Residence <input type="checkbox"/> Hospice <input type="checkbox"/> Nursing Home/Long Term Care <input type="checkbox"/> Other; Specify _____			28B. PLACE OF DEATH FACILITY NAME		



Angels Cremation and Burial

422 W McLellan & Country Club Dr. Mesa, AZ 85201

(480) 96-ANGEL 962-6435

angelsmortuary@gmail.com

Espanol (480) 222-9929

www.angelscremationandburial.com

Dear Families

A full Service Mortuary

We notify Social Security of the passing of your loved one. This notification is ONLY to stop the monthly checks. Unfortunately, this notification does not release the death benefit to the surviving spouse of \$255.00 or modify payments to the surviving spouse. No one else can claim these funds. The surviving spouse must contact Social Security to claim these benefits. Social Security usually does not require a copy of the death certificate as they are notified electronically. Minor children may qualify for social security benefits. If you have questions please contact the Social Security Administration office at (800) 772-1213.

Many people do not know who requires certified Death Certificates. These are suggestions as to who will require Death Certificates.

Agencies that will keep the Death Certificate:

Life Insurance

Real Property (Land, Houses, Condos, Etc) 1 per county

Investments (Stocks, Bonds, Annuities, Etc)

Agencies that will return the Death Certificate

Motor Vehicle in Arizona

Approximately ½ will return the original after viewing the original if you ask

Count the number of facilities not the accounts

Checking

Savings

Companies such as cable TV, telephones, utilities, credit cards (which you are not responsible for as your name is not on the account), should be given a photo copy. We suggest you make a copy of the death certificate. Then use white out to delete all but the last four digits of the social security number, a couple of numbers in the date of birth, a couple of numbers in the deceased and informants address, and delete the mother's maiden name. Then make copies and give them to those who request proof of death. If you do not have white out you can use a black permanent black marker. Crossing out the same information. Then make a copy and then make a 2nd another copy so the information will not show though when held up to the light. These can be given out freely as there is enough information to identify the deceased and NOT enough information to use for identity theft. My suggestion is if you don't receive something of value, you do not give them a certified copy of the death certificate. Give them a copy.

Your signed paid copy of the contract from Angels Cremation and Burial is proof of eligibility for the signer of the contract to go to Vital Records and order death certificates.

If we can be of further assistance please contact us.

Sandy + Staff

"A place of Peace in your time of need."



PARTICIPATING OFFICE LOCATIONS

For walk-in customer service, please visit your nearest local county vital records office providing walk-in services as listed below.

Please note payment types accepted at various office locations: Cash **(C)** - in person only, Money Order/Cashier's Check **(MO)**, Personal Check **(PC)**, Credit Cards **(CC)**, Debit Cards **(DC)**.

Please visit <https://www.azdhs.gov/policy-intergovernmental-affairs/vital-records/#local-county> or call for the most current fee schedule for each office.

State Bureau of Vital Records

Mail to: PO Box 6018
Phoenix, AZ 85005
(602) 364-1300

(C)-In Person Only (MO) (CC) (DC)
150 North 18th Ave., Ste.120
Phoenix, AZ 85007

Apache County Public Health Services

District 75 West Cleveland
2nd Floor
St. Johns, AZ 85936
(928)337-7525

(MO) (CC) (DC)
Mail to: PO Box 697 St.
Johns, AZ 85936

Cochise County Health and Social Services

Office of Vital Records
Sierra Vista Office
4115 E. Foothills Dr.
Sierra Vista, AZ 85635
(520) 432-9406
(C) (MO) (CC) (DC)

Douglas Office
1012 North G Ave. Ste.101
Douglas, AZ 85607
(520) 805-5606
(C) (MO) (CC) (DC)

Bisbee Office
1415 Melody Lane, Building A
Bisbee, AZ 85603
(520) 432-9411
(C) (MO) (CC) (DC)

Benson Office
126 W. 5th Street
Benson, AZ 85602
(520) 586-8200
(C) (MO) (CC) (DC)

Wilcox Office
450 S. Haskell Ave.
Wilcox, AZ 85643
(520) 384-7100
(C) (MO) (CC) (DC)

All sites offer same day service.
Please send any mail requests to the Sierra Vista
or Bisbee locations only.

Coconino County Health and Human Services

2625 N. King St.
Flagstaff, AZ 86004
(928) 679-7272
(C) (MO) (CC) (DC)
<https://coconino.az.gov/>

Coconino County Health and Human Services

4402 E. Huntington Dr.
Flagstaff, AZ 86004
(928)679-7272
(MO) (PC) (CC)

Certified Copies of Death Certificates
are Available by **Mail Only**

**Gila County Health & Emergency
Management Office of Vital Records**
5515 S Apache Ave., Ste.100 Globe,
AZ 85501
(928) 402-8811
(C) (PC) (MO) (CC) (DC)

Graham County Health Department

820 W. Main
Safford, AZ 85546
(928) 428-4441

(C) (MO) (PC) (CC) (DC)

Greenlee County Health Department Office of Vital Registration

253 5th St.
Clifton, AZ 85533
(928) 865-2601
(C) (MO)

Mail to: PO Box 936
Clifton, AZ 85533

La Paz County Vital Records Office

1112 Joshua Ave, Ste. 206
Parker, AZ 85344
(928) 669-1100
(C) (MO) (PC) (CC) (DC)

Maricopa County Office of Vital Registration Central Valley Office

1645 E Roosevelt St
Phoenix, AZ 85016
(602) 506-6805
(C) (MO) (CC) (DC)

Glendale Office
5141 W. Lamar Rd.,
Glendale, AZ 85301
(602) 506-6805
(C) (MO) (CC) (DC)

East Valley Office
331 E. Coury Ave.
Mesa, AZ 85210
(602) 506-6805
(C) (MO) (CC) (DC)

Northwest Valley Office
8088 W. Whitney Dr., Ste 2A
Peoria, AZ 85345
(602) 506-6805
(C) (MO) (CC) (DC)
For all Mail: PO Box 2111
Phoenix, AZ 85001

Goodyear Office
14130 W. McDowell Rd.
Goodyear AZ 85395
(602) 506-6805
(C) (CC/DC) (MO)

Mohave County Public Health County Administration Building Drop Box in

lobby 700 W. Beale St.
Kingman, AZ 86401
Mail to: PO Box 7000
Kingman, AZ 86402
(928) 753-0748

(C) (MO) (CC) (DC)

Certified Copies of Birth Certificates are
Available by **Mail Only or Drop Box**

Navajo County Public Health Services District

117 E. Buffalo St.
Holbrook, AZ 86025
(928) 524-4750
(MO) (CC) (DC)

Pima County Health Department Vital Records Office

3950 S. Country Club Road Ste.100
Tucson, AZ 85714
(520) 724-7932
(C) (MO) (PC) (CC) (DC)

Pima County Health Department

Northwest Service Center
1010 W Miracle Mile
Tucson, AZ 85705
(520) 724-7932
(C) (MO) (PC) (CC) (DC)

Pinal County Public Health Services District

36235 N. Gantzel Rd.
San Tan Valley, AZ 85140
1-866-960-0633
(C) (MO) (CC) (DC)

Pinal County Public Health Services District

41680 W. Smith-Enke Rd.,
Suite 110
Maricopa, AZ 85138
1-866-960-0633
(C) (MO) (CC) (DC)

Pinal County Public Health Services District

Florence - Mail Only
P.O. Box 2945
Florence, AZ 85132
1-866-960-0633
(C) (MO) (CC) (DC)

Pinal County Public Health Services District

1729 N. Trekell Rd. Ste.120
Casa Grande, AZ 85122
1-866-960-0633
(C) (MO) (CC) (DC)

Pinal County Public Health Services District

1870 W. American Ave.
Oracle, AZ 85623
1-866-960-0633
(C)(MO)(CC)(DC)

Santa Cruz County Health Services

2150 N. Congress Dr. Ste. 204
Nogales, AZ 85621
(520) 375-7773
(C) (MO) (PC) (CC) (DC)

Yavapai County Health Department

1090 Commerce Dr.
Prescott, AZ 86305
(928) 771-3125
(C) (MO) (PC) (CC/DC)

Certified Copies of Birth Certificates and Death
Certificates are Available by Mail Only

Yuma County Health Services

Vital Records Department
2200 W. 28th St.
Yuma, AZ 85364
(928) 317-4530
(C) (MO) (CC)

Maricopa County Office of Vital Registration

4 Valley Locations!



Central Valley

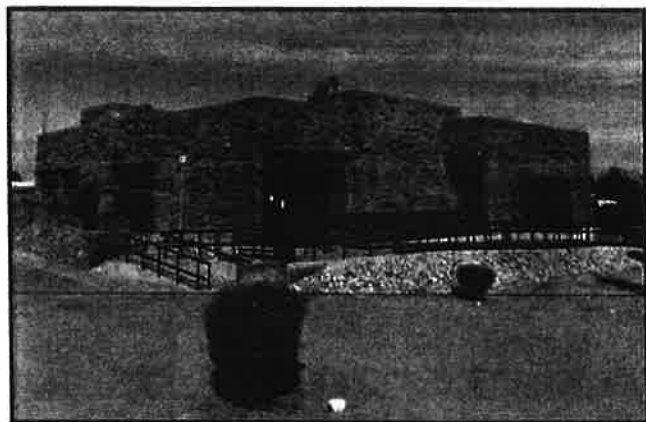
1645 E Roosevelt St, Phoenix AZ 85016



Northwest Valley – ValleyWise Comprehensive Health Center
8088 W. Whitney Drive – 2nd Floor, Ste 2A, Peoria, AZ 85345

Corner of Grand Avenue & Cotton Crossing

****Park in Patient Lot ONLY!**



East Valley – Maricopa SE Complex
331 E. Coury Avenue, Mesa, AZ 85210
South of US 60 and west on Mesa Drive



West Valley – In West 101 Business Center
1850 N. 95th Avenue, Ste 182, Phoenix AZ 85037
North of McDowell Road

Hours and Contact Information	<u>General Information Number</u>
	(602) 506-6805
	<i>Se Habla Español</i>
	Monday – Friday: 8:00 am to 4:30 pm
	<u>Corrections by appointment only:</u> Mon – Fri 8:00am to 4:00 pmvaries by location Please arrive by 4:00 pm for corrections/questions

Fees and Payment Options	\$20 – Certified Copies of Birth/Death Certificates
	\$30 – Corrections/Paternities*
	*includes 1 certified copy of corrected birth/death Certificate
	Accepted forms of payment:
	<ul style="list-style-type: none"> • Cash (In Person only) • Money Orders – Payable to: MC Office of Vital Registration • Debit/Credit cards with MasterCard/Visa/AMEX and Discover Logo**

****Applying in Person? Credit Card Holder must be present with their valid ID**

Government Required Paperwork

(first 6 pages)

PLEASE DO NOT RETURN.

This is for your information.

Paperwork can be returned to:

Email

angelsmortuary@gmail.com

Mail

422 W McLellan Rd
Mesa, Az. 85201

Walking into the office An appointment should be made if you have questions or want to go over paperwork. **If you do NOT make an appointment**, your paperwork will be treated as an email or mail. You will be notified of any additions or corrections within 2 business days via email or phone. We are sorry for the inconvenience this may cause you. We are committed to serving all of our families. In order to do so we work by appointment for the convenience of all of our families.

Angel's Cremation and Burial

"A full Service Mortuary"

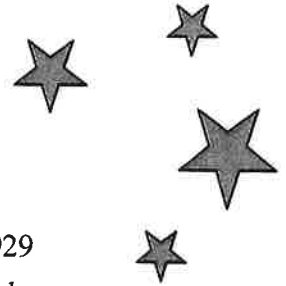
422 W McLellan & Country Club Dr. Mesa, AZ 85201

(480) 96-ANGEL 962-6435

Espanol (480) 222-9929

angelsmortuary@gmail.com

www.angelscremationandburial



"A Place of Peace in your time of need."

General Price List

Effective date August 4, 2025

The funeral goods and services shown below are those we can provide to our customers. You may choose only the items you desire; however, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Professional Services Basic Services for the Funeral Director and Staff

\$725

Our charge includes staff assistance in response to the initial request for services. These services include arrangements and coordination of all details with respect to cemetery, crematory, and other parties responsible for final disposition of the deceased. This fee includes all record keeping, and general clerical assistance (filing of permits for disposition, death certificates, and all forms required by government agencies, and basic obituaries). This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for a direct cremation, immediate burials, and forwarding or receiving remains.

Direct Cremation:

\$700 - \$1900

Our charges for direct cremation include removal of remains within designated area, professional care of the remains, minimum service of staff, basic facilities, refrigeration, transportation to and from crematory within designated mileage area, additional weight, medical examiner fees in Maricopa County (all other counties additional fees) and proportionate share of basic overhead costs. These services do not include memorial service, viewings or additional requested services. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are constructed of fiberboard or plywood and completely encase the body. If you provide your own container the body must be able to be completely encased, the material must be combustible, and it must comply with required cremation standards. If the container is made of any form of wood an additional fee will be charged.

Direct Cremation with cardboard container provided by purchaser (under 200)	\$700-\$1000
Direct Cremation with cardboard container (under 200 pounds)	\$700
Direct Cremation with hard bottom container (under 200 pounds)	\$830
Direct Cremation with hard bottom container (201 to 225 pounds) if hard bottom container is required)	\$830
Direct Cremation with hard bottom container (226 to 264 pounds)	\$865
Direct Cremation with hard bottom container (265 to 299 pounds)	\$1000
Direct Cremation with hard bottom container (300 to 350 pounds)	\$1100
Direct Cremation with hard bottom container (351 to 400 pounds) If over 401 additional \$100	\$1200
Direct Cremation with purchased casket or wooden container (over 200 pounds)	\$950 - \$1900

Direct Cremation Baby 0-11 months \$275; Child 1-2 years \$350 ; Child 3-10 years \$450; Child 11-14 years \$585
(all ages with casket add \$100) If child and container are over 200 pounds regardless of age additional fees will apply.

Witness cremation requires 48 hour notice. By Appointment only, \$550 to observe the body entering the cremation chamber (Approximately 20 Minutes); 21-59 minutes \$650; 1hr-2 hours and 59 minutes \$1000; Over 3 hours \$1000 plus \$100 per hour each hour after three hours

Credit card service charge 5%

Non-sufficient checks \$50.00

Stop Payment \$75.00

Immediate Burial

\$800 - \$1500

Our charges for immediate burial include removal of the remains within designated area, professional services, refrigeration, and transportation to a local cemetery. These charges do not include a viewing, chapel or graveside service.

Immediate Burial with casket or container provided by purchaser (must be uncrated by family before delivery)	\$800
Immediate Burial with PBF C-32 Fiberboard casket (under 200 pounds)	\$1500
Immediate Burial with casket as selected	(Plus Casket) \$800

Forwarding Remains to another Mortuary

\$1400 in USA

Foreign Country \$2200

Our charges include removal of the remains within a designated area, professional services, embalming and preparation for shipping, shipping container (Combination Shipping/Air Tray), and transportation to the airport. This does not include autopsy repair, body bag, casket, viewing, chapel service, translation, cremation as final disposition, shipping charges, additional mileage, oversize container, dressing, casketing, or rush fees.

Receiving Remains from another Mortuary

\$655

Our charges include picking up the remains from the airport or other facility within designated area, professional services, care and housing of the remains, and transfer of the remains to the cemetery or crematory. This fee does not include dressing, casketing, casket, viewing, chapel service, cemetery or crematory fees, or graveside service.

Disinterment

\$6,000- \$9000

This includes professional services, procuring permits, making arrangements with the facility to be disinterred, transportation to and from the site (within our designated area). It does Not include, new casket, outer burial container, cemetery fees, crematory fees, or translation fees. It may or may not include excavations fees depending on the rules and regulations of cemetery where your love one is being disinterred from.

Other Preparation of the Remains

\$450 - \$650

Embalming - Except in certain special cases, embalming is not required by law. Embalming may be necessary; however, if you select certain arrangements, such as a funeral with a viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as a direct cremation or immediate burial.

Refrigeration per day	\$85
Cosmetology, Dressing, Casketing	\$300
Hairdressing	\$150
External Disinfection (care and handling of unembalmed bodies)	\$150
Care of Autopsied remains (when embalming is required)	\$300-\$1100
Restorative Art	per hour \$200
Union-all's or plastic protection	\$75
ID View's Are at the Sole discretion of the mortuary (5 or 6 family members only for 10-15 minutes)	\$50
If autopsied or Medical Condition/Procedure it is at the discretion of the mortuary	\$100

(The Mortuary reserves the right to refuse ID services at our discretion)

Use of Facilities

Our charges include setting up the chapel or other facility (1/2 hour before and after service) and personnel to be at facility for the time allotted. Our fees do not include facilities specifically requested by the purchaser of a specific church or other facility

Room Rental for Private Autopsy	\$300
Mortuary Chapel Use Deposit	\$300
Visitation, Funeral or Memorial Service (2 hours when not included in package)	\$500
Home or other facility (personnel not available for entire time in home 24 hours maximum)	\$300
Additional charge per hour (requesting longer viewing or service)	per hour \$150
Additional overtime charges per hour for Holidays	\$400 - \$700
(Plus regular assessed fees—additional employee fees included)	

Warranty

The only warranties expressed or implied are those made by the manufacturer of the product purchased through the mortuary. The Mortuary has the right to refuse any or all services, goods, and products.

Transportation

We reserve the right to place any loved one in a body bag when the removal is taking place or at mortuary if the health or welfare of our personnel is considered to be at risk.

Transportation to the funeral home no services included (within designated area)	\$275-\$900
In the designated area known as Phoenix metropolitan area east of I-17 and west of Idaho Rd (Apache Junction), south of 101N loop; Beardsley (Scottsdale, and Phoenix) and north of 202 S loop (Chandler, Gilbert, Queen Creek)	
Included in pricing packages	
Outside designated area known as west of I-17, north of 101 loop, south of 202 loop, east Idaho in the metro area	\$50
unless more than 40 miles from mortuary then additional fees apply (please call for additional mileage charges per city)	
Additional Mileage (areas more than 40 miles from mortuary)	Approximately but not to exceed \$4 per Mile
Funeral Coach (2 hours)	\$500-\$900
Limousine or family car 8 people (2 hours)	\$500-\$900
Additional time per hour for hearse, limo, utility vehicle	\$250
Utility or Service Vehicle (2 hours)	\$175
Escorts (2 Vehicles) additional fees charged based on number of vehicles in procession	\$600-\$6000
Delivery of cremains (in designated area outside of area additional mileage will apply)	\$80-\$200
Scattering cremains (in Arizona at our convenience) \$80-\$300	Specific time and place (in Arizona) \$200-\$600

Other Options

Complete Memorial Package (standard book, standard memorial or prayer cards and acknowledgment cards) (also known as paper package)	\$135-\$500
Memorial Register Book	\$50 - \$150
Memorial Cards or Prayer Cards (\$35-\$50 setup fee for personal typing or difficult formatting)	\$60-\$500
Acknowledgement Cards (per box)	\$20 - \$50
Custom card printing with one photo \$35 set up fee for single picture \$.85 color each \$.75 black and white each	
Specialty programs \$45 set up fee Additional photos \$20 each (restoration extra); printing \$.95 color each	
Crucifix, Cross, Rosary	\$35
Videos	\$200- \$600
Combination Shipping Container (no casket)	\$250- \$800
Air Tray (Shipping Casket)	\$200- \$600
Hard bottom cremation container \$150 Oversize Cremation Container \$180 Cremation container (cardboard)	\$65
Body Pouch (required on almost all cases from the ME)	Heavy weight \$125 Light weight \$85
Packing and shipping of cremains (in USA)	\$250- \$800
Documentation translation and procurement	\$350
Insurance assignment and processing fee (minimum \$200)	\$200 + 10%
Unpaid balance after 21 days (Per week)	\$275
Rush service in less than 3 business days (holidays and weekends are not business days)	\$400-\$600
Home Arrangements (Within Designated Areas)	\$50-\$100
Securing death certificates (plus cost of death certificates)	\$50-\$100
Special handling of death certificates	\$100 -\$400
Rental Casket	Standard \$700 Oversized \$900
Caskets (a complete price list will be provided at the funeral home)	\$600 -\$25,000
Outer Burial Containers (a complete price list will be provided at the funeral home)	\$1400 - \$20,000
Cremation Containers (a complete price list will be provided at the funeral home)	\$100- \$5,000
Urns (a complete price list will be provided at mortuary)	\$100-\$10,000
Keepsake Urns	\$60-\$10,000
Urn jewelry	\$75 - \$10,000
Medallions and plaques	\$65- \$10,000
Dividing cremains or transferring cremains into personal urns not purchased from mortuary.	
Must have an opening of at least 1 1/2 inches in diameter, Division: 3 ways \$30; additional \$5.00 each	
<i>We have the right to refuse to transfer cremains into any container we are not comfortable filling.</i>	
Thumb prints \$20 non-refundable deposit for taking prints	\$75 to remove prints from office regardless of quality
Thumb print charms	\$150- \$10,000
Angel rocks	\$6

***All casket, outer burial container, urn and jewelry special orders will be charged a return fee of 25% if cancelled.
Custom Items are Non-Refundable***

Items can be added to packages. If items are removed by request all items will be itemized based on general price sheet

<i>Direct Cremation with a Memorial Service</i>	\$1095
This price includes direct cremation under 200 pounds with standard fiberboard container, personnel for service and chapel of our choice, and complete memorial package. It does not include viewing, hardbottom cremation container, additional cremation weight charges, mileage, casket, casketing, body bag, Clergy, music, additional time or rush.	
<i>Direct Cremation with Viewing</i>	\$2400
This price includes direct cremation under 200 pounds with standard fiberboard container, embalming, casketing cosmetology, dressing, rental casket (under 250 pounds), personnel for viewing (2 hours) at chapel of our choice, complete memorial package. It does not include service, additional mileage, hard bottom cremation container, additional cremation weight charges, hearse, body bag, additional charges for special embalming preparation such as autopsy or reconstructive surgery, additional time, or rush.	
<i>Funeral Service with a Burial (no viewing)</i>	\$1850
This package includes funeral director and staff, removal within designated area, facility of our choice, casketing, service (1 hour), complete memorial package, and hearse (2 hours). It does not include additional mileage, casket, embalming, cosmetology, dressing, body bag, cemetery fees, hearse, Clergy, music, or additional charges for special embalming preparation such as autopsy or reconstructive surgery, body bag, additional time, or rush.	
<i>Graveside Service</i>	\$1350
This package includes funeral director and staff, removal, casketing, graveside service (1 hour), transportation to the grave within designated area in a van, complete memorial package. It does not include additional mileage, embalming, additional charges for special embalming preparation such as autopsy or reconstructive surgery, dressing, casket, body bag, cemetery fees, hearse, Clergy, music, additional time, or rush.	
<i>Graveside with a Viewing</i>	\$2000
This package includes funeral director and staff, removal within designated area, embalming, casketing cosmetology dressing, facility of our choice for visitation (2 hours), complete memorial package, and transportation within designated area to cemetery in a van (1 hour). It does not include casket, cemetery fees, hearse, body bag, or additional charges for special embalming preparation such as autopsy or reconstructive surgery, additional mileage, Clergy, music, additional time, or rush.	
<i>Traditional Funeral with Cremation as final disposition</i>	\$2700
This package includes funeral director and staff, removal within designated area, embalming, casketing cosmetology dressing, facility of our choice for visitation (2 hours) and service on the same day (up to 1 hour), complete memorial package, rental casket (under 200 pounds) and medical examiner fee. It does not include, special embalming preparation such as autopsy or reconstructive surgery, hearse, body bag, additional mileage, oversized casket (additional fee \$200), additional cremation weight fees, Clergy, music, additional time, or rush.	
Traditional Funeral with Cremation as final disposition with viewing and services on 2 separate days	\$2900
<i>Traditional Funeral with Burial</i>	\$2500
This package includes funeral director and staff, removal within designated area, embalming, casketing, cosmetology, dressing, facility of our choice for visitation (2 hours), and service (same day, 1 hour), complete memorial package and hearse (2 hours). It does not include, additional mileage, special embalming preparation such as autopsy or reconstructive surgery, cosmetology, casket, body bag, Clergy, music, additional time or rush.	
Traditional Funeral with Burial on two separate days	\$2700
Traditional Funeral with Viewing on two days and service on one of the two days scheduled for viewing	\$2800
<i>Foreign Ship with Service</i>	
This package includes funeral director and staff, removal within designated area, consulate paperwork, cosmetology, dressing, casketing, transportation to airport, and one hour visitation. It does not include, additional mileage, special embalming preparation such as autopsy or reconstructive surgery, body bag, additional processing fees, additional time, or rush.	
	\$2000

Credit card service charge 5%

Non-sufficient checks \$50.00

Stop Payment \$75.00

CONSUMER GUIDE TO ARIZONA FUNERAL INFORMATION

Bureau of Licensing for Professions & Occupations
Funeral Services Licensing

150 N 18th Avenue, Suite 410
Phoenix, Arizona 85007

- Funeral Arrangements
- Filing Complaints
- Autopsies
- Donation of the Body
- Prearranged Funeral Plans
- Cemetery Requirements
- Cremation Requirements
- Embalming
- Caskets and Containers
- Agency Information

Funeral Arrangements

After death, funeral arrangements must be made by an "authorizing agent," even if they were prepaid. An authorizing agent may be a spouse, someone designated in a healthcare power of attorney with the authority to make disposition arrangements, next of kin, or another responsible person as identified in Arizona Revised Statutes (A.R.S.) § 36-831. If the spouse was legally separated from the decedent or if a petition for divorce or legal separation was pending at the time of death, they cannot serve as the authorizing agent.

If requested, funeral establishments must provide information regarding funeral costs by telephone, electronic means, or mail. State law requires funeral establishments to provide consumers with:

- Consumer Guide to Arizona Funeral Information – (*this brochure*).
- General Price List – before discussing funeral arrangements.
- Casket Price List – before entering a casket selection room. You may also be shown casket photographs or illustrations. Casket costs are separate from funeral service costs.
- Outer Burial Container Price List – before discussing the purchase of outer burial containers from the establishment.

If you are an authorizing agent, during the funeral arrangement process, you will be asked to sign a contract called a Statement of Funeral Goods and Services. The Statement of Funeral Goods and Services lists your selections. **Read the contract carefully before signing.** Authorizing agents are entitled to an explanation of each charge listed in the contract. You may change your selections before signing or choose to go elsewhere.

Contracts include a professional fee and other itemized charges. Total charges vary widely, so you may wish to compare prices among different establishments.

NOTE: Funeral establishment services, fees, and quality vary. You may wish to visit multiple establishments before signing a contract. Be sure to **save your completed contract** and all related documents.

Funeral establishments may require advance payment for certain items (cash advances) that they purchase from a third party on your behalf. These items may include: cemetery or crematory fees, obituary notices,

death certificates, pallbearers, transportation, flowers, clergy, motorcycle escorts, hair dressers, barbers, and/or nurses. State law prohibits funeral establishments from charging more than the actual cost of these items without informing you of any service or handling fees.

Cemetery Requirements

Costs may include cemetery plot, opening and closing of grave, grave liner or vault, and memorial or marker.

Cemeteries usually require a minimum container or casket and some sort of protection to prevent the collapse of a grave after burial.

Options include earth burial, entombment (placement of a casket in a building called a mausoleum), or placement of cremated remains in a columbarium niche (a room or space in a mausoleum).

For each option offered, cemeteries may have specific requirements concerning type of memorial or marker and minimum casket or container requirements.

Check with the cemetery of your choice to determine requirements and related costs.

Cremation Requirements

Cremation is performed by placing the deceased in a combustible casket or container, which is then placed in a cremation chamber and subjected to intense heat and flame. Bone fragments and dust are brushed from the chamber after cremation; however, it is impossible to remove all of the cremated remains. Because some dust and residue always remain in the chamber, there may be inadvertent or incidental commingling of residue from previous cremations. This may also occur as a result of mechanically processing the cremated remains.

Cremations must be authorized by the County Medical Examiner to ensure that any evidence of criminal activity is not destroyed. State law requires the authorizing agent to sign a form authorizing cremation within 15 days.

A legally competent adult may prepare a written statement directing the cremation or other lawful disposition of their remains. This written statement may, but is not required to, be part of the adult's will. The legally competent adult must sign and date the document.

The document must be notarized or witnessed in writing by at least one adult who affirms that they were present when the competent adult signed and dated the document. The witness must also confirm that the competent adult

appeared to be of sound mind and free from duress at the time of signing.

A document which meets the requirements listed above authorizes a crematory, cemetery, or funeral establishment to carry out the wishes of a competent adult. It is not necessary for these entities to obtain the consent or agreement of any other person when cremating or lawfully disposing of a deceased person's body.

The legally competent adult **must make financial arrangements** to ensure the crematory, cemetery, and funeral establishment can fulfill their wishes as expressed in the document.

If a dispute arises within a family and more than one person is legally entitled to make the disposition decision, a majority of those with the authority must consent to the cremation (e.g., a majority of children or a majority of siblings).

Unless arrangements are made with the funeral establishment, the authorizing agent is solely responsible for the disposition of the cremated remains.

Cremated remains should be collected upon notice of availability. If not claimed, the crematory may legally dispose of the remains 120 days after the cremation or after the agreed-upon pick-up date.

Cremated remains may be buried, entombed, placed in a niche, scattered over private land (with permission of owner), over public property (a permit maybe required), or kept in the family's possession, typically in an urn made of wood, marble, or metal.

Filing Complaints

Before filing a complaint, you may want to attempt to resolve any concerns by first contacting the responsible funeral director at the funeral establishment.

Individuals who wish to file a complaint against a facility, funeral director, embalmer, or any other person regulated by Funeral Services Licensing should visit our website at www.azdhs.gov/blpo to complete an online complaint form. Please be sure to include the name of the decedent and the date of death in your documentation.

AZ Care Check is a searchable database of providers and facilities, including licensing history, inspection information, and/or enforcement actions. To access the database please visit the website at www.azcarecheck.com.

Autopsies

Autopsies may be elective or required, depending on the circumstances. Hospitals may request permission to perform an autopsy, whereas County Medical Examiners do not require permission. Autopsies may result in an increased embalming fee. You may request an autopsy to be performed, but the establishment may charge a fee for the use of the facility. If an autopsy is requested, the family is responsible for obtaining a medical examiner to perform the autopsy.

Donation of the Body

Arrangements for donating a body to a medical school or nontransplant procurement organization are usually made by an individual prior to death.

Caskets / Containers

State law does not require a casket or container for burial. However, a rigid, combustible container is required for cremation. Crematories and cemeteries often have their own minimum requirements. A casket **will not** prevent the natural decomposition of a body.

Embalming

Embalming involves reconstructive procedures and the process of disinfecting and preserving a dead human body to slow decomposition by reducing the presence and growth of organisms.

State law **does not** require embalming if the remains are refrigerated, cremated, or buried within 24 hours, provided the individual did not die from certain communicable diseases. If you choose any of these options, you are not required to pay for embalming unless you have authorized it. *Note:* Funeral establishments are not required to have refrigeration on-site.

You may be required to pay for embalming if:

- It is mandated by law.
- Included in the funeral establishment’s policy.
- A service such as a public viewing was selected.
- Embalming was authorized.
- Special circumstances require embalming.

Some cemeteries or mausoleums may require embalming for burial or entombment (placing a casket in a mausoleum), but you can choose a cemetery that does not have this requirement. Embalming is usually required if the body is being transported.

Prearranged Funeral Plans

Plan Type:	Description of Prearranged Funeral Plan:	Cancellation:
Fixed Price Funeral Trust	You may plan and purchase a funeral in advance at today's prices. The funds for the prearranged funeral are placed in a trust account within a federally insured financial institution and are combined with funds from other prearranged funerals. However, each contract remains individually identified. The interest earned on the account stays with the funds and helps offset inflation. The funeral establishment managing the trust may retain up to 15% of the contract price for the administration of funds, as well as 10% of the interest earned each year for account maintenance. The sale of this type of funeral plan requires licensing and regulation by the Arizona Department of Health Services and is subject to audits by the Arizona Department of Insurance and Financial Institutions. Additionally, taxes on the plan may not be prepaid, and any interest earned must be reported on the purchaser’s income tax form.	You may cancel the agreement at any time. If cancellation occurs within three days of signing the contract, all funds will be fully refunded. If cancellation occurs after three days, the funeral establishment may retain no more than 15% of the contract price. For contracts paid in installments, no more than half of the payments may be applied toward service charges. If the contract is canceled before full payment is made, any remaining unpaid service fees are no longer due. Additionally, all accrued interest, minus a small administrative fee, must be returned to the purchaser.
Non-Fixed Price Funeral Trust	You may plan and purchase a funeral in advance, but prices are not guaranteed. Funds are placed in a trust account, and at the time of death, services and merchandise will be charged at current prices . If the trust funds are insufficient to cover the costs, the surviving family members must either pay the difference or select alternative options. If there are excess funds remaining in the trust after all expenses are paid, the balance will be returned to the estate of the deceased. The sale of this plan requires licensing and regulation by the Arizona Department of Health Services. Taxes on the plan may not be prepaid, and any accrued interest must be reported on the purchaser’s income tax form.	The cancellation policy for a Non-Fixed Price Funeral Trust is the same for a Fixed Price Funeral Trust (see description above).
Insurance- Funded Funeral Plan	You may plan a funeral in advance and purchase a life insurance policy (not a trust plan) or annuity to cover funeral costs. The contract may or may not include a fixed price funeral with specific funeral establishment(s). The funeral establishment is the policy’s beneficiary. This type of plan can only be sold by individuals licensed by the State Department of Insurance. There are no income taxes payable on this type of plan. Funeral establishments may charge an additional “assignment fee” when accepting insurance-funded plans.	If you cancel within ten days of receiving the policy, you will receive a full refund of all monies paid. If you cancel after ten days, you will only receive the cash value of the insurance policy. If you fail to pay the policy premium, you may forfeit all funds and receive no refund. This cancellation policy does not apply to single-payment annuities.
Payable- On-Death (POD) Account	You may plan a funeral in advance with a funeral establishment, which will keep a record of your wishes. To cover the anticipated costs, you have the option to set up a savings account or an individual trust account at a financial institution. This plan does not guarantee a fixed price, meaning funeral costs will be charged at current rates at the time of need. The interest earned remains in your account. The funeral establishment is designated as the account’s beneficiary, with funds payable to them upon your death.	A POD account remains fully within your control. You may withdraw all funds at any time. To ensure your funeral wishes are carried out, it is important to keep the funeral establishment and your survivors informed about the account’s status.

Agency Contact Information & Responsibilities

Agency Contact Information:	Responsible For:
<i>Bureau of Licensing for Professions & Occupations, Funeral Services Licensing</i> Arizona Department of Health Services 150 North 18th Avenue, Suite 410 Phoenix, Arizona 85007 Phone: 602-364-2079 Website: www.azdhs.gov/blpo	Regulation of funeral establishments, crematories (all types), licensed funeral industry professionals and prearranged funeral trusts.
<i>Bureau of Vital Records</i> Arizona Department of Health Services 150 North 18th Avenue, Suite 120 Phoenix, Arizona 85007 Phone: 602-364-1300 Website: www.azdhs.gov	Certified copies of death certificates and disposition/transit permits.
<i>Department of Real Estate</i> 100 North 15 th Avenue, Suite 201 Phoenix, Arizona 85007 Phone: 602-771-7799 Website: www.azre.gov	Regulation regarding the sale of cemetery plots.
<i>Department of Insurance and Financial Institutions</i> 100 North 15 th Avenue, Suite 261 Phoenix, Arizona 85007 Phone: 602-364-3100 Website: www.difi.az.gov	Prearranged funerals funded by insurance.
<i>National Memorial Cemetery of Arizona</i> 23029 North Cave Creek Road Phoenix, Arizona 85024 Phone: 480-513-3600 Website: www.cem.va.gov/cems/nchp.nmca.asp	Burials for veterans.

Important Information

Please read completely before completing paperwork.

Electronic Signatures are not acceptable

on the following documents

- 1) Authority to Cremate
- 2) Death Registration Worksheet (see instructions sheet)
- 3) Embalming Authorization (if required)
- 4) Statement of Funeral goods (has two columns with available services)
Must be signed. (Bottom right corner) If you have questions about the total price please call the office 480-962-6435. This form will be sent to you once all other forms have been submitted.

Authority to Cremate

If the POA states cremation and is signed and notarized we can use it for cremation. We need a copy of the power of attorney.

“OTHERWISE”

Unless previously authorized by the deceased in accordance with applicable state law 32-1365.02, no cremation may take place without written authorization from the deceased legal next of kin or the Deceased Legal representative. The next of kin is the person(s) described below in the following order:

1st SPOUSE; 2nd POA; 3rd Majority of CHILDREN; 4th Both PARENTS;
5th Majority of SIBLINGS; 6th Majority of Grandchildren; 7th Majority of Grandparents; 8th Please contact us.

Must be notarized or a copy of all the signers legal ID's must be included

If **Disposition of Cremains on the Authority to Cremate** is not completed it will **NOT BE ACCEPTED.** (In Office Pick up or Mail to)

Family or friends – means anyone can pick up the cremains OR there must be at least 2 NAMES of individuals who are allowed to pick up the cremains. We will NOT accept one name. If “Family or Friends” is not listed, only those names listed on this form will be allowed to pick up cremains.

If individual forms are signed by multiple next of kin, the disposition of cremains must all match ON ALL Authorization forms.

NO EXCEPTIONS without a notarized letter from **all next of kin.**

CREMATION and CERTIFIED death certificates can not be completed until all paperwork is complete and payment is received.

Remember to send a copy of the Legal ID or have forms Notarized.

All paperwork with a space for initials must be initialed. If there is a *choice* please only *choose* one. Initialing the statements only indicates you have been made aware the information. It can also be helpful to refer back to this information if necessary.

If there is a question you do not understand please call after you have completed as much of the paperwork as you can on your own. We will do our best to help you, however, we feel it is important to prioritize our commitments to the families who have made an appointment. We are always happy to make an appointment for you.

Please call with any questions as we strive to serve our families at all times in person or through our internet arrangement options.

Contracts will be completed by us and emailed to you once we receive your paperwork and know what services you are requesting.

Angels will **not** provide a free death certificate. All death certificates are provided by Vital Records. You can purchase your own or we will be happy to order them with a service fee.

AUTHORITY TO CREMATE**TOTAL # of Legal Next of Kin** _____**Contract** _____

The undersigned hereby certify I/We are the legal competent representative of the named deceased having full legal authority request and authorize *Complete Care Mortuary Services, 2324 W Holly St, Phoenix, AZ* or another crematory (to maintain promptness) to take possession, cremate, process, and return the cremains to **Angels Cremation and Burial** in accordance with and subject to any applicable State and local laws, rules and regulations. Questions/concerns **480-962-6435**

Decedent _____**Date of Death** _____**Address** _____**City of Death** _____

A. The remains of the Deceased will not be accepted for cremation unless they are received in a leak resistant, rigid cremation container. The Crematory reserves the rights to accept or reject a cremation container of noncombustible materials. The Crematory is authorized to remove and discard items attached to the cremation container that may cause damage to the cremation chamber.

B. Authorizing agent(s) understand that due to the nature of the cremation processing certain materials including dental bridges, gold fillings, body prostheses, or personal articles with the remains which are not recoverable will be destroyed, and will NOT be returned.

C. Any devices implanted in the Deceased may create a hazardous condition when placed in a cremation chamber. The Crematory will not cremate any human remains that contain any type of implanted devices. In the event the remains of the deceased do contain such a device, the Authorizing Agent(s) hereby authorizes and instructs the Crematory/ Mortuary, its agents and employees to remove any and all devices from the remains prior to the commencement of the cremation process. The Authorizing Agent(s) also agrees to indemnify the Crematory/Mortuary, its affiliates, and their agents and employees against loss from any and all claims, demands or damages which may be made or declared against it or those by reason of the failure of the authorizing agent(s) to timely disclose the existence of such implanted device(s).

*****DEVICES or Implants*** please circle all that are applicable **NONE****

Implants: Hip Knees Shoulders Metal rods (Disposed by crematory)

Pacemaker Electronic Pain pump Battery powered devise (Disposed of by the mortuary)

D. Cremated remains consist primarily of bone fragments. The authorizing Agent(s) understands that even with the exercise of reasonable care and the use of its best efforts the Crematory may not be able to recover all the particles of the cremated remains of the Deceased. There may be comingling of small particles of the other deceased due to the cremation process.

E. The obligation of the Crematory shall be limited to the cremation of the remains of the Deceased. The Authorizing Agent(s) agrees to release and hold The Crematory/Mortuary, its affiliates and their agents, employees, and assigns harmless from any and all losses, damages, liability or cause of action (including attorney fees and expenses of litigation) in connection with the cremation of authorized herein or the failure of the /authorizing Agent(s) to identify properly the remains of the deceased. Containers are closed at the mortuary. Any personal belongings left with deceased will be cremated as directed by the mortuary. No warranties expressed or implied are made and damages shall be limited to the refund of the cremation fee paid hereunder.

F. A Crematory may dispose of the cremated or processed remains in any legal manner directed by document prepared pursuant to (32-1365.01) or agreed to by the Authorizing Agent(s). If the Authorizing Agent(s) agrees to take possession and decides not to take possession of the remains **within thirty days** after the cremation or on an agreed date, the Crematory/Mortuary shall send written notice to the last known address of the Authorizing Agent(s) to take possession. **Ninety days after** the notification is sent or delivered the Crematory/Mortuary may dispose of the cremated or processed remains in a legal manner(ARS32-1399.7)

*****Disposition of the cremains*** WHO can pick up the cremains: FAMILY or FRIENDS**

(any one can pick up cremains) +++MINIMUM of 2 NAMES++ OR Mail include address

IN OFFICE PICK UP**MAIL TO**

- | | | |
|----------|-----------|-------|
| 1. _____ | | _____ |
| 2. _____ | OR | _____ |
| 3. _____ | | _____ |
| 4. _____ | | _____ |

I/ We are taking responsibility for the cremains, urn(s), and all property when dropped at US post office or airport (\$200 +)

Next of Kin signing below agrees to all terms and conditions above.



Signature _____

Signature _____

Signature _____

Printed Name _____

Printed Name _____

Printed Name _____

Relationship _____

Phone Number _____

Relationship _____

Phone Number _____

Relationship _____

Phone Number _____

IMPORTANT Message*******This form must be signed and notarized, OR returned with a copy of legal ID*******

Signature of Employee _____

Date _____

Angels Cremation and Burial
PROTOCOL FOR DEATH CERTIFICATES

	Name of Deceased	Date of Death	File #
_____ Initials	<p>I/We understand if the name given to the mortuary by the hospital, nursing home, etc is different than the legal name placed on the Death Registration Worksheet there may be a delay in the Death Certificate and disposition of the deceased. The family may be required to contact the doctor to have the name changed. You can use an AKA if desired to avoid a delay. Angels Cremation and Burial is not responsible for any choice you make regarding the name and AKA on the certified death certificate.</p>		
_____ Initials	<p>I/We understand Angels Cremation and Burial will complete the Death Certificate worksheet when not completed with "unknown" in all blank spaces (by law) on the 7th calendar day unless that day falls on a weekend or holiday. Then it will be completed on the last business day. We must also receive permission for cremation from the family and the Medical Examiner after the doctor has signed, before death certificates will be available.</p>		
_____ Initials	<p>The legally married spouse is eligible for a free government issued death certificate if the deceased has a social security number and/or was active duty Military service.</p>		
_____ Initials	<p>I /We are aware I/We must <u>ORDER</u> <u>ALL CERTIFIED</u> Death Certificates From vital records with NO additional fees. Angels suggests calling us to see if the Certificates are completed before going to Vital Records. (10 Days)</p>	<p><u>"Or"</u> (Choose one)</p>	<p>_____ Initials I/We are agreeing to pay \$50 plus the cost of each certificate in order to have the mortuary obtain the Death Certificates. (2 week)</p>
			<p>_____ TOTAL Number to be ordered</p>
<p>Medical Examiner Cases _____ PENDING Certificates are ONLY ordered if Initialed. Pending certificates can be used to Complete the estate except for some Insurance policies less than 3 years.</p>			
_____ Initials	<p>Regardless of who pays for the death certificates ordered by ANGELS they are ONLY to be given to:</p> <p>_____</p> <p>Additional Orders will be given to (name and phone number) _____</p> <p>_____</p> <p>_____</p>		
_____ Initials	<p>I/We are Responsible for all certified death certificates which are ordered personally or by the mortuary. Angels Cremation and Burial is not responsible for mistakes on the death certificate. Please verify all information either at Angels or at Vital Records BEFORE purchasing.</p>		
_____ Initials	<p>I/We can proof read a copy of the death certificate in our office 2 business days after the Death Registration Worksheet has been received by Angels. The Death Certificate will be completed when all legal requirements have been met and payment received. It will take 48-72 Hours for corrections to be made after the death certificate has been registered.</p>		
_____ Initials	<p>I/We are aware certified death certificates can be purchased from Vital Records 10 days after the Date of death. (If the doctor signs the death certificate and the Medical examiner approves cremation) A COPY OF THE CONTRACT PROVES eligibility to order Death Certificates by the signer of the contract.</p>		

The Federal Trade Commission Regulation Rule for the "Funeral Industry Practices" requires certain disclosures and prohibits misrepresentations. This Disclosure form is a checklist. We ask those we serve to read and sign it. By initializing and signing you are agreeing to all conditions and stating all information to be accurate. If during the arrangements our firm did not do any of the following for the below named decedent please circle the number and initial next to that number. On this form Mortuary refers to Angels Cremation and Burial.

NAME OF DECEASED _____ DATE OF DEATH _____

I/We who made the arrangements for the funeral and final disposition of the remains of the deceased listed above do so hereby attest to the following:

1. I/We understand full payment is due 24 hours before services or final disposition are rendered. _____ (initials)
2. Any unpaid balance after 21 days from the date of death will accrue an additional \$275.00 per week _____
3. I/We understand there will be a RUSH fee of \$400 if cremains or a burial is requested in 3 business days or less. The 3 day RUSH service begins when contract is paid in full and all paperwork is complete. If the doctor will not sign the death certificate we I/we can not hold Angels responsible and \$125 will be refunded.
 A. _____ YES I am paying \$400 OR B. _____ NO I am NOT paying \$400 (approximately
 (Initial) (3 Days or Less) (Initial) 7-10 business days cremation or burials)
4. I/We were told that all unclaimed personal property will be considered abandoned and will be destroyed after 90 days. _____ (initial)
5. _____ I/We understand that all information reported on the Death Registration Worksheet will be typed for the Certified Death Certificate. Any **missing information will be completed as unknown once the Death Registration Worksheet is signed.** *County Vital Records will charge \$30.00 plus to change or add information. Documentation will be required.* The mortuary is NOT responsible for incorrect information on Death Certificates.
6. _____ I/We understand the Family or the mortuary can break the contract at any time if either party cannot be served. Angels reserves the right to refuse a viewing of any deceased person. If the contract is broken, services rendered will be charged according to fees found on the General Price List.
7. I/We were given /shown a General Price list effective on August 4, 2025 prior to discussing prices, services, or merchandise.
8. I/We were given/shown an Outer Burial Container Price List effective on August 4, 2025 prior to discussing prices of containers.
9. I /We were given/shown a Casket Container Price List effective on August 4, 2025 prior to discussing prices of caskets or containers.
10. I/We received a current copy of the Arizona State Consumer Guide Information Brochure.
11. I/We understand that embalming is not required by law except in certain special cases. If embalming is provided, this was done with my/our permission. Refrigeration must occur within 24 hours if body is not embalmed.
12. I/We understand the law does not require the purchase of a casket for direct cremation, immediate burial or a funeral. Most crematories and cemeteries do require the remains to be placed in a rigid container such as a cardboard, wooden unfinished box or satisfactory rigid container for final disposition. The law doesn't require a shipping container for shipping but most airlines require a container, embalming, Ziegler, or dry ice.
13. I/We understand the law does not require the purchase of an outer burial container, although most cemeteries require them.
14. No claims were made to me that embalming or the use of any merchandise available from the funeral firm would delay the decomposition of the remains for a long or infinite time, or would protect the body from graveside substances. No representation or warranties were made to me/us about the protective features of caskets or outer burial containers other than those made by the manufacturer. The only warranties, expressed or implied, are those in connection with merchandise sold, and any extended by the manufacturer thereof. No other warranties were extended to us.

Signature _____ Relationship _____

Date _____ Funeral Home Representative _____

Angels Cremation and Burial

Cremation Release

Name of Deceased

Date of Death

File #

Initials I/We agree **ONLY THE NEXT OF KIN** will be contacted to pick up cremains **UNLESS OTHERWISE NOTED BELOW** with a phone number. This does not allow this person to pick up the cremains unless stated on the Cremation authorization.

Initials I/We are aware the cremains can only be shipped Express US mail or air freight. Once the cremains are dropped at the US post office or airport I/we are taking full responsibility for the cremains, urn(s) and or all property.

Initials I/WE agree if there is someone who is **NOT** allowed to pick up cremains they will be listed below. If changes are to be made to this list Angels must receive a notarized statement from ALL legal next of kin. OTHERWISE THE CREMAINS will be dispersed according to the **Cremation Authorization**.

NOT _____

Initials I/WE are aware if there are more than one legal next of kin each individual has the right to their portion of the cremains regardless of financial investment toward the cremation.

Initials I/WE agree to leave the following items to be cremated with the deceased. _____
No clothing, cloth or paper items with the deceased will be returned. (Jewelry or other items)

Initials I/WE are taking responsibility for the condition, breakage, or damage of any personal urn left in the care of Angels Cremation and Burial during the filling process.

----- **Office Use Only** -----

*****Property Received*****

Print

Signature

Date

******* Death Certificates Received () *******

Print

Signature

Date

Paid _____ Still Owing _____ Refund _____

By picking up the cremains of _____ I relieve **Angels Cremation & Burial** and all employees and agents of all liability.

Print

Signature

Date



Angels Cremation and Burial

422 W McLellan & Country Club Dr. Mesa, AZ 85201

(480) 96-ANGEL 962-6435

angelsmortuary@gmail.com

Espanol (480) 222-9929

www.angelscremationandburial.com

A full Service Mortuary

PLEASE READ NOW!! IMPORTANT MESSAGE

Dear Families,

Our hearts are broken. Unfortunately, there was a law written many years ago that I did not completely understand. It has been brought to our attention this week. Therefore, the way we serve you will have to change. Unfortunately, it will NOT be a good change for many of you.

In the past our philosophy has been to take care of yourself first and then take care of your loved one's paperwork. Unfortunately, we cannot continue this practice. You will still be able to take the 21 days to complete all remaining paperwork and payment without any further challenges as we now understand the law and requirements to be in compliance with the State of Arizona.

ARS36-325 states that a mortuary must complete the death certificate within 7 days (weekends and holidays are included in the 7 days) of the death. (We will not be open on Saturday or Sunday, and major holidays so if the 7 days falls on one of these days the paperwork will be required to be completed accordingly. If you have questions about the "last day" please contact us at 480-962-6435. Unfortunately, that requires you to complete the worksheet within the 7 days. I realize for many that will be very challenging. You will be able to find the work sheet on our website. You can email, mail, or drop it by the office even if you do not have an appointment (You probably will not be able to do the other required paperwork if you drop by the office). This way we will be able to submit this information to the State Registrar in the required time).

The only information that is required for the death certificate to be completed is the name of the deceased, their date of birth, social security number, and the informants (your name) name and address. If you want to fill out the remaining information that is up to you. If at a later time you wish to have information added to the death certificate you would be required to make an appointment with the Vital Records office and provide the documented information to have it added to the certificate. There will be a charge for this service.

If you have any questions or concerns you are welcome to call the Arizona State Vital Records office at (602)506-6805. You can also call the Governors office (602) 542-4043 and voice a concern, or your legislator. The law can not be changed until next year. Hopefully it will be changed to make the grieving process less demanding.

Our hearts go out to you and your family as we navigate this new way of handling this challenging situation. We are grateful for the opportunity to serve you.

Sincerely and with Love,

Sandy + Staff



"A place of Peace in your time of need."

