



LITTLE FOOTSTEPS CHILDCARE

Parent Code of Conduct

As a nursery we have a zero-tolerance view on any behaviour which is threatening, intimidating, abusive or violent towards our staff.

Our staff have a right to feel safe and secure in their workplace.

The following are examples of unacceptable behaviour in a Little Footsteps nursery;

- Violence
- Threatening or abusive language involving swearing or offensive remarks
- Malicious allegations relating to members of staff, or other users.
- Verbal threats or threatening behaviour
- Intimidating behaviours or remarks to staff or other users
- Rude or aggressive behaviour

This could be in person, over the phone or written on any platform.

Any persons who is present at the nursery and commits an act of violence against a member of staff or other or behaves in such a way that any such person fears for their safety or feels intimidated will be reported to the Police immediately and arrangements will be made to have them removed from the premises and banned from the childcare setting.

Should a parent or carer display such behaviours and leave staff feeling unsafe in anyway, their Childs place will be terminated with immediate effect.