## Citrus Dental of Inverness

## **Financial Policies**

• Citrus Dental of Inverness accepts several forms of payment for treatment: cash, personal check, debit or major credit card, business check (by an authorized person), and insurance. We also partner with outside financing companies that offer simple, interest-free loans that may be helpful.

## For Insurance Patients (if applicable)

- If you have dental insurance we will estimate and help you maximize your benefits to the best of our ability, will file your claims within 24 hours of service, and will follow-up with further documentation should your insurance company request it. Claims will generally be paid to Citrus Dental, but any portion not covered is due at the time of service. If insurance claims are paid directly to you, payment for services is due at checkout.
- We strongly encourage you to become familiar with the specifics of your policy, which may include restrictions on the frequency of certain procedures, limited or changing fee schedules, deductibles, co-payments, or exclusions.
- We will recommend treatment procedures appropriate to your dental needs regardless of your insurance status.
- If there is a balance due after insurance pays a statement will be sent; if there is a credit you will either be notified or it will be kept on your account until your next visit.
- By signing below I authorize Citrus Dental of Inverness to submit claims, pre-authorizations, and/or supportive documentation to my insurance company on my behalf and in my name listed as "signature on file", and to assign to this practice the insurance benefits providing assignment is accepted.

A \$100 deposit is required on all appointments exceeding one hour in length, to be applied to your fee or refunded if at least 24 hours cancellation notice is given.

Please Note: Payment is expected at the time of service. If you have insurance we will estimate your co-pay and you will be responsible to pay it at the time of service. <u>Any exception to this policy is to be arranged prior to the date of your appointment</u>. Appointments that are failed or canceled with less than 24 hour notice will be subject to a \$25 dollar fee. Should your account become delinquent, you may incur collection costs. We accept cash, check, and major credit cards. Interest free, short term credit plans are available to qualifying applicants through an independent company. This option should be arranged at least a week in advance.

Patient/Parent/Guardian/Representative Signature (circle one and sign):