



SERVICE & MERCHANDISE OPTIONS



Smith's Funeral Homes – Stonehouse-Whitcomb Chapel

11 Mountain Street
Grimsby, ON L3M 3J7

Geoff Willis,
Managing Funeral Director

Smith's Funeral Service (Grimsby) Limited
Class 1 Licence FE1 - 732

Tel: (905) 945-2755
Website: www.smithsfh.com
Email: info@smithsfh.com

Effective May 12, 2026



Since 1938 we have been dedicated to providing compassionate and personalized service to our community and those we have the honour of serving.

Continuing to be family-owned and operated allows us to focus on this commitment to supporting people in their time of need.

When you meet one of our staff members, you'll immediately feel like you and your loved ones are in caring and capable hands.

With both traditional and more contemporary facilities, our goal is to provide comforting and exceptional service that will exceed your needs and expectations.

Our goal is to ensure that the arrangements you make meet your needs and expectations. We will listen and provide honest answers, options and alternatives, and will explain all pricing and payment methods to your satisfaction. Whatever your wishes, we are here to help and to ensure that you and your family receive caring service and support. We also provide a complete range of pre-arrangement and pre-payment options.

If your needs cannot be satisfied by any of our four payment options, please advise us. While we are unable to extend credit terms on an installment basis, we will commit our full effort to identifying and providing additional assistance to the greatest extent possible.

Thank you for placing your trust and confidence in all of us at Smith's Funeral Homes.

CONTENTS

History	1
Burial Service Packages	5
Cremation Service Packages	11
Green Funeral Packages	19
Additional Services & Supplies	22
Disbursements	24
Casket Selections	25
Urn, Keepsake & Jewellery Selections	27
Outer Burial Containers	31
Itemized Schedule of Services	32
Payment Options	36

History



Smith's Funeral Service (Burlington) Limited is Burlington's oldest and leading funeral home. The family-owned and operated business has provided personalized and valued service for more than a century, and celebrated 80 years in 2018 under the guidance of the Smith family, and with the help of a dedicated staff of over 60 caregivers.

In 1877, Edward Williamson operated a cabinetmaking, carpentry and undertaking business which he passed on to his son, Edgar W. Williamson in 1900 and was serving our community of approximately 1,300 people.

In 1938, Wilbert J. Smith purchased the business when it was located immediately south of the Coronation Hotel on Brant Street. Wilbert had served 10 years in his uncle's funeral business in Chatham, and was assisted by his sister Jeanette who was also a licensed funeral director.



In 1942, the funeral home was moved to its present location at 485 Brant Street, following Wilbert's marriage to Kathleen (Kay) Little. As the firm expanded, other members of the family joined the staff including Wilbert's brother, Stanley D. Smith in 1948 and Wilbert's sons, Donald S. Smith in 1966 and Douglas R. Smith in 1980. Wilbert died on March 23, 1995 and Don then became president and sole owner of the company.



On January 15, 1996, a second location was opened at 1167 Guelph Line, Burlington, one stop light north of the QEW. This location features elements of design and décor to help reflect the multicultural, multi-faith focus of the Burlington community.

In August 2002, Smith's Funeral Service (Grimsby) Limited was formed when Smith's acquired Stonehouse-Whitcomb Funeral Home, located at 11 Mountain Street. This location has served Grimsby and the surrounding communities since 1928.



In April 2008, we proudly formed Smith's Funeral Service (Stoney Creek) Limited, and added the Stoney Creek Chapel to our growing list of fine facilities. This initiative brings the traditions of the Smith family run funeral homes to the people of Stoney Creek and Hamilton.

Our Mission

To help people of all faiths and beliefs create meaningful experiences that acknowledge and celebrate the life of the person who has died and facilitate the process of healing in the living in a manner which exceeds their expectations. We will do this in a caring, confidential and sensitive manner that respects the dignity and worth of the deceased, honours both traditional rituals and contemporary rites and responds to individual financial circumstances or preferences.

Professional Services

We believe our role is to help you through one of the most difficult times in a person's life, by providing information and guidance with warmth, respect and compassion. Our staff members honour the trust and confidence you place in us. We will be there to assist your family with all their needs, 24 hours a day.

Merchandise

We strive to meet the needs of every family we serve, no matter their preferences, regardless of their budget. Whether you prefer a traditional, contemporary or unique item, we are here to provide you with options that will suit your needs.

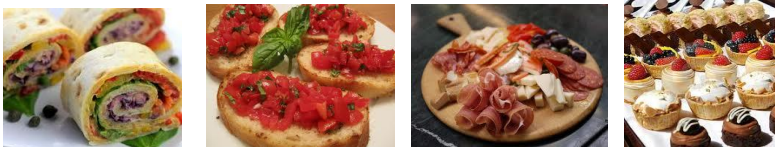
Flowers

We offer a beautiful selection of fresh florals that bring vibrancy and beauty to the chapel, visitation or reception rooms. Whether you're looking for a traditional expression of remembrance, a more modern touch or a truly unique and personalized arrangement, we are pleased to provide an exceptional selection of floral arrangements that can be ordered directly through us, with pieces starting at \$50 and packages starting at \$300.



Receptions

Receptions provide an opportunity for family and friends to come together and find comfort in each other while sharing a meal or refreshments. We offer a wide variety of options and take care of the food, all serving pieces, wait-staff, set-up and clean-up for you. With our reception facilities conveniently located on-site, you and your guests will not have to worry about complicated directions or inclement weather. With a selection of menus for catering everything from sandwiches and wraps to wine and cheese samplings, we are dedicated to helping make your gathering special. Catering packages available from \$24.50 per person.





Aftercare Program

This service is provided to assist families and executors in completing forms and prioritizing tasks needing to be completed during the weeks immediately following the death of their loved one. We also assist surviving family members in organizing their own estate matters after the death of a loved one.

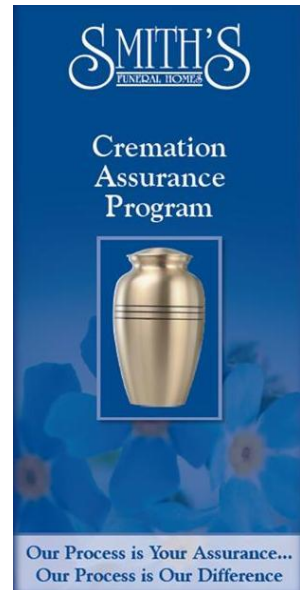


Cremation Assurance Program

This program is unique to our funeral home, and is how we ensure transparency and attention to detail throughout the entire cremation process when using Evergreen Crematorium.

A tracking system using personalized identification discs allows us to monitor each step of the cremation process, during which your loved one never leaves our care.

This is how we can guarantee that the cremated remains returned to you are those of your loved one.



The following section outlines our Service Packages which have been designed to reflect the most commonly selected services. If, however, you do not see one that meets your needs, please speak with us and we will refer to our Itemized Schedule of Services to customize a selection to better suit your preferences. (Please refer to Page 32)

Burial Packages

Families may choose services and merchandise from our Itemized Schedule of Services, or from the following Burial Packages which offer convenience and cost savings.

We offer package pricing for services ranging from a simple burial service to complete use of our facilities and staff services for all types of gatherings.

These Service Packages have been designed to reflect the most commonly selected services; if you do not see one that meets your needs, please consult with us and we will create a customized selection to better suit your preferences and respect your values.

Please note that unless otherwise specified, prices shown do NOT include applicable HST.

FUNERAL SERVICE BURIAL PACKAGE

Two Periods of Visitation

The Funeral Service Package includes the supervision and coordination of all services required during the arrangement conference, 24 hour on call service, two periods of visitation (2 hours each), the funeral service and the final disposition of your loved one. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, Aftercare consultation, unlimited Proof of Death Certificates, local transfer from the place of death, and preparation and care as required. Also included is the full use of the funeral home during the visitation and funeral service (or the transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative purposes and clergy, a funeral coach (hearse) and a transfer vehicle. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Visitation (two 2 hour periods)	\$415
Staff Services for Ceremony	\$807
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation (two 2 hour periods)	\$415
Facilities for Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Cemetery	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Total of Itemized Charges	\$6641
<i>Service Package Savings with Casket Selection</i>	<i>(\$510)</i>
TOTAL PACKAGE PRICE	\$6131

For additional periods of visitation, please add \$416 per period

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

FUNERAL SERVICE BURIAL PACKAGE

One Period of Visitation

The Funeral Service Package includes the supervision and coordination of all services required during the arrangement conference, 24 hour on call service, one period of visitation (2 or 3 hours), the funeral service and the final disposition of your loved one. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, Aftercare consultation, unlimited Proof of Death Certificates, local transfer from the place of death, and preparation and care as required. Also included is the full use of the funeral home during the visitation and funeral service (or the transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative purposes and clergy, a funeral coach (hearse) and a transfer vehicle. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Visitation (one 2 or 3 hour period)	\$208
Staff Services for Ceremony	\$807
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation (one 2 or 3 hour period)	\$208
Facilities for Ceremony (or Equipment Transfer offsite)	\$540

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Cemetery	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Total of Itemized Charges	\$6241
<i>Service Package Savings with Casket Selection</i>	<i>(\$430)</i>
TOTAL PACKAGE PRICE	\$5811

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

SAME DAY SERVICE BURIAL PACKAGE

(Visitation 1 Hour Prior to Service)

The Same Day Service Package includes the supervision and coordination of all services required during the arrangement conference, 24 hour on call service, the use of our facilities for 1 hour visitation followed by a Funeral Service or Memorial Service. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which includes an Aftercare consultation and unlimited proof of death certificates, local transfer from the place of death, and preparation and care as required. Also included is the full use of the funeral home during visitation and the memorial service (or the transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative and clergy purposes, a vehicle for transfer from the place of death and a funeral coach for transfer to a local cemetery. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Visitation (1 Hour) & Ceremony	\$951
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation & Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Cemetery	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Total of Itemized Charges	\$5955
<i>Service Package Savings with Casket Selection</i>	<i>(\$380)</i>
TOTAL PACKAGE PRICE	\$5575

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

PRIVATE INFORMAL GATHERING WITH GRAVESIDE BURIAL PACKAGE

(Private, informal gathering for up to 1 hour for up to 10 people prior to a Graveside Burial)

This gathering package includes the exclusive use of our facilities for an informal gathering of invited family and friends (for up to 1 hour, for up to 10 people), and the supervision, coordination and staffing of the services required for burial to follow at a local cemetery. You will have use of the funeral home during the gathering, and areas such as offices, washrooms, lounge, parking facilities, and visitation suite. Also included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which include unlimited proof of death certificates, local transfer from place of death, and preparation and care as required. Automotive equipment supplied in this package includes a sedan used for administrative purposes, a vehicle for transfer from the place of death, and staffing and a funeral coach for transfer to a local cemetery.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Private Gathering	\$321
Staff to Transfer to Local Cemetery	\$161
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Private Gathering	\$321

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Cemetery	\$540

Additional Services and Supplies

Personalized Video Tribute, Remembrance Cards and Photo Album	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included

Total of Itemized Charges	\$5281
<i>Service Package Savings (when Casket selected from Funeral Home)</i>	<i>(\$1245)</i>
TOTAL PACKAGE PRICE	\$4036

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

GRAVESIDE BURIAL PACKAGE

The Graveside Burial Package includes the supervision and coordination of the services required for burial, 24-hour on call service, with preparation and the use of our facilities for a brief identification confirmation by one (1) person at an unscheduled time. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which include unlimited proof of death certificates, transfer from the place of death (within 50 km), and preparation and care as required. Also included is the staffing and coordination of the burial at a local cemetery (with up to 2 staff members), where family will be met at the graveside on a scheduled day and time.

Professional & Staff Services

Arranging and coordinating of all Details and Services	\$1646
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic preparation and casketing	\$399
Embalming	Included
Staff Services for Private Family Viewing (up to 1 hour)	Included
Staff to Transfer to Local Cemetery	\$161
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Private Family Viewing (up to 1 hour)	Included

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Cemetery	\$540

Additional Services and Supplies

Personalized Book of Memories Website	Included
Aftercare Consultation	Included

Total of Itemized Charges	\$4290
<i>Service Package Savings with Casket Selection</i>	<i>(\$515)</i>
TOTAL PACKAGE PRICE	\$3775

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

Cremation Packages

Families may choose services and merchandise from our Itemized Schedule of Services, or from the following Cremation Packages which offer convenience and cost savings.

We offer package pricing for services ranging from a simple cremation service to complete use of our facilities and staff services for all types of gatherings.

These Service Packages have been designed to reflect the most commonly selected services; if you do not see one that meets your needs, please consult with us and we will create a customized selection to better suit your preferences and respect your values.

Please note that unless otherwise specified, prices shown do NOT include applicable HST.

FUNERAL/MEMORIAL SERVICE OR CELEBRATION OF LIFE PACKAGE

Two Periods of Visitation

This Package includes the supervision and coordination of all services required during the arrangement conference, 24-hour on call service, two periods of visitation (2 hours each), the funeral, memorial service or celebration of life and the final disposition of your loved one. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, Aftercare consultation, unlimited Proof of Death Certificates, transfer from the place of death (within 50 km), and preparation and care as required. Also included is the full use of the funeral home during the visitation and funeral service (or the transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative purposes and clergy, a funeral coach (hearse) and a transfer vehicle. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Visitation (two 2 hour periods)	\$415
Staff Services for Ceremony	\$807
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation (two 2 hour periods)	\$415
Facilities for Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation & Cremation Assurance Program	Included
Total of Itemized Charges	\$6775
<i>Service Package Savings with Casket Selection</i>	<i>(\$500)</i>
TOTAL PACKAGE PRICE	\$6275

For additional periods of visitation, please add \$416 per period

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

FUNERAL/MEMORIAL SERVICE OR CELEBRATION OF LIFE PACKAGE

One Period of Visitation

This Package includes the supervision and coordination of all services required during the arrangement conference, 24-hour on call service, one period of visitation (2 or 3 hours), the funeral, memorial service or celebration of life and the final disposition of your loved one. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, Aftercare consultation, unlimited Proof of Death Certificates, transfer from the place of death (within 50 km), and preparation and care as required. Also included is the full use of the funeral home during the visitation and funeral service (or the transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative purposes and clergy, a funeral coach (hearse) and a transfer vehicle. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Visitation (one 2 or 3 hour period)	\$208
Staff Services for Ceremony	\$807
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation (one 2 or 3 hour period)	\$208
Facilities for Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation & Cremation Assurance Program	Included
Total of Itemized Charges	\$6361
<i>Service Package Savings with Casket Selection</i>	<i>(\$425)</i>
TOTAL PACKAGE PRICE	\$5936

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

SAME DAY SERVICE OR CELEBRATION OF LIFE PACKAGE

(Visitation 1 Hour Prior to Service)

The Same Day Service Package includes the supervision and coordination of all services required during the arrangement conference, 24-hour on call service, the use of our facilities for 1 hour visitation followed by a funeral, memorial service or celebration of life. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which includes an Aftercare consultation and unlimited proof of death certificates, transfer from the place of death (within 50 km), and preparation and care as required. Also included is the full use of the funeral home during visitation and the memorial service (or the transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative and clergy purposes, a vehicle for transfer from the place of death and a funeral coach for transfer to a local crematorium. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Embalming	Included
Staff Services for Visitation (1 Hour) & Ceremony	\$951
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation & Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Cremation Assurance Program	Included
Total of Itemized Charges	\$6089
<i>Service Package Savings with Casket Selection</i>	<i>(\$295)</i>
TOTAL PACKAGE PRICE	\$5794

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

MEMORIAL GATHERING PACKAGE

The Memorial Gathering Package includes the supervision and coordination of all services required for a direct cremation or burial, 24-hour on call service, and the use of our facilities for an informal gathering of family and friends (for up to 3 hours). Included are such items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which includes unlimited proof of death certificates, transfer from the place of death (within 50 km), preparation for private viewing, and shelter of deceased. Also included is the use of the funeral home during the memorial gathering, and areas such as offices, washrooms, public telephone, lounge, parking facilities, and the visitation suite. Automotive equipment supplied in this package includes a sedan used for administrative purposes, a vehicle for transfer from the place of death and a funeral coach for transfer to a local cemetery or crematory. All vehicles are provided for a maximum three-hour period.

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Staff Services for Gathering	\$526
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Gathering	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Personalized Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Cremation Assurance Program	Included

Total of Itemized Charges	\$5664
<i>Service Package Savings with Casket Selection</i>	<i>(\$200)</i>
TOTAL PACKAGE PRICE	\$5464

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

PRIVATE INFORMAL GATHERING PACKAGE

(Private, informal gathering for up to 1 hour for up to 10 people)

This gathering package includes the supervision and coordination of the services required for cremation, 24-hour on call service, and exclusive use of our facilities for an informal gathering of invited family and friends (for up to 1 hour, for up to 10 people). Also included are such items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which includes unlimited proof of death certificates, transfer from the place of death (within 50 km), and preparation and care as required. You will have use of the funeral home during the gathering, and areas such as offices, washrooms, lounge, parking facilities, and visitation suite, as well as all automotive equipment (vehicles are provided for a maximum three-hour period.)

Professional & Staff Services

Arranging and Coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Staff Services for Private Gathering	\$321
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Private Gathering	\$321

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Personalized Video Tribute, Remembrance Cards and Photo Album	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Cremation Assurance Program	Included

Total of Itemized Charges	\$5254
<i>Service Package Savings with Casket Selection</i>	<i>(\$1100)</i>
TOTAL PACKAGE PRICE	\$4154

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

STANDARD CREMATION PACKAGE

This package includes the supervision and coordination of the services required for cremation, 24-hour on call service, with preparation and the use of a viewing room for a brief identification confirmation for one (1) person at an unspecified time. Also included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which include unlimited proof of death certificates, transfer from the place of death (within 50 km), and preparation and care as required. Automotive equipment supplied in this package includes a sedan used for administrative purposes, a vehicle for transfer from the place of death, and a funeral coach for transfer to a local crematory. Also included in this package is the opportunity to accompany your loved one to the crematorium, and the staffing and coordination of a graveside urn burial/ennichement (or local delivery of the cremated remains) at a later date. *(This package does not include the use of a TV, sound system or other A/V equipment.*

Professional & Staff Services

Arranging and coordinating of all Details and Services	\$1643
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic preparation and casketing	\$399
Embalming	Included
Staff Services for Brief Identification Confirmation (1 person)	Included
Staff to Transfer to Local Crematorium	\$161
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Staff Services for Brief Identification Confirmation (1 person)	Included

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Cremation Assurance Program	Included
Personalized Book of Memories Website	Included
Aftercare Consultation	Included
Follow-out to Crematorium	Included
Staffing and Coordination of a Graveside Urn Burial/Ennichement	Included
Total of Itemized Charges	\$4421
<i>Service Package Savings with Casket Selection</i>	<i>(\$1345)</i>
TOTAL PACKAGE PRICE	\$3076

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

BASIC CREMATION PACKAGE

This package includes the in-person coordination of all services required for a direct cremation, with basic preparation and a digital photo identification of the deceased. Also included is the completion and registration of all necessary documents, 24-hour transfer from the place of death (within 50 km) to a local crematory, and unlimited Proof of Death Certificates provided upon the return of the cremated remains to the family (usually within 10 days). *(This package does not include washing or dressing, drafting or inserting a newspaper notice, or a personalized obituary page on our website.)*

Professional & Staff Services

Arranging and coordinating of all Details and Services	\$1376
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic preparation and casketing	\$399
Staff to Transfer to Local Crematorium	\$161
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Cremation Assurance Program, Book of Memories Website, Aftercare Consultation	Not Included
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Total of Itemized Charges	\$4154
<i>Service Package Savings with Casket Selection</i>	<i>(\$1590)</i>
TOTAL PACKAGE PRICE	\$2564

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

Green Service Packages

We are proud to offer green funeral, cremation and burial options in an effort to help families create events that minimize their impact on the environment.

We encourage you to talk with us about what environmental issues and practices are most important to you. Together, we can put a plan in place for personalized services that will match your environmental values.

Although there are only a few natural burial cemeteries and land preserves in this part of Ontario, doing your part in the selection of an eco-friendly casket, urn and stationery to complement earth-friendly services, are all choices you can make to plan a greener goodbye.

These Service Packages have been designed to reflect the most commonly selected services; if you do not see one that meets your needs, please consult with us and we will create a customized selection to better suit your preferences and respect your values.

Please note that unless otherwise specified, prices shown do NOT include applicable HST.

GREEN FUNERAL SERVICE PACKAGE – BURIAL

Two Periods of Visitation

The Green Funeral Service Package includes the supervision and co-ordination of all services required during the arrangement conference, 24-hour on call service, two periods of visitation (2 hours each), funeral service and final disposition of your loved one. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which includes an Aftercare consultation, unlimited proof of death certificates, transfer from the place of death (within 50 km) and environmentally-friendly preparation and care of your loved one for private viewing. Also included is the full use of the funeral home during visitation and the funeral service (or transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative and clergy purposes, a vehicle for transfer from the place of death and a funeral coach for transfer to a local cemetery. All vehicles are provided for a maximum three-hour period. Please refer to our casket selections for a listing of the environmentally-friendly merchandise options.

Professional & Staff Services

Arranging and coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Staff Services for Visitation (two 2 hour periods)	\$415
Staff Services for Ceremony	\$807
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation (two 2 hour periods)	\$415
Facilities for Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Cemetery	\$540

Additional Services and Supplies

Environmentally-Friendly Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation & Cremation Assurance Program	Included
Total of Itemized Charges	\$6641
<i>Package Savings</i>	<i>(\$505)</i>
TOTAL PACKAGE PRICE	\$6136

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

GREEN FUNERAL, MEMORIAL OR CELEBRATION PACKAGE - CREMATION

Two Periods of Visitation

The Green Funeral Service Package includes the supervision and co-ordination of all services required during the arrangement conference, 24-hour on call service, two periods of visitation (2 hours each), funeral service and final disposition of your loved one. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which includes an Aftercare consultation, unlimited proof of death certificates, transfer from the place of death (within 50 km) and environmentally-friendly preparation and care of your loved one for private viewing. Also included is the full use of the funeral home during visitation and the funeral service (or transfer of our equipment to the ceremony location), and areas such as offices, washrooms, public telephone, lounge, parking facilities, visitation suite, chapel and clergy room. Automotive equipment supplied in this package includes a sedan used for administrative and clergy purposes, a vehicle for transfer from the place of death and a funeral coach for transfer to a local crematorium. All vehicles are provided for a maximum three-hour period. Please refer to our casket and urn selections for a listing of the environmentally-friendly merchandise options.

Professional & Staff Services

Arranging and coordinating of all Details and Services	\$1995
Documentation, Permits and Certificates	\$346
Staff for Transfer	\$186
Basic Preparation and Casketing	\$399
Staff Services for Visitation (two 2 hour periods)	\$415
Staff Services for Ceremony	\$807
Administration and Care of Cremated Remains	\$134
Disposition of Environmental Materials	\$63

Facilities

General and Service Areas of the Funeral Home	\$123
Facilities for Preparation, Sheltering & Refrigeration	\$399
Facilities for Visitation (two 2 hour periods)	\$415
Facilities for Ceremony (or Equipment Transfer offsite)	\$526

Vehicles & Equipment

General/Emergency Vehicle	\$161
Vehicle for Transfer from Place of Death	\$266
Funeral Coach for Transfer to Local Crematorium	\$540

Additional Services and Supplies

Environmentally-Friendly Stationery Package	Additional
Personalized Book of Memories Website	Included
Aftercare Consultation & Cremation Assurance Program	Included
Total of Itemized Charges	\$6775
Package Savings	(\$505)
TOTAL PACKAGE PRICE	\$6270

***Deviations are not allowed from these Packaged Services;
you would otherwise refer to the Itemized Selection of Services***

ADDITIONAL SERVICES & SUPPLIES

Aftercare Consultation <i>*Included in all packages except the Basic Cremation Package</i>	\$512*
This service is provided to assist families and executors in completing forms and prioritizing tasks which must be completed during the weeks immediately following the death of a loved one. (This is not meant to replace any legal, tax or other professional services.)	
Personalized Book of Memories Website	\$259*
<i>*This is included in all packages except the Basic Cremation Package</i>	
A personalized webpage for your loved one, and a place for family and friends to leave condolences, send messages, share photos and memories.	
Cremation Assurance Program	\$295*
<i>*This is included in all packages except the Basic Cremation Package</i>	
A program unique to our funeral home, this is how we ensure transparency and attention to detail throughout the entire cremation process. A tracking system using personalized identification discs allows us to monitor each step of the cremation process, during which your loved one never leaves our care. This is how we can guarantee that the cremated remains returned to you are those of your loved one.	
Use of Equipment & Supplies	INCLUDED IN ALL PACKAGES
<i>All Packages (except Graveside Burial & Standard/Basic Cremation Packages) include the Use of Equipment & Supplies (for Rental of Equipment & Supplies with Cremation Packages, please see page 33)</i>	
Memory Boards for photographs and use of oak frames and standing easels for display, flower stands, casket bier, urn ark, card racks, pens and all necessary supplies; includes offsite delivery and collection.	
Coordination and Staffing of Graveside Burial/Urn Burial/Enrichment	\$259*
<i>*This is included in all packages except the Basic Cremation Package</i>	
One staff member to coordinate, oversee and attend the Graveside Burial, Urn Burial or Enrichment at a local cemetery; includes use of a General Vehicle and delivery of the urn. \$150 fee applies for each additional staff member required to attend, based on cemetery requirements.	
Coordination and Supervision of Follow-Out to Crematorium	\$259*
<i>*This is included in all packages except the Basic Cremation Package</i>	
Staff to schedule and coordinate all details involved with arranging a time for family members to accompany their loved one to a local crematorium (within 40 km) at a specified time.	
Scattering Service Package	\$195
For those who prefer a simpler form of final disposition, at an unspecified time our staff member will scatter cremated remains upon unoccupied Crown land at Bronte Creek Provincial Park. Our Scattering Service includes transportation of cremated remains to the designated area, all entrance fees, and scattering performed by one of our funeral professionals.	

ADDITIONAL SERVICES & SUPPLIES

Personalized Stationery Package

\$565

- Customized Photo Register Book
- Personalized In Remembrance Cards and/or Prayer Cards
- Custom Video Slideshow (up to 100 photos; an additional \$1/photo over 100 applies)
- Custom Hard Cover Coffee Table Photo Book
- Thank You Cards (2 packs of 25)
- Keepsake Box
- Crucifix (if wished)

Personalized Video Tribute ~ A professionally designed slideshow (using 25, 50, 75, or 100 photos and your choice of musical background) that will bring your family photos to life in a creative and celebratory way. Many people choose to play this video during a visitation, gathering or service where family and friends can enjoy the special memories together. Video Tributes are available in a variety of formats to suit your family's needs.

Personalized Legacy Photo Book ~ Legacy Photo Books are a compilation of cherished photos and memories in one professionally designed book that celebrates the life of your loved one. Many people have intentions of creating a photo book but never find the time to actually do so. This makes the process easy – you provide the photos and a professional team of designers creates the book. It is then professionally bound with stitch binding and printed on ISO photo safety paper. This photo book is a great way to honour your family memories and showcase your loved one's life.

Personalized Video Tribute, Remembrance Cards & Hard Cover Photo Book

\$425

- Custom Video Slideshow Tribute (up to 100 photos included*) & Hard Cover Photo Book
- Personalized In Remembrance Cards and/or Prayer Cards

Custom Memorial/Remembrance Cards and/or Prayer Cards

\$230

- Custom In Remembrance Cards and/or Prayer Cards (per 100; minimum order of 100)

Custom Register Book Box Set

\$199

- Personalized Guest Register Book with photographs/images of your choice
- 50 Thank You Cards
- Keepsake Box (including a free Grief Care Book)

Basic Guest Book

\$75

- Simple Guest Register Book for family & friends to sign

Thank You Cards

\$50

- Assorted Selection (per pack of 25)

Hard Cover Photo Book

\$110

- Legacy Photo Book of cherished family photos (100) professionally-designed and bound

Custom Video Tribute

\$199

- Professionally designed slideshow of your photos, with your choice of musical background

Hairdressing

\$85

- The professional services of a hairdresser, barber or stylist

and up

ADDITIONAL SERVICES & SUPPLIES

Bereavement Authority of Ontario (BAO) Oversight & Licensing Fee *This fee is charged by the BAO and applies to all Packages. *\$30

Removal of pacemakers or other implants \$100

- This procedure is mandatory prior to cremating a body that has a pacemaker or other implant and must be carried out by a licensed funeral director. Includes disposal of the device.

Refundable Deposit for Cremated Remains No COST

- In the event that cremated remains in our possession are unclaimed, this refundable deposit may be used to inter the cremated remains in common ground in a cemetery of the funeral home's choosing. If the cremated remains are claimed before they are interred, the deposit will be refunded.

Statutory Holiday Fee \$995

- Fee for Professional Staff & Additional Support Staff for events taking place on a Statutory Holiday (per event, based on staff availability).

Pallbearer Assistance (3 hours use, per person) \$195

- Pallbearers or Attendants at Service and/or Graveside (up to 3 hours, per person)

Ashes Urn Placement ~

- We will gladly fill an urn, keepsake urn or cremation jewellery purchased elsewhere. There is a nominal fee for the time our Funeral Directors dedicate to this process.

- Full Size Urn \$80 EACH
- Keepsake Size Urn \$50 EACH
- Cremation Jewellery and/or Separating Cremated Remains (per portion) \$40 EACH

DISBURSEMENTS

Disbursements are non-funeral home charges that are added to the contract in order to alleviate a family from having to pay numerous organizations at the time of need. The funeral home will arrange for and pay for these outside costs on your behalf. These items are examples of disbursements:

Clergy Honorarium – this is an amount paid to the clergy for their services. The clergy sets this amount.

Coroner's Fee – this is a fee charged by the coroner for issuing a certificate that allows cremation to take place or for a certificate, which allows for the decedent to be taken outside of Ontario.

Cremation Fee – this is the fee charged by the crematorium for their services.

Church Fees – when having a service at a church or other offsite venue, additional fees may be charged.

Municipal Death Registration Fee – this is a fee charged by the local municipality to register the death.

Newspaper Notice(s) – these are charges for death notices placed in newspapers or other media outlets.

Police Escorts – this is the fee charged by the Police Department for the use of Police Officers and their vehicles to provide escorts from the place of the ceremony to the cemetery.

CASKET SELECTIONS

The value, selection and price of caskets vary and are affected by numerous factors including materials of construction, amount of material required, interior fabric, design details, craftsmanship, and personalization features. This is a curated selection of our most popular options. We have many more to choose from if those listed do not meet your needs.

WOOD CASKETS

These products are all suitable for cremation

CARDBOARD	SIERRA PARTICLE BOARD	POPLAR
 Cardboard Container with Chipboard Base; suitable up to 250 lbs. \$395 Williams Stratford-26	 Particle Board with Rope Handles \$595 Williams Sierra - Regular	 Basic poplar wood cremation container, natural finish, natural cotton liner with pillow, fixed wood bar handles \$745 Williams Eco 200 Wood
PORTLAND	SOLID POPLAR	SIMPLICITY PINE
 Poplar with Portland Pine Stain, Natural Rustic Finish, Rosetan Crepe Interior \$1795 Northern 250S Portland Poplar	 Natura Solid Poplar, Natural Finish, 100% Natural Cotton Interior \$2195 Victoriaville 51-5175-01	 Solid Pine Construction with Medium Stain Satin Finish, Ivory Crepe Interior \$2295 Northern 235 Simplicity Natural Pine
 <i>These products consist only of natural, raw materials; undyed, unbleached, woven cotton, plant-based adhesives, peg & dowel construction, walnut oil & beeswax coatings. Harvested wood is replaced through reforestation with Canadian Conservation Authorities.</i>		

WOOD CASKETS

These products are all suitable for cremation

NORWAY POPLAR	CARLTON OAK	ARGYLE POPLAR
 Solid & Veneer Poplar, Walnut Satin Finish, Ivory Crepe Interior \$2595 Northern 526W	 Solid & Veneer Oak, Light Golden Finish, Rosetan Crepe Interior \$3295 Northern Calton 33	 Solid & Veneer Poplar, Mahogany Gloss Finish, Rosetan Crepe Interior \$3295 Northern Argyle 618
HOMESTEAD MAPLE	BORDEAUX CHERRY	SOLID MAHOGANY
 Solid Canadian Maple, Hand-Rubbed Gloss Finish, Cream Velvet Interior \$4495 Northern 707	 Solid Cherry with High Gloss Finish, Beige Velvet Interior \$8995 Victoriaville WR 105-20679	 Solid Mahogany with High Gloss Finish, Beige Velvet Interior \$9995 Victoriaville WR 201-20799

METAL CASKETS

These products are not suitable for cremation

MERCURY RUSSET BRONZE	CASHMERE COPPER
 20 Gauge Steel, Russet Bronze Finish, Lined in Tan Crepe \$2995 Victoriaville MR 260-00070	 18 Gauge Steel, Cashmere Brushed, Beige Velvet Interior \$4995 Victoriaville MR250-00264

RENTAL CASKETS

These products have been used before and may be used again; the final use casket/container is not included with the price of the rental casket.

BORDEAUX CHERRY	HARROWSMITH OAK
 Solid Cherry with High Gloss Finish, Beige Velvet Interior \$1795 Victoriaville WR 105-20679	 Solid Oak with Satin Finish, Rosetan Crepe Interior \$1395 Northern Harrowsmith 704

Casket Sizes

Adult – Range from 80.50"L x 25.50"W x 21"D to 84.50"L x 30.25"W x 23.25"D

Plus Size – Range from 80"L x 30" x 16"D to 84"L x 34" x 24"D

Youth – Range from 38"L x 16.25"W x 18"D to 62"L x 23.50 x 14" D

URN SELECTIONS

We would be happy to assist you in selecting an urn of your choice. With many options available, an urn can reflect the individuality of your loved one. Personalization and engraving are options that further enhance your selection.

GOLFER	HEART COMPANION	ÉCLISSE GALET
 Sand Blast Cast Bronze Urn with Golfer Sculpture on Bronze Base \$1495 Eckels 820 12.5Hx10 Diam.	 A beautiful symbol of two lives shared, this two-piece marble companion urn will accommodate two people \$1595 Fabhaven FH2PC 9.5Hx9Wx9D	 Solid Bronze Urn with Burl Wood Surround \$995 Victoriaville US899-00012 9.875Hx4.375Wx7.625D

URN SELECTIONS

MARBLE LOON & TREES	ALLEN SOLID MAPLE	BUTTERFLY CLOISONNÉ
 Marble Urn with Etching of Loon & Trees \$895 Eckels 901LTR 9Hx6.5 Diam.	 Solid Maple Wood, Classic Rectangle Shape \$550 Victoriaville US120-00003 6.25Hx11.5Wx7.12D	 Handcrafted from copper with Hand-applied porcelain enamel finish \$695 Victoriaville US450-00005 11Hx7 Diam.
ARIA ASCENDING	ASHEN PEWTER	MAGNOLIA & LOVEBIRDS
 Aria Ascending Metal Urn \$495 Victoriaville US440-00449 10Hx6.5 Diam.	 Spun Brass with Pewter Colour Finish \$395 Victoriaville US210-30069 9.75Hx6.875 Diam.	 Made of durable resin with hand-painted imagery flowing around the urn \$395 Butterworth 1860ML 9.75Hx7.75Wx7.75D
UNITY HEART-SHAPED	HAND-CARVED ROSEWOOD	SCATTERING CYLINDER
 Heart-shaped Urn with Wildflower Seeds that will bloom when urn is buried near the surface \$295 Butterworth 1430 5Hx8Wx6.5D	 Elegant Hand-carved Solid Rosewood Urn \$195 Victoriaville US899-30034 5.25Hx9.5Wx6.25D	 Biodegradable Scattering Tube (various designs); suitable for airplane travel & transport \$145 Butterworth 7010 12.5Hx5 Diam.



These urns are made from biodegradable paper, and will break down over time when buried, or will biodegrade when placed in water.

RENTAL URN

This product has been used before and may be used again

ROSEWOOD MEMENTO CHEST



Rosewood Chest, Burlwood Inlay with High Gloss Finish and Brass Lock

\$95

Northern 800-100

8.5Hx10Wx6.25D

KEEPSAKE URNS

Keepsake urns are smaller cremation urns designed for many different purposes. These may hold a portion of your loved one's cremated remains, or a lock of hair or other memorabilia. Many of our regular-sized cremation urns are available in a keepsake design, with prices starting at \$95.

IVORY PEARL CLOISSONNÉ



Handcrafted from copper with Hand-applied enamel finish

\$195

Victoriaville UK450-00015 3.5Hx2.5 Diam.

SILVER SOULBIRD (MALE OR FEMALE)



Polished brass surface glowing in rich tone of bright non-tarnish Silver, enhancing the sculptural form

\$125

Commemorate K562 2.4Hx3Wx1.8D

MIDNIGHT TEALIGHT



Midnight Pearl finish accented with Polished Silver Antique Pewter. Made of Brass & Aluminum with Tealight Candle Holder

\$195

Commemorate T650 4.9Hx3.3Wx3.3D

WINGS OF HOPE



Brass & Aluminum keepsake with hand-applied pearlescent finish (shown in Pearl, other colours available)

\$95

Commemorate K1042 2.4Hx3.3Wx2.4D

ASHEN PEWTER



Spun Brass with Pewter Colour Finish

\$95

Victoriaville UK210-30104 2.875Hx1.875 Diam.

SCATTERING CYLINDER



Designed to simplify the scattering process, made of biodegradable material (many designs available)

\$95

Butterworth 7020 5.3Hx3 Diam.

JEWELLERY SELECTIONS

LEGACY TOUCH

Legacy Touch specializes in fingerprint jewellery using a replication of your loved one's fingerprint. These keepsakes feature engraved fingerprint images and may include personalized inscriptions or monograms. A variety of pieces can be created such as pendants, bracelet charms, rings and keychains. Prices starting at \$105.

FINGERPRINT CHARMS	FINGERPRINT PENDANTS	FINGERPRINT RINGS
		

*The price of silver & gold jewellery items vary due to the large and daily fluctuations in market pricing. We will be happy to provide you with current costs for the piece(s) you are interested in.

KEEPSAKE JEWELLERY

SILVER CROSS CHARM NECKLACE	PINE TREE NECKLACE	LOVEBIRD PENDANT NECKLACE
		
Petite Heart with Silver Angel Wing with Fingerprint and 18-24" chain. Will hold a small portion of cremated remains (if wished) \$245	Pine Tree Stainless Steel Cremation Urn Necklace with 18-24" chain. Will hold a small portion of cremated remains (if wished) \$175	Handmade Rhodium-plated Sterling Silver pendant with chain. Will hold a portion of cremated remains (if wished) \$375
West Coast Memorials	West Coast Memorials	Commemorate

DNA BANKING – DNA Memorial

DNA Banking is an important step towards preserving history and improving the health of future generations. A family medical history helps document familial patterns which may impact your health, such as trends towards specific illnesses or conditions. DNA Memorial provides a family the last opportunity to collect the treasure of their deceased loved one's DNA. They offer different options depending on your needs, such as providing a vial of extracted DNA for future use, testing for ancestry and testing one's genetic predisposition.

\$395
and up

VAULTS

Many families wish to select an outer container or burial vault to provide protection for a casket or urn that will be interred in the ground. Some cemeteries require an outer container or vault due to the heavy equipment used and the ongoing maintenance of the cemetery. We offer various burial vaults that have distinctive levels of protection to provide you with comfort and peace of mind.

CONCRETE LINER	MONTICELLO VAULT
 Minimum liner, basic concrete, no seal or liner \$1195 Superior Concrete 34Wx90Lx31H	 2,000lbs, 50-year warranty, single-reinforced, concrete exterior with a plastic reinforced cover and base \$1895 Century Wilbert 35Wx90Lx33.75H
VENETIAN VAULT	STAINLESS STEEL VAULT
 2,600lbs, 65-year warranty, single-reinforced burial vault, high-strength concrete with high-impact plastic and a reinforced cover and base, inner liner \$2395 Century Wilbert 35Wx90Lx33.75H	 3,000lbs, 75-year warranty, mid-line burial vault, cover and base double-reinforced with strong, corrosion-resistant stainless steel and high-impact plastic, brilliant stainless-steel carapace \$3895 Century Wilbert 35Wx90Lx33.75H

URN VAULTS

If you plan on ground burial for the urn, many cemeteries require that it be placed into an urn vault. A cremation urn vault is a lined and sealed outer receptacle that houses the cremation urn, protecting it from the weight of the earth and cemetery maintenance equipment that will pass over it. Lined urn vaults also provide protection from subsoil elements while preventing the ground from settling.

UNIVERSAL URN VAULT	STAINLESS STEEL VAULT	BRONZE TRIUNE VAULT
 Single-reinforced urn vault, Interior reinforced with Strentext, Beige Marbelon Exterior Interior \$995 Century Wilbert 13Wx13Lx16H	 Double-reinforced Cover & Base with Non-rusting Stainless and High-impact ABS Trilon; various colours and Personalization Available \$1495 Century Wilbert 13Wx13Lx16H	 Double-reinforced, Corrosion-resistant Bronze & ABS Trilon Cover and Base, Black & Bronze in Colour, Personalization Available \$1695 Century Wilbert 13Wx13Lx16H

ITEMIZED SCHEDULE OF SERVICES

PROFESSIONAL & STAFF SERVICES

Arranging & Coordinating all Details and Services – Traditional/Memorial/Gathering Packages \$1995

- Professional consultation with licensed personnel, which may include but is not limited to, professional advice on options to meet your needs, including essential services relating to disposition, drafting notices, planning scheduling of services, advising regarding possible government benefits.
- Coordination of all rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers, catering, etc.

Arranging & Coordinating all Details and Services – Graveside Burial Package/Standard Cremation Package \$1646

- Professional consultation with licensed personnel, which may include but is not limited to, professional advice on options to meet your needs, including essential services relating to disposition, drafting notices, planning scheduling of private viewings, advising regarding possible government benefits.
- Coordination of each phase of the arrangement and cremation/burial process, including private services and all supplies provided by us.

Arranging & Coordinating all Details and Services – Basic Cremation Package \$1376

- Professional consultation and communication with licensed personnel, which may include but is not limited to, professional advice on options to meet your needs, including essential services relating to disposition.
- Coordination of each phase of the basic arrangement and cremation process.

Arranging & Coordinating Details and Services – When Disposition has Been Arranged by Another Service Provider \$795

- Professional consultation with licensed personnel, which may include but is not limited to, professional advice on options to meet your needs, including drafting notices, planning scheduling of services, advising regarding possible government benefits.
- Coordination of all rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers, catering, etc.

Arranging & Coordinating Details and Services – When decedent is being transferred/repatriated outside of Ontario \$1376

- Professional consultation with licensed personnel, which may include but is not limited to, professional advice on options to meet your needs.
- This is a minimum charge and does not include shipping costs, transportation to an airport, consular fees, Certified Death Certificates, approval from the Public Health Department or any other fees for specific governmental requirements associated with the shipment of a decedent.

Staff for Transfer (24-hour service, within 50 km) *(Requires Use of Transfer Vehicle and/or Coach)* \$186

- Staff for 24-hour transportation of the decedent from one place to another, for example the hospital to our premises, or from our premises to the cemetery or crematorium using a transfer vehicle, for distances up to 50 km. **A charge applies for each transportation request.**

PROFESSIONAL & STAFF SERVICES

Documentation – Permits, Forms, Applications, Certificates	\$346
• Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner’s certificate for cremation, documentation necessary to ship the decedent out of the country. As part of this service, we will provide you with Proof of Death Certificates; such certificates are usually accepted for most estate settlement purposes, but sometimes a provincial Death Certificate will be necessary and is available from the Office of the Registrar General.	
Staff for Transfer (24-hour service, within 50 km)	\$186
• Staff for 24-hour transportation of the decedent from one place to another, for example the hospital to our premises, or from our premises to the cemetery or crematorium using a transfer vehicle, for distances up to 50 km. A charge applies for each transportation request.	
Basic Preparation & Casketing	
<i>(requires Facilities for Preparation/Embalming/Shelter/Refrigeration)</i>	
• This encompasses the very basic care of the decedent (un-autopsied), including dressing or shrouding that may be required, and final casketing.	\$399
Embalming	
<i>(This charge is in addition to Basic Preparation & Casketing)</i>	
<i>(requires Facilities for Preparation/Embalming/Shelter/Refrigeration)</i>	
• Embalming is the process of sanitation, restoration and temporary preservation. Embalming is not legally required, but may be recommended to preserve the decedent between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the decedent and expected service needs.	\$495
Staff Services for Visitation	\$208
• Staff to coordinate and oversee the visitation (informal gathering) at our premises and/or an offsite location for any period prior to the ceremony. • Fees vary based on the number of periods of visitation. • If the visitation takes place at an offsite location, an equipment charge will apply. <i>(See Equipment Transfer to Church).</i>	
Staff Services for Gathering	\$526
• Staff to coordinate and oversee an informal gathering of family and friends (for up to 3 hours) at our premises.	
Staff Services for Ceremony	\$807
• Staff to coordinate and oversee the ceremony or memorial service at our premises or an offsite location. Fees are charged per ceremony.	
Staff Services for Private Gathering	\$321
• Staff to coordinate and oversee a private and informal gathering of up to 10 family members/friends for up to 1 hour at our premises. <i>Only applies to Private Gathering Package.</i>	
Staff Services for Private Family Viewing	\$195
• Staff to coordinate and oversee a Private Family Viewing for up to one (1) hour at our premises at a reserved time. <i>Only applies to Basic Cremation Package.</i>	

PROFESSIONAL & STAFF SERVICES

Administration and Care of Cremated Remains	\$134
• Staff to schedule and coordinate the return of cremated remains from a local crematorium; includes the documentation and cataloguing of remains upon their return.	
Disposition of Environmental Materials	\$63
• This fee applies to all funeral arrangements and reflects the costs to collect, transport and responsibly dispose of hazardous waste, pacemakers and radioactive implants and to comply with local municipal cross-connection control programs and backflow prevention.	

FACILITIES

General & Service Areas of the Funeral Home	\$123
• Use of our general and common areas, parking lots, public washrooms, heating, lighting and maintenance. This charge applies whenever services are provided.	
Facilities for Preparation/Embalming/Shelter/Refrigeration	\$399
• Facilities used to prepare, shelter and/or embalm the deceased; this charge applies whenever the decedent is in our facility for any purpose.	
Facilities for Extended Periods of Shelter & Refrigeration	\$500
Use of facilities and/or refrigeration on a monthly basis.	per month
Facilities for Visitation <i>(Requires Staff Services for Visitation)</i>	\$208
• Designated facilities at our Funeral Home used for visitation for any period(s), prior to a ceremony or memorial service. Fees vary based on the number of periods of visitation.	
Facilities for Private Family Viewing	\$150
• Designated facilities at our Funeral Home used for Private Family Viewing for up to one (1) hour at our premises at a reserved time. <i>Only applies to Basic Cremation Package.</i>	
Facilities for Gathering <i>(Requires Staff Services for Gathering)</i>	\$526
• Designated facilities at our Funeral Home used for an informal gathering of family and friends for up to 3 hours.	
Facilities for Private Gathering <i>(Requires Staff Services for Private Gathering)</i>	\$321
• Designated facilities at our Funeral Home used for a private, informal gathering of up to 10 family members/friends for up to 1 hour. <i>Only applies to Private Gathering Package.</i>	
Facilities for Ceremony (or Equipment Transfer & Set-up at Offsite Location)	\$526
<i>(Requires Staff Services for Ceremony)</i>	
• Designated facilities at our Funeral Home used for the ceremony or memorial service. • Fees are charged per day.	
Facilities for Reception	\$395
• Designated facilities at our Funeral Home used for a reception following the ceremony or memorial service, which includes the set-up of the facilities and use of all amenities. • Fees are charged per event, and are based on (a maximum of) 2 hours of service. • Food and beverages not included; please refer to our reception menu for options and pricing.	

VEHICLES & EQUIPMENT

General Duty/Administrative/Clergy/Emergency Vehicle	\$161
Used to obtain necessary certificates, forms and signatures, clergy transportation, flower delivery, and any other required general duty driving (within daytime business hours).	
Vehicle for Initial Transfer	\$266
Service vehicle to transfer the decedent from local place of death to the Funeral Home	
Funeral Coach for Transfer to Cemetery or Crematorium	\$540
Used to transport the casket from the Funeral Home/Church to a local cemetery or crematorium	
Limousine	\$595
7 passenger limousine - Based on a 4-hour outside rental	
Vehicle and Staff Member for Evening Transportation of Clergy/Priest	\$195
Local pick up and drop off as may be required.	
Vehicle for Subsequent Transfers of Decedent	\$250
Service vehicle for any additional transfers of the decedent as may be required.	
Transfer to/from Lester B. Pearson International Airport, Toronto	\$495
Service vehicle to transport the decedent to/from Pearson International Airport in Toronto, one way (per trip)	
Rental of Equipment & Supplies for Offsite Ceremony	\$526
<i>This fee applies when the funeral home will not be in attendance at the ceremony.</i>	
Keepsake memory boards, oak frames and standing easels for display.	

*Additional mileage – travel beyond 50 km from our facility will be charged at \$2.25/km, one way	
Vehicle Cancellation Charge	No charge
This charge is only applied if the purchaser should cancel any vehicle charges within 36 hours prior to their scheduled use.	
Catering Cancellation Charge	No charge
This charge is only applied if the purchaser should cancel any catering charges within 36 hours of their use.	
Facility Cancellation Charge	No charge
This charge is only applied if the purchaser should cancel any facility charges within 36 hours prior to their scheduled use.	

OPTIONS RELATED TO PAYMENT

To lose someone you love is a devastating experience – often unexpected and unplanned. We treat every family we serve with fairness and equality, and we endeavor to provide the finest services and merchandise possible. It is also important that the arrangements are in keeping with your wishes and budget, and we rely on our client families to make their choice related to payment at the time of these arrangements.

Option One: Prompt Payment

Many families prefer to pay for their total expenses at the time of service arrangements. For those families, we are pleased to offer a 'compassionate prompt pay discount' of 2% on selected services, supplies and merchandise (cash disbursements excluded). We accept cash, cheque, bank draft, debit card, Interac e-Transfer, or payment may be made by Visa or MasterCard. (We regret that the discount cannot be honoured when paying by credit card.)

Option Two: Minimal (Essential) Services

For our Minimal (Essential) Service Packages and forwarding/transfer arrangements, payment in full is required at the time of service arrangements. Payment may be made by cash, cheque, bank draft, debit card, Interac e-Transfer, Visa or MasterCard.

Option Three: Full & Partial Services

For these services, we request full payment of all disbursements (taxes included) and 50% partial payment of all services, supplies and merchandise (taxes included) at the time of arrangements. Payment may be made by cash, cheque, bank draft, debit card, Interac e-Transfer, Visa or MasterCard. The balance will be due within 30 days of these arrangements and may be paid by cash, cheque, bank draft, debit card or Interac e-Transfer. We regret that the remaining balance cannot be paid by credit card.

Option Four: Prepayment

You may have already established a pre-paid funeral arrangement with our funeral home. In the event that additional services and merchandise are selected, these costs may be paid through any of the above payment options.

Additional information regarding all payment, funding and financing options is available upon request.



AFFILIATIONS

Smith's Funeral Service (Burlington) Limited is proudly family owned since 1938. It is directly controlled by Donald S. Smith and is proud to be affiliated with the following other service providers:

Smith's Funeral Service
(Burlington) Limited
485 Brant Street &
1167 Guelph Line
Burlington, ON
905-632-3333

Smith's Funeral Service
(Stoney Creek) Limited
Stoney Creek Chapel
454 Highway #8
Stoney Creek, ON L8G 1G6
905-664-4222

Canadian Cremation
& Burial Services
452 Highway #8
Stoney Creek, ON L8G 1G6
(905) 545-8889

Affordable Burial &
Cremation
1-205 Nebo Road,
Hamilton, ON L8W 2E1
(905) 389-2998

CORPORATE SOCIAL RESPONSIBILITY & PHILANTHROPY

Smith's Funeral Homes recognizes that it has a corporate and personal social responsibility to the people of its communities...and all humankind. We believe that businesses should do more than just provide goods and services; companies should have a significant role in helping their communities be a better place in which to live, participate and enjoy quality of life. We believe that Smith's can make a difference by representing, supporting and helping to sustain the concept of sharing through contributions of time, talent and resources.

We are proud to present an award annually to a graduating student at every public and Catholic high school in Burlington, Grimsby and Stoney Creek. The recipients are selected by the schools, with our goal being to acknowledge and support well-rounded students who will be entering a Health Care or Social Services related post-secondary education program. This is our way of recognizing and celebrating commitment to excellence by the youth in our communities.

For a full listing of the many incredible organizations and charities we support, please visit our website.



SERVICE GUARANTEE

We are committed to your complete satisfaction and guarantee that if you are not completely satisfied with any of our professional services or facilities, then we will adjust or eliminate that charge. We pride ourselves on the high quality of our services and our dedication to the community since 1938.